

A MAGAZINE *from* BRIO LIVING SERVICES

Community

BRIO LIVING SERVICES AND UMRC-PORTER HILLS FOUNDATION ANNUAL REPORT JULY 1, 2021 THROUGH JUNE 30, 2022

Turning
Gifts into
Love



Huron Valley PACE participant Yvonne Watson-Hill shares a smile with Crizlyn Schmieder, OT



Our Mission

Welcoming all, partnering together, enriching lives.

Our Vision

A world in which all are empowered to age well.

Serving Older Adults of All Income Levels

A Letter from Mike Shore, Brio Living Services Board Chair



Mike Shore juggles for Thome PACE participants.

My first connection to Brio Living Services was my assignment on the Thome PACE (Program of All-inclusive Care for the Elderly) Board in 2018 with its Day Center in my hometown of Jackson, Michigan. I've been so fortunate to have spent my entire life in the community where I was born, raised my family, and had my career at Consumers Energy. Today, I am honored to serve as chair of the Brio Living Services governing board.

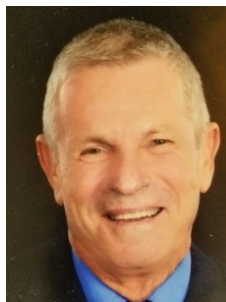
As I have watched my parents age, as well as myself, my wife, and my friends, I especially appreciate the mission of Brio Living Services. We have been fortunate to be independent and able to care for ourselves in retirement. But I also see how many people are not able to do that because of their physical, economic, or social situations.

I am especially proud, then, to be a part of Brio Living Services, which continues to lead the way in offering a spectrum of care options for older adults of all income levels—from continuum of care retirement

communities, to affordable housing, to home- and community-based care and services. This includes our PACE centers that give nursing home-eligible older adults the opportunity to live independently and safely in their own homes; Home Health Care that has expanded throughout the Grand Rapids and Chelsea areas; and other unique in-home options.

From the older adults we serve, to our dedicated and compassionate team members, to all of you who have made giving to the UMRC-Porter Hills Foundation a priority, I am grateful to each of you for being an essential part of the Brio Living Services family. ■

With gratitude,



Mike Shore
Brio Living Services
Board Chair

A Letter from Karen Andrews and Jackie Taylor, UMRC–Porter Hills Foundation Board Co-Chairs

In July 2021, the UMRC Foundation and Porter Hills Foundation boards joined as one. In doing so, we created a stronger, more streamlined and sustainable entity, with a laser focus on our mission of serving older adults. During the last year, we have solidified our new, strengthened, state-wide team with a Foundation board tour of several of our communities across the state; conducted strategic planning; and added new board members. We are so appreciative of all of you who have made this journey with us; we are stronger together as a result of this work.

This past year has not been without its challenges. The lingering effects of COVID-19, economic concerns, and greater competition for excellent team members have all left their mark. However, it has also been a time to strategically think about our mission and those we serve.

We have worked closely with the Brio Living Services Board to align with its strategic planning. We view every decision through the lens of what is best for the residents, PACE participants, and clients we serve across Brio's 24 locations and service lines. The Foundation's four fundraising initiatives of **Benevolent Care**, **Team Member Support Services**, **Capital Improvements**, and **Life Enrichment** reflect that. Our goal, always, is to enhance the quality of life for older adults. *You are the reason we exist!*

Of course, we cannot do this work alone. Each of you who makes a gift, sponsors a Foundation event, or volunteers your time, is a crucial part of the care we are able to provide for the older adults we serve. We have much to be grateful for: our compassionate and hard-working team members, our loyal and generous donors, and—most of all—the older adults who choose our organization to call home and their families who trust us to care for their loved ones. On behalf of the UMRC-Porter Hills Foundation, we honor your dedication and humbly thank each and every one of you. ■

With gratitude,



Karen Andrews
UMRC–Porter Hills
Foundation Co-chair



Jackie Taylor
UMRC–Porter Hills
Foundation Co-chair

Thank You, Wendy Brightman!

On behalf of the UMRC-Porter Hills Foundation Board and Brio Living Services leadership, we congratulate Wendy Brightman, the Foundation's President and CEO for the last decade. Wendy has announced she will join the Herrick Foundation as its first non-family leader, where she will continue to follow her passion for serving older adults.

We are thankful for Wendy's leadership and accomplishments during these ten years, which have included a host of capital initiatives and programs, the incredible success of our *Growing to Serve* campaign, and the launch of competitive team member *Scholarships* and *Emergency Aid* as part of our organization-wide **Team Member Support Services** program, to name a few. Key to our mission, during Wendy's tenure, the Foundation has granted more than \$11 million in **Benevolent Care** for residents who have outlived their savings. We are grateful to Wendy and our thousands of donors who have made these successes possible. Together, Wendy and the Foundation team have built one of the strongest foundations focused on older adults in the country.

Wendy's faithful, giving spirit and her deep commitment to our mission and those we serve will be greatly missed. However, please know we have crafted a thoughtful plan for her departure, and we are committed to continuing our mission of leading as



Wendy Brightman and Sister Aquinas Weber

faithful, philanthropic stewards and steadfast advocates for vibrant aging. We will confidently proceed with strategic leadership plans, and we will invest robust support in the UMRC-Porter Hills Foundation's exceptionally talented and capable board and team members who will continue to lead our mission forward. We also look forward to opportunities to work with Wendy in her new role with the Herrick Foundation.

Please join us in thanking and congratulating Wendy! ■

—Karen Andrews and Jackie Taylor, Co-Chairs, UMRC-Porter Hills Foundation Board; and Steve Fetyko, President and CEO, Brio Living Services

Nelson Lumm: Grateful. Thankful. Blessed.



Nelson Lumm

Grateful. Thankful. Blessed. These are the words that Porter Hills Village resident **Nelson Lumm** lives by and which guide his giving.

Nelson's commitment to stewardship began at an early age. In the 10th grade, he became involved with Youth Budget, a national stewardship program in the Presbyterian church that encouraged senior high youth groups to learn more about how church budgets work. Nelson's pastor invited him to visit other youth groups and talk about stewardship and the ways gifts to the church were used to provide Christian education and

activities. In 1957, at the age of 14, Nelson got his first part-time job at an advertising company. He took this opportunity to pledge \$1 a week to his church.

"For me, the giving process is so much of who I am," says Nelson. "My stewardship is not episodic, but habitual." Nelson gives to churches and to programs that have had an influence on his life—like the the UMRC-Porter Hills Foundation. His thoughtfulness supports primarily Benevolent Care and Team Member Support Services at Porter Hills Village, his home since 2019.

Nelson graduated from Alma College, where he met his wife, Marney, and from the Louisville Presbyterian Theological Seminary. The couple has three children and six grandchildren. Nelson served as the pastor at Paw Paw Presbyterian Church for 28 years.

As an only child, Nelson says relationships are especially important to him. In his retirement, he continues to nurture the friendships he has made with his fellow clergy and to mentor and encourage others, particularly around stewardship. ■

"My duty now is in the tree planting business," says Nelson. "I hope people will enjoy the shade of the trees from the seeds I plant today."

"My Favorite is Everything"

Brio Living Services' five PACE sites

(Program of All-inclusive Care for the Elderly) help more than 1,200 low-income, nursing home-eligible older adults live safely and independently in their own homes and communities. These three Huron Valley PACE participants share what they love about PACE!



Yvonne Watson-Hill visits with Romeo Love, Participant Care Assistant

Alabama native **Yvonne Watson-Hill** thought she wanted to be a nurse and started her career as a nurse aide. She changed paths, though, and became a police officer. She retired to care for her grandchildren. In 2020, Yvonne lost a leg to diabetes. "Thank God for the shape I'm in," says Yvonne. "It could have been so much worse."

She knew of a PACE program in Alabama and, when she moved to the Ypsilanti area, Yvonne came to Huron Valley PACE. "This is the best! They're inclusive, and they don't

care what color you are—you are somebody to everybody," says Yvonne.

"My favorite is everything!" Yvonne says enthusiastically when asked what she likes most about Huron Valley PACE. Yvonne goes to physical therapy and exercise, participates in support group meetings, and enjoys lunch and making friends at PACE.

"I enjoy coming here. It gives me something to look forward to. For older adults who are sitting alone at home, here at PACE they will have something to do. I recommend PACE to everybody!"

What We Love About PACE!

Twenty-five years ago, **David Pepper** of Ypsilanti was the successful owner of a moving and storage company. That all changed, though, when a former employee robbed him at gunpoint on payroll day, shot him, and left him for dead.

“The first week in the hospital, the doctors said I wouldn’t live,” says David. “I had to learn how to do everything—walk, talk. Give God praise. I took the first step, then God took the rest. You have to take one day at a time, sometimes one moment at a time.”

David was left with many health complications, including trouble with his memory and lymphedema. Still, he went on to earn an associate’s degree and, in 2013, graduated cum laude with a bachelor’s degree in social work from Eastern Michigan University. Unfortunately, his poor health kept him from working.

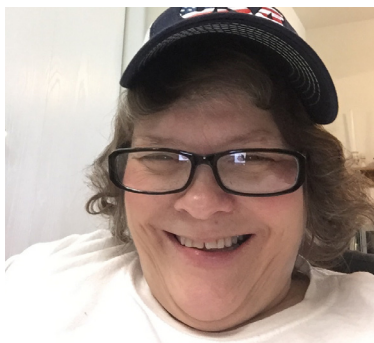
Then, on a visit to the optometrist in December 2021, David met Sonja Love Felton, Executive Director for Huron Valley PACE. “She gave me her card and said to give PACE a call.”



David Pepper

He did and, in March 2022, David became a participant at Huron Valley PACE.

“I really love that everything is right here,” says David who can see the doctor, fill his pharmacy needs, even get a shower, at the PACE Day Center. He also now has braces for his legs, as well as a lift chair and a hospital bed at home. “If not for PACE, I’d be stuck at home,” says David. “Everybody from the bus drivers to the CNAs—their positive attitude is amazing!”



Debra Poster

Originally from Wayne, Michigan, **Debra Poster** graduated from Eastern Michigan University with a degree in education. She taught home economics, then pre-school, but her cerebral palsy made a demanding field like teaching even more difficult. After three and a half years, Debra changed careers and worked at Kroger as a retailer for twenty years.

Debra recently moved to Lurie Terrace Senior Housing in Ann Arbor and, through Jewish Family Services, learned about Huron Valley PACE. She also met Bridget Brown, a Huron Valley PACE social worker who works with residents at Lurie Terrace, thanks to

funds from a Golden Opportunities grant from the Ann Arbor Area Community Foundation.

An independent and social person by nature, Debra appreciates the physical and occupational therapies she receives at the PACE Day Center. “I’m trying to get back to walking more and standing,” says Debra. “The meals and laundry service are also very helpful.” ■

Thank You, Sponsors!

GIVING *Gratitude*

The UMRC-Porter Hills Foundation is grateful to all who took part in our *Giving Gratitude* events held in Plymouth, Michigan on October 26, and in Grand Rapids on November 9. We were delighted to welcome you and celebrate all you do to support vibrant living for older adults and our dedicated team members. Your generosity and compassion create

opportunities to live life with joy and purpose — at any age!

We are blessed to have the generosity of our very special Sponsors. Thank you to these truly amazing organizations and individuals for your dedication and support of our events and the older adults we serve! ■

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Russ Ives, Rose Pest Solutions, and Brio Living Services: A Family Affair

“We at Rose Pest Solutions are proud to sponsor the Giving Gratitude events and are grateful ourselves for the long-time vendor relationship we have had with Brio Living Services (formerly UMRC & Porter Hills). As Rose is now a 4th generation business, we have a special appreciation for Brio’s heritage, and we are delighted and proud to be a part of it.” — Russ Ives



Russ Ives (third from right) and members of the Rose Pest Solutions team.

Russ Ives has long been connected to Brio Living Services. A current member of the Brio Living Services board, Russ has also served on the UMRC-Porter Hills Foundation board and as a member of the investment committee. But it is his family’s personal connection that led him to this service.

His maternal grandfather, Marshall R. Reed, was a Methodist minister before being appointed as Bishop for the State of Michigan in 1948—a role he served until 1964. Bishop Reed and his wife, Mary Esther, retired to the family’s farm in Michigan’s Irish Hills. Six years later, Bishop Reed’s deteriorating health “led them to do what many Methodist minister retirees had done for over 60 years—find their way to Chelsea Retirement Community,” says Russ.

Bishop Reed required nursing care, while Russ’ grandmother moved into an independent living apartment. Though his grandfather passed away three years later, Chelsea Retirement Community (CRC) was his grandmother’s

home for an additional twenty years. As her own health needs changed, she moved through CRC’s continuum of care, eventually moving into what was then the brand new Kresge Center.

Russ’ mother visited her mom faithfully. “Each week, they would have lunch and Mom would get the scoop on Grandma’s friends, new and old, and about those who cared for her, as well as their families,” says Russ. “And every week, my mother would return home grateful for the community and the capable and loving care Grandma was receiving.”

Initially, Russ served the organization “because it has meant so much to our family,” he says. “But now I see what a difference it is making in so many people’s lives. As a donor, I find it affirming that those who deliver those services to older adults validate our contributions every day—*they turn our gifts into love*. For that, I am especially grateful.” ■

Porter Hills Home Health Care: Helping You Heal at Home



Home Health Care East Team: Benjamin Miller, RN; Jessica Priehs, PTA; Kathleen Dobbie, PT; and Whytlie Beasley, OT

Brio Living Services offers a variety of options to help older adults of all income levels get the care they need in the homes they love.

“The aging services industry is quickly evolving,” says Luke Reynolds, Brio Living Services Chief of Home and Community Based Services. “Brio Living Services aims to fully understand and meet the diverse needs of older adults. It is wonderful to be part of a comprehensive system of care that prioritizes care models that help individuals age in place and thrive in their homes and communities.”

One of those outstanding programs is **Porter Hills Home Health Care**, which started in Grand Rapids in 1995. In 2021, the program expanded to serve older adults on the east side of Michigan as well.

Each year, our Home Health Care team of certified professionals serves approximately 1,500 older adults, providing skilled care in the home. Home Health clients are often recovering from orthopedic surgeries, have congestive heart failure or other cardiac health needs, or have serious wounds that require skilled care. Our Home Health Care team has one of the highest satisfaction ratings in West Michigan.

Says Whytlie Beasley, team lead for Porter Hills Home Health Care East, “Our goal with Porter Hills Home Care is to help those in need feel better and heal in their own home. We provide customized care that is specific to their needs and where they are in their healing journey. We are dedicated to quality care, health, and safety.” ■

Elisabeth Seymour, Staff Chaplain, Chelsea Retirement Community (CRC) Assisted Living

Becoming a pastor hadn't been Elisabeth Seymour's plan but, when this teacher felt the calling, she says with a laugh, "I made a deal with God: 'If you'll provide me with the time and resources, then I'll do it.'"

Not long after beginning seminary, Elisabeth was invited to fill in on a Sunday as a substitute pastor at CRC. "After learning about CRC's history, I thought, 'how much prayer and hope was given over the years in this community.' There is a sacredness in this space and a closeness with God."

Elisabeth hadn't considered working at a retirement community, but there was a vacancy on the CRC Spiritual Life team, and she applied and was hired. Still, she needed to finish seminary.

Elisabeth applied for and was awarded a UMRC-Porter Hills Foundation Scholarship, part of the **Team Member Support Services Fund**. "This scholarship is so incredible. I feel so supported in my work, that Brio Living Services team members are cared about and that our hopes and dreams mean something. That is so unique. I get to honor my commitment to Brio and gain greater academic knowledge, while also taking what I'm learning and putting it into practice. To have that side by side is incredible."

This mom of two, whose husband is a hospice nurse, balances working during the day and taking online classes at home at night.



Elisabeth Seymour

She is midway through her program to finish her master's degree in divinity.

"Spiritual life is so important," says Elisabeth. "When we are spiritually healthy, we can be mentally and physically healthy. It's not just a spiritual band-aid; our spiritual life team gets to build deep relationships with our residents, their families, and our team members. It's wonderful for Brio to honor that. All the pieces of me are valued and useful here, and I love being part of this community. I'm a better person because of the people I've met here." ■

Brio Living Services and UMRC-Porter Hills Foundation Highlights – July 1, 2021 through June 30, 2022



ONE FOUNDATION – UMRC-PORTER HILLS FOUNDATION

The UMRC Foundation and Porter Hills Foundation boards officially approved the merger into one UMRC-Porter Hills Foundation effective July 1, 2021. “With our similar faith-based backgrounds and traditions, and with Benevolent Care at the heart of all we do, it only makes sense for us to come together,” said Wendy Brightman. “As one foundation, our single focus allows us to better serve and advocate for the needs of older adults, while continuing to uphold donor intent and be effective stewards of the funds with which we have been entrusted.”



Linda Mammel, Memory Care Program Manager, and Revah B. enjoy a hug.



NEW CORPORATE NAME AND BRAND – BRIO LIVING SERVICES

On March 1, 2022, United Methodist Retirement Communities (UMRC) & Porter Hills announced a new brand and name for its corporate umbrella: Brio Living Services at www.MyBrio.org. “After working together during the toughest possible circumstances during COVID-19, our organization is ready to begin looking forward again,” said Brio Living Services President and CEO Steve Fetyko. “The time is right to unify under one name that truly embodies the important work we do of bringing life, joy, and vigor to older adults and their families.”



Brio
LIVING SERVICES

brio noun

brē-(,)ō

: enthusiastic vigor : VIVACITY, VERVE
sings with *brio*



BEST AND BRIGHTEST ACCOLADES

Brio Living Services received many accolades this year, including Best & Brightest Company to Work For® in West Michigan—for the 20th consecutive year—and in the Nation! “To be honored in these ways is an incredible tribute to our entire team,” said Michelle Henderson, Brio Living Services Chief Human Resources Officer. “We could not be more proud of our dedicated team members who work tirelessly to improve the lives of older adults.”





VALUING OUR HARD-WORKING TEAM MEMBERS

The Brio Living Services corporate board approved \$5.2 million to support retention efforts of the organization’s workforce; in particular, caregivers and those who provide support services. “There are no words to express our organization’s gratitude for the work our team members do, and we thank God for them each and every day,” said Steve Fetyko. “Given the challenges associated with the COVID-19 pandemic, we hope this new bonus program helps our team members see the high value we place on their service and dedication.”



High fives to our dedicated team members!



BRIO LIVING SERVICES’ GREEN HOUSE® HOMES IN GRAND RAPIDS HOSTED A VISIT FROM AARP MICHIGAN STATE DIRECTOR PAULA CUNNINGHAM IN JULY.

“AARP has long been a strong advocate of the Green House® model which elevates warmth, respect, and more personalized care as the golden standard,” said Cunningham. “Brio Living Services is a shining example of that ideal and what it means to age with dignity and respect in a genuine home environment.”



Brio Living Services’ GREEN HOUSE® Homes welcomes visit from AARP Michigan.



MARJORIE BJORK CONCERT SERIES BEGINS ITS SECOND YEAR

In partnership with the Shoreline Music Society, the Marjorie Bjork Concert Series continues this year in the Cook Valley Estates Theater, showcasing world-class musicians performing on the Helen Wykes Steinway piano. “We are grateful to our donors who have made this concert series possible,” says UMRC-Porter Hills Foundation Director of Philanthropy Rachel Webster. “Music adds to the brio or vibrancy of our community. We are thrilled to share the blessing of these concerts by streaming them to residents and PACE participants across the Brio organization.”

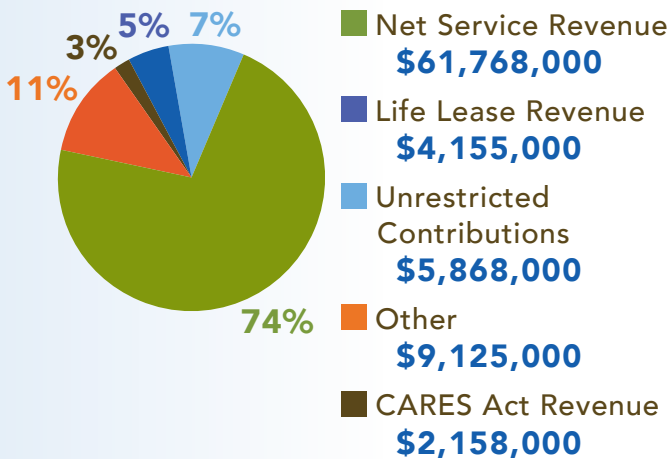


The Terry Lower Jazz Trio delights audience.

Fiscal Year Ending 2022 Financial Report

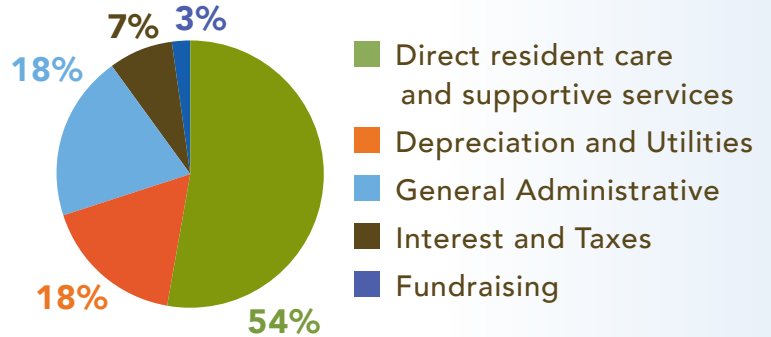
JULY 1, 2021 THROUGH JUNE 30, 2022

OBLIGATED GROUP* OPERATING REVENUE



TOTAL: \$83,074,000

OBLIGATED GROUP* OPERATING EXPENSES



Only **3%** in fundraising expenses!
UMRC–Porter Hills Foundation is committed to being a good steward of your gifts.

*Obligated Group is comprised of Brio Living Services and UMRC–Porter Hills Foundation.

CAPITAL INVESTMENTS

Chelsea Retirement Community
\$1,591,000

The Cedars of Dexter
\$299,000

Huron Valley PACE
\$96,000

Thome PACE
\$218,000

Senior Community Care of Michigan
\$47,000

Porter Hills Village
\$3,915,000

Cook Valley Estates
\$1,713,000

Meadowlark Retirement Village
\$668,000

LifeCircles PACE
\$122,000

Affordable Housing Communities
\$146,000

Includes:

- Bailey's Grove \$17,000
- Harvest Way \$20,000
- Oak Ridge \$28,000
- River Grove \$36,000
- Station Creek \$17,000
- Walker Meadow \$28,000

Brio Living Services made total Capital Investments of **\$8,815,000** to improve the lives of older adults across Michigan.

As a nonprofit, Brio Living Services reinvests ALL margin and philanthropic dollars to uphold and expand our mission.

RESTRICTED AND UNRESTRICTED CONTRIBUTIONS

\$11,008,000 Total Contributions

UMRC-Porter Hills Foundation

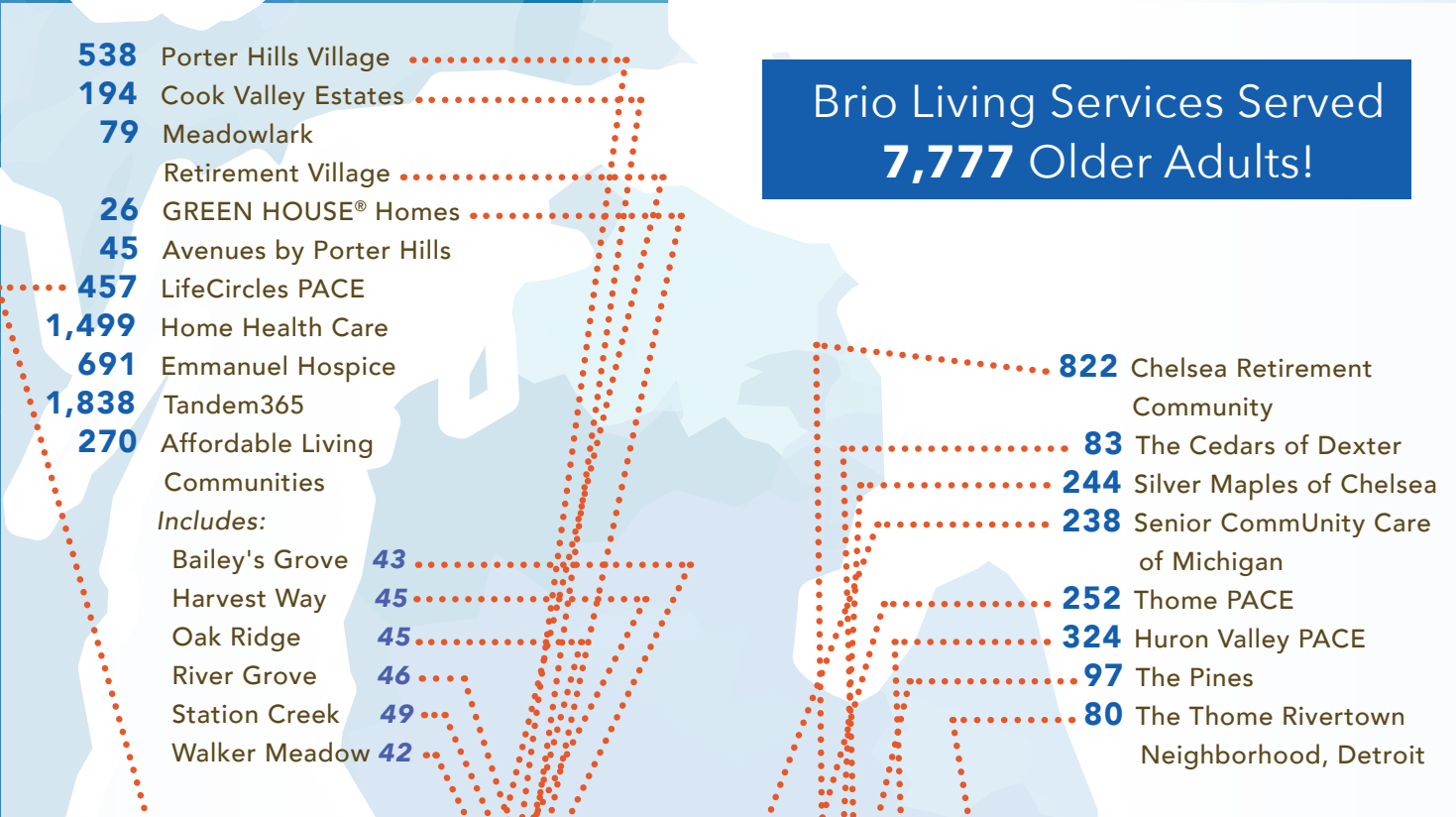
THANK YOU for your gifts that support our initiatives of:

Benevolent Care
Team Member Support Services

Life Enrichment
Capital Improvements

OLDER ADULTS SERVED

Brio Living Services Served
7,777 Older Adults!



Kris Donaldson: “I’ve Learned Why I’m Here”

Chelsea Retirement Community resident **Kris Donaldson** believes in angels—and with good reason. In 2019, a year after she moved to CRC’s Prairie Cottages and exactly two years after her husband’s passing, Kris decided to clean out her garage. While moving some wood, a marble chess board fell on her leg, creating a nasty wound that became infected. The doctors also discovered she had cancer in her leg. Following six weeks of radiation, her leg endured a lot of trauma and radiation damage. The next two years—during the isolation of COVID-19—involved a litany of treatments to save her leg, including surgeries for skin and muscle grafts, countless hospital stays, hyperbaric treatments, and 24 days at CRC’s Kresge Healthcare and Rehabilitation Center.

“At one point during radiation, I saw a note from another patient that said, ‘What is God trying to tell me?’” says Kris. “It was so profound, and I thought about that every time I went through something. What does God want me to do? That’s how my faith really grew through each experience.”

Kris began to change the way she prayed. “Instead of praying for myself, I began praying for my doctor, my nurses and caregivers, and for their families. I didn’t know what sort of lives they had, but they were always kind and gentle, and always had an encouraging word.”



Kris Donaldson looks forward to line dancing class in the McMullen Wellness Center.

Angels in the form of her friends from Dexter United Methodist Church, and her neighbors at the Prairie Cottages also came to her aid, driving her to treatments, taking care of her dog, Jeffers, and checking in on her. “During COVID, two friends came every day to say hi, bring me a card or something to eat.”

Today, Kris must continue to be careful with her leg, but she is able to attend some fitness classes and line dancing at CRC. She also helps residents with arts and crafts classes at CRC’s Glazier Commons Assisted Living.

“I’ve learned why I’m here,” says Kris who has been able to share her story with CRC residents. “My story is about hope, faith, and love, and it’s about people who were put in my life when I needed them. I hope my story will give others hope as well.” ■

Promoting Our Mission

Promoting our mission. It's something our hard-working, dedicated team members strive for each day in their service to older adults and their families, as well as fellow team members. We are proud to share a sampling of these incredible testimonials, sprinkled throughout these pages, that we have received over the past year from residents and loved ones to honor and thank these team members who mean so much to those they serve.

If you would like to nominate a team member for a Promoting Our Mission, or POM, award, please visit <https://www.mybriocareers.org/recognize-a-team-member>, check out the QR code, or fill out a POM nomination card at any of our communities or locations! ■



Scan above to recognize a team member!

Thank you, Patty: 42 Years of Service at Porter Hills Village



Patty Rawson and Cheryl Van Bemden,
Porter Hills Village Executive Director

In October, **Patty Rawson** retired from Porter Hills Village after a 42-year career! She started working in Dining Services, then transitioned to the Health and Rehabilitation Center (HRC) where she worked as a CNA, a unit receptionist, and the scheduling coordinator.

Says Trisha Watkins, nursing home administrator for HRC, "Patty loves Porter Hills and often combined her work family and her personal family. Patty entrusted our community with the care of her parents. She also referred her sons to work in dining services during their teenage years, and one of them met his future wife there. Patty is an amazing person with a great capacity for providing love, support, and compassion to residents, families, and team members. Thank you, Patty, for 42 wonderful years!" ■

UMRC-Porter Hills Foundation

LEGACY SOCIETY

We are honored to remember the following group of more than 400 treasured friends who have made—and continue to make—a difference in the lives of older adults by including the UMRC-Porter Hills Foundation in their estate plans. Their generous gifts, totaling over \$23.5 million, reflect their steadfast belief in our faith-filled mission of service to older adults. Though they are gone, their legacy lives on.

\$1 MILLION +

Mrs. Edith K. Brinkman
Mrs. Elsie Flaishans
James and Anne Ford Trust

\$100,000 - 999,999

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Patricia A. Weimeister
Mrs. Ruth V. Williams

\$10,000 - 99,999

Anonymous (3)
Gordon Adams, Jr.
Mrs. Mary Lou Adams
Catherine Anderson
Merlin and Velma Applegate
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Mr. and Mrs. Gerald Barnes
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“Mike and Sherrie Wetherbee (Chelsea Retirement Community Environmental Services team members) have taken care of us on the night shift ever since I came in 2014. But during the big “bomb cyclone” winter storm, my daughter couldn't reach me on my phone, so she called the after-hours number. Mike and Sherrie calmed her and came to my Garden Apartment home to check on me, even in the bad weather. My daughter lives in Chicago, and she is SO VERY grateful, as am I!”

—Julia Strimer, resident

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“My in-laws, Versile and Judy Fraleigh, live in the Prairie Cottages and Towsley Village Memory Care Center (respectively) and just had their 65th wedding anniversary. Cathy Campbell, Director of Dining Services, worked with me to arrange a party for 12 family members in the Dining Room at CRC’s Dancey House. The night was a huge success with Judy and Versile at their happiest in some time! Cathy was kind, thoughtful, and effective with all of the planning details and execution, and we owe her a debt of gratitude.

These moments are more and more rare and treasured by our family. Thank you!”

—Holly Fraleigh, daughter-in-law

(Our condolences to the Fraleigh family regarding Judy’s passing on January 18, 2023.)

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"We appreciate John Davidson for his faithful and untiring commitment to helping the residents at The Cedars of Dexter with maintenance concerns... John is always prompt to respond and works quietly and efficiently to correct the problem... His expertise, integrity, thoughtfulness, and kindness are truly appreciated by all the residents."

—Tim and Char Larsen, residents



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"Katlin Mills (Porter Hills Village Transitions Coordinator) was so helpful in guiding my father's transition from subacute rehab to catered living. Her service and commitment were like a concierge in a luxury hotel. She communicated every step of the process, was so patient when my dad didn't understand things, and left me feeling confident everything would be taken care of during my dad's transition."

—Scott Haga, family member



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"Tijuanna Chandler (Green House® Homes) sang Happy Birthday to my dad first thing in the morning on his special day. She is a true bright spot any day she is with my dad. She is the perfect example of who you would choose to help take care of your loved one, and we feel so much gratitude that she is blessing him with her bright, caring, cheerful personality.

It's just what he needs and, for that, I am so thankful!"

—Kim Horgan, daughter

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“Stephanie Troeger (Porter Hills Village) always has a smile. Her concern for her residents is obvious; she is there to help them in all conditions. Stephanie has an infectious laugh that creates a happy atmosphere.”

—Robert Carlson, resident

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“Katie Dobbie (Porter Hills Home Health Care) has been amazing at helping me start my recovery from spinal surgery. She is energetic, caring, and always kind. She has left me with handouts that explain my ‘homework,’ which is a big help! Thanks so much!”

—Julia Strimer, CRC resident



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 Mr. and Mrs. Allen Rentschler
 Mr. and Mrs. Lyman Reynolds, Jr.
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 Mr. and Mrs. Philip Rundell*
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 Mr. and Mrs. James Samborn
 Mr. and Mrs. William J. Sanders
Marion and Robert Saylor
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 Mr. and Mrs. William Schrandt*
 Dr. Paul and Connie Schubert*
 Mr. and Mrs. Ronald Seamans
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 Mr. and Mrs. Lawrence Sharley*

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 Ingrid and Cliff Sheldon*
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 Mr. and Mrs. Thomas W. Small
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 Ms. Vera M. Stuckey*
 Mr. and Mrs. Alan Summer
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 Mr. and Mrs. Witold Szytkiel
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 Dr. Barbara Therrien and Dr. Bonnie Metzger*
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 Mr. and Mrs. George Thompson
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 Mr. and Mrs. Robert M. Thompson
 Mr. and Mrs. John D. Thurman
 Mrs. Suzanne Tiggleman
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 Mr. and Mrs. Stan Towers
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 Harlan and Nancy Van Blaricum
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 Mr. and Mrs. Richard Van House
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 Mrs. Shelley Van Kempen
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*Dori Vander Mey**
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Marianne and Werner Veit
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 Mary A. Wagner
 Mr. Ronald Waller
 Mr. and Mrs. James Waltz
 Carolyn Ward
 Phyllis and *Richard Ward**
 Mr. and Mrs. Pete Washabaugh

Mr. and Mrs. Donald Waterman
 Mr. and Mrs. Richard Weaver
 Mr. and Mrs. Brian D. Weber*
 Nancy S. Andrews and Philip D. Weiner
 Wynefred and Harold Wendelken
 Mr. and Mrs. Peter F. Westerman
 Jack Wheeler and Mary Frances Reilly-Wheeler
 Mr. and Mrs. Jerome B. Wilczynski
 Nancy and Steve Wiley*
 Mr. Charles Wilkinson
 Mr. and Mrs. Jeffrey S. Williams
 Mrs. Patricia Williams*
 Mrs. Cean Williamson
 Bonnie Wilson
 Gerald and Suzanne Wilson*
 Mr. and Mrs. W. Patrick Winton
 Mrs. Shirley Wirth
 Jay and Mary Agnes Wisentaner*
 Dana Wollschlager
 Mrs. Shirley Woodard*
 Alecia and Robert Woodrick
 Diane Woodward
 Mr. and Mrs. James Workman
 Mrs. Esther Woudenberg
 Mr. and Mrs. Benham R. Wrigley, Jr.
 Barbara and Dick Young*
 Sally ZaraFonetis
 William and Sharon Zdravecky
 Mr. and Mrs. John A. Zimmerman*

WORDS OF GRATITUDE

"I became terribly sick waiting in the reception area for my bridge club to arrive. Maddie was so helpful, gracious, and caring. She called the nurse, and I was transported to the hospital. Meanwhile, Maddie totally assumed responsibility. She was so caring and checked frequently with my friends. It was their first visit to the coffee room, and Maddie made them feel very welcome. She truly went up and above."

—Kay Fellingner, Porter Hills Village resident



Maddie Andersen (Wellness Guide) and Kay

BRIO LIVING SERVICES TEAM MEMBER HONOR ROLL

We are grateful to the dedicated, compassionate team members of Brio Living Services who make a difference in the lives of older adults each day. Thank you to those who made a gift to the UMRC-Porter Hills Foundation from July 1, 2021 through June 30, 2022.

Anonymous (66)	Serenity Curling	Ashley Hill	Heather Lowder	Cheryl Strong
Anonymous (3)*	Effie Davlantes	Joanna Hogan	Carma Lynch	Arion Sunstrum
Anthony Andersen*	Susan Decker	Codi Hoover	Nicole Maag	Mimi Suntheimer
Ken Baillie*	Mary Beth DiFranco	Kim Hoppe	Lindsay Mann-Shanahan	Aerica Swanson
Sara Beal*	Brenda Dixon*	Bertie Hubbard*	Dora Martin	Jodi Taylor
Christi Bean	Amanda DuBois	Benjamin Hutchings	Jodie May	Jeanne Thomas
Kassandra Bell	Deborah Erke	Alissa Inman*	Denise McGowan-Smith	Vivian Tokarczyk
Brandy Berghoff*	Todd Feazel	Geri Isaacson	Sarah M. Middlebrook*	Leah Tremaine
Robin Bergmans*	Sonja L. Felton	Natalie Jentzen	Sarah Millar*	Towana M. Trimm
Karla Bernath	Steve Fetyko	Audrey Johnson	Linda Miller	Christine Trine
Christina Berry*	Sarah Fleming	Christine Joseph*	Julie Nixon*	Barb Vanderkooi
Nikki L. Blake	Lisa French*	Nicole Karbacz	Karen Owen	Ann Marie Villarreal
Lori Bost	Nattacha Frierson	Britany Keesler	Sherry Peters	Nicole Vosters*
Levia A. Bracey	BethAnn Gagnon	Cecilia Keiser	Nicole Pitcher	Catherine Wall
Catherine Brenen	Maegan Garlock*	James Kelly	Laurie Purucker	James Walz
Wendy Brightman*	Melissa Goodson	Rev. Dr. Julie J. Kilmer	Luke Reynolds	Kelsey Walz
Charlene Brown	Amanda Gould	Adam Kipfmiller	Michael Richards	Tyson Washington*
Kimberly Bucrek	Melissa Guernsey	Sanida Kitts	Koren Rochefort	Suzanne Waterbury*
Daniel Caldwell	Moriah Gumbert	Marlene Kline	Lori Ruhl	Allison Watson
Sandra Chapman*	Heidi Guy	Mary Kneibel	Kathy Russell	Sara Wild
Jade Clark	Richard Hamilton	Jessica Kobish	Sara Schaller	Kahlia Williams
Charles Coleman	Sheri Hardcastle	Julie Korson	Angela Serpetti	Melissa Williams
Kate Collins*	Sandra Hart	April Kral	Judi Siegert	Kathy Winchell
Kristy Collins*	Sean M. Hawley*	Brooke Krutsch*	Jacqueline Snyder	Alicia Wistrand*
Laura Covey	Lindsey Helmer	Tammy Lane	Jessica Stefonowicz	Heather Wolfe
Amy Craig*	Michelle Henderson	Melissa Latter	Susan A. Stoddard	Kathleen M. Young
Sarah Cundiff	Debra Hibbard	Jennie Letang	Janet Stover	Rev. Tina Zimmerman

To err is human; to forgive, divine.

Every effort has been made to ensure the information contained in this Annual Report is as accurate and complete as possible.

In the event of an error or omission, please accept our apology and contact the UMRC-Porter Hills Foundation office at 734.433.1000 ext. 7502 (east) or 616.577.2297 (west) so that we may update our records. Thank you very much.



A Fresh Start to Your Retirement!



In recent years, Brio Living Services has invested in our locations that serve so many across the state:

- Chelsea Retirement Community art studio and dining room
 - Porter Hills Village common spaces
 - The Cedars of Dexter patio
 - Meadowlark exterior building improvements
 - Huron Valley PACE & Thome PACE expansions
- ...and much more!

The best is yet to come!



Come in for a tour and see for yourself!

LEARN MORE AT www.MyBrio.org



Fill Your Heart with Joy and Purpose

We've all heard the saying, "it is better to give, than to receive," but there is actual scientific research that backs up that statement. Experts have found that giving creates a "warm glow" of dopamine in the body, lighting up the same parts of the brain as eating dessert or receiving a special gift.

Here are some ways you can give to the people and causes you care about and experience that endorphin boost throughout the year:

- **Pass along a family heirloom.** Create a special bond by sharing a family treasure with a loved one.
- **Teach what you know.** Whether it's knitting, carpentry, or a beloved family recipe, sharing a skill makes a lasting gift.
- **Give compassion.** Make a donation to a cause or group your loved one values.
- **Think long-term.** A gift in your will makes a huge impact on future generations, while filling your heart with joy and purpose today. ■

To leave a lasting legacy for older adults, contact the UMRC-Porter Hills Foundation, at 734.433.1000 ext. 7397 (east) | or | 616.577.2297 (west) Foundation.UMRCPH.org/planned-giving/