

SUMMER 2020

A MAGAZINE *from* UMRC

Community

Special Edition: 2019 UMRC AND UMRC FOUNDATION ANNUAL REPORT



Stronger Together—

CELEBRATING THE ONE-YEAR ANNIVERSARY
OF UMRC & PORTER HILLS' AFFILIATION



UNITED METHODIST
RETIREMENT COMMUNITIES



UNITED METHODIST
RETIREMENT COMMUNITIES
FOUNDATION

Our Mission

Building on a foundation of more than 114 years of service, United Methodist Retirement Communities promotes the wellness, dignity and independence of older adults by providing high-quality and innovative residential and supportive services.



Geraldine W. and Daughter Get Creative with Their Visit.

Stronger Together

A Letter from
Steve Fetyko,
President and CEO



On March 1, 2020, we celebrated the one-year anniversary of the affiliation of UMRC & Porter Hills. Then, just weeks later, the COVID-19 pandemic changed life as we knew it – particularly for senior living organizations like ours. We discovered quickly just how important our affiliation truly is, and that we are indeed stronger together.

Thanks to our affiliation, UMRC & Porter Hills benefits from a strong team – from direct care to leadership and board members – that stretches shore to shore. They have surely been battle-tested during this pandemic and have proven their worth as we have navigated this storm to safeguard the health of older adults. Our teams have done incredible work to ensure the best possible care and services for our residents and PACE participants. We have lifted up our direct care team members through appreciation stipends, supplemental sick leave, food and essentials pantries, childcare, and more. Over 500 generous donors helped the UMRC Foundation and Porter Hills Foundation raise more than \$1 million in less than three months to support our Healthcare Heroes across the state.

Our committed corporate and foundation board members for UMRC & Porter Hills volunteered their time, making phone calls to our direct care team members, offering encouragement, and making gifts in support of their outstanding efforts.

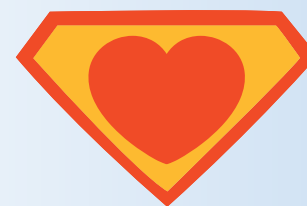
As an affiliation, UMRC & Porter Hills has greater access to resources, including government funds and precious personal protective equipment (PPE). At every level, our organization has been bolstered by this affiliation.

While we cannot foresee the future, I know, together, we can tackle any challenge. Thank you for supporting our affiliation and for making UMRC & Porter Hills such a special place to live and work. ■

In Service,

Steve Fetyko, President and CEO
UMRC & Porter Hills

A Letter from Wendy Brightman, President
UMRC Foundation and Porter Hills Foundation



C OVID-19 has highlighted our nation's view of older adults. Older adults have been ravaged by the virus yet supporting the needs of seniors is not a topic that receives much attention. Ageism is pervasive in our country. The United States is the most generous, philanthropic nation in the world, but support for older adults totals less than 2% of those donated monies.

Over the last several months of the pandemic, I have had the honor to interview leaders in the aging sector including Katie Smith Sloan, President and CEO of LeadingAge, and John Feather, Chief Executive Officer of Grantmakers in Aging. The recurring themes of our discussions have been how important it is to keep aging front and center as our older population continues to grow, and how we must celebrate those in the direct care work force who provide loving care for them. It is especially true now, through the crisis of COVID-19.

As the pandemic began, our UMRC Foundation and Porter Hills Foundation teams and board members rallied quickly to launch the **COVID-19 Emergency Fund** in support of the heroic efforts of our frontline care teams, keeping our residents and PACE participants healthy and safe. Thanks to your support, our **Not All Heroes Wear Capes** campaign raised over \$1 million to provide for emergency needs for our direct care teams and their families during this worrisome time. (Read more about our Campaign Success on page 5.)



Together with you, our foundations are leading the way. It is a calling we are blessed to carry out, and we are grateful for your belief in our incredible mission of service to older adults. ■

With warmest regard,

Wendy Brightman, President
UMRC Foundation and
Porter Hills Foundation

UMRC Assisted Living Heroes on the Night Shift.



For one assisted living caregiver who is studying to become a nurse and who has contracted the virus, the Foundation's **COVID-19 Emergency Fund** has been a Godsend. "Thanks to this fund, my rent bill was covered, giving me one less thing to worry about. I can never say 'thank you' enough."



Lori & Traci Potter



Lori and Traci Potter

Lori and Traci Potter began their careers as nurses. Experiences during their teenage years helped cement their passion of caring for older adults. While still in junior high, Traci helped care for an elderly neighbor when her family needed to be away, even learning to give her insulin. For Lori, losing her grandfather when she was seventeen was a pivotal moment. “I was close with my grandparents while I was growing up,” says Lori. “I lived with my grandmother for two months after my grandpa died – it was just something I wanted to do.”

With some 30 years’ experience in senior living, Lori is a 13-year veteran of UMRC and serves as the Chief Operating Officer for UMRC & Porter Hills. Traci is the Administrator/Director of Nursing/Guide for UMRC & Porter Hills’ Green House® Homes in Grand Rapids, a model for skilled nursing that embraces person-centered care, individual choices, and close personal attention for its residents.

“It feels like a family,” says Traci. “It’s a very supportive environment.”

Lori appreciates the goals and guiding beliefs of UMRC & Porter Hills. “The mission isn’t just something written on a wall; we actually live it out.”

“The joy of working with older adults is not always recognized or appreciated by society as a whole,” adds Traci. “Seniors are also underserved as far as philanthropy is concerned.” It’s why this couple has included the UMRC Foundation in their estate plan.

“I know the UMRC Foundation will follow through on what it says it will do with our gift,” says Lori. Traci agrees. “If we can make a difference in an older adult’s life and help them enjoy their later years, that’s what we want to do.” ■

Providing Innovative Care

Throughout the COVID-19 pandemic, UMRC's Huron Valley PACE (Program of All-inclusive Care for the Elderly) in Ypsilanti has created a variety of innovative ways to care for the nearly 200 low-income, nursing home-eligible older adults it serves.

One of fourteen PACE programs in Michigan, Huron Valley PACE is the only one that has continued to welcome participants, approximately ten per day, to its Day Health Center, including its clinic. This has been especially important for those living with dementia, according to Huron Valley PACE Executive Director, Sonja Love Felton. "Dementia doesn't take a break during COVID. It's very hard for families, even in the best of times, to care for their loved ones with dementia who may roam or become agitated. Huron Valley PACE has remained open to provide care and respite for our participants and families. Many simply don't have any other options for care for their loved ones."

To provide further support, Huron Valley PACE has offered overnight respite stays for eleven PACE participants so far. Tamara Kopins said, "The respite weekend my dad attended at Huron Valley PACE meant so much to us. He needed desperately to get out of the house and get some activity and social interaction, and it gave me a break I desperately needed. He loved his weekend! Thank you so much!"

The Huron Valley PACE team has greatly increased its in-home care and services in participants' homes. Donations of PPE and test kits have helped team members and participants maintain their health and safety.

Huron Valley PACE has also ramped up its telehealth capabilities, thanks to grants from the Michigan Health Endowment Fund and United Way of Washtenaw County. Says Sonja, "We are grateful for these donors who have made our work possible and eased our ability to safely serve and care for our participants." ■



Working in Tandem to Serve Healthcare Heroes and Older Adults



"It's more important to be a CNA now than before COVID. I'm more than just a CNA. The residents need me as a friend and as a family member now."
– Effie Davlantes, Certified Nursing Assistant (CNA) at UMRC

UMRC Foundation & Porter Hills Foundation Announce Success of COVID-19 Emergency Fund, Safe Code of Conduct for Donor Visits

The UMRC Foundation and Porter Hills Foundation teams have proved they are stronger together, launching the **COVID-19 Emergency Fund** campaign and raising over \$1 million since the start of the pandemic in support of direct care team members at UMRC & Porter Hills. Already, over \$767,000 has been disbursed to help address the emergency needs of frontline team members shore to shore.

"As the COVID-19 pandemic began, UMRC & Porter Hills knew the strain this would put on our dedicated 'Healthcare Heroes' and their families," says Wendy Brightman, President of the UMRC Foundation and Porter Hills Foundation. "We wanted to do all we could to help our 740 direct care team members and honor the sacrifices they are making to provide extraordinary care for the older adults and families we serve."

For more information,
contact the
UMRC Foundation at
734.433.1000 ext. 7502.

Two anonymous matching grants of \$250,000 each were key in launching this initiative, says Wendy. "We are blessed to have such generous donors who believe in and support the excellent care and services our frontline team members provide every day to older adults. The matching aspect of their gifts encouraged others to give as well, and 25% of our gifts came from first-time donors. Each gift will serve the region the donor intended."

In addition, the UMRC Foundation and Porter Hills Foundation teamed up to create a *Safe Code of Conduct for Donor Visits*, offering opportunities to safely keep in contact with friends, donors, and residents. "The work we do is built on relationships," says Wendy. "It's so important to stay connected to those who support us, while also ensuring everyone's health and safety. Use of technology with Zoom and video calls, virtual coffee hours, and socially distanced visits allow us to stay in close contact." ■



Healthy Living Award

Recognized as *Retirement Resort* for providing
Retirement Living at its Healthiest®



Chelsea
Retirement
Community

Chelsea Retirement Community in Chelsea, MI has been recognized for its ability to provide *Retirement Living at its Healthiest®* and has been certified as a *Retirement Resort* by SENIOR HOSPITALITY INTERNATIONAL.

The top priority of the new generation of Seniors is staying healthy. Because retiring at home can become unhealthy due to loneliness and boredom, a growing number of Seniors are looking for communities with healthy lifestyle options for the body, mind, soul, and spirit. To help Seniors in their search for comprehensively healthy environments, a select group of communities is being recognized by SENIOR HOSPITALITY INTERNATIONAL as *Retirement Resorts* for their commitment to providing *Retirement Living at its Healthiest®*.

Chelsea Retirement Community has distinguished itself by earning this recognition for the healthy lifestyle residents can enjoy there. To receive this recognition, the community demonstrated a commitment to providing residents comprehensively healthy lifestyle options:

- **Healthy Campus Amenities** (Facilities, Staffing & Programming)
- **Healthy Resident Activities** (for Body, Mind, Soul & Spirit)
- **Healthy Community Engagement** (Resident Clubs & Groups)

"Chelsea offers an impressive array of healthy lifestyle options for residents to enjoy," said J. Keesey Hayward of SENIOR HOSPITALITY INTERNATIONAL. "Management and staff are relentlessly focused on helping their residents enjoy the many Dimensions of Healthy Living: Physical, Intellectual, Emotional, Social, Nutritional, Spiritual, Cultural, and Vocational."

Communities recognized as *Retirement Resorts* represent the paradigm shifts changing the focus and nature of the Senior Hospitality industry in recent years:

- A shift from "Caring for the Elderly" to "Serving Seniors"
- A shift from "Getting Well" (cure) to "Staying Healthy" (prevention)
- A shift from "Institutionality" to "Hospitality"

All *Retirement Resorts* offer an Independent Living Service-Level. Some also offer additional Service-Levels: one or more Levels of on-site Healthcare Services (Assisted Living Services, Memory Care Services, and Nursing Care Services). Chelsea Retirement Community offers four Service-Levels: Independent Living and three Healthcare Service-Levels.

SENIOR HOSPITALITY INTERNATIONAL was founded in 1999 to "serve Seniors by guiding them to great communities where they can enjoy *Retirement Living at its Healthiest®*."

Sounds interesting ... Want to know more about the healthy lifestyle available at Chelsea Retirement Community? Visit www.ChelseaRetirementCommunity.com.

805 West Middle Street, Chelsea, MI 48118



Highlights of 2019



Celebrating the Affiliation are (left to right): J. Nixon III, D. Herbel (LeadingAge Michigan), M. Wagner, and S. Fetyko.



TOP MICHIGAN SENIOR LIVING ORGANIZATIONS FINALIZE AFFILIATION

UMRC and Porter Hills entered an agreement, effective March 1, 2019, to come together under shared governance and leadership. Together UMRC, Porter Hills, and their affiliates represent a \$150 million organization that serves more than 6,700 older Michigan adults annually – shore to shore – across 22 counties in the lower peninsula. “Bringing together these two organizations, with over 160 years of combined history, has been a labor of love and due diligence, and a shared commitment of both organizations to the best possible care for older adults in our state,” said John Nixon III, UMRC Board chair.



UMRC & PORTER HILLS ANNOUNCES NEW CHIEF EXECUTIVE OFFICER

Following six months of thoughtful deliberation and review by members of both boards, UMRC & Porter Hills announced in April the appointment of Steve Fetyko as president and chief executive officer to lead the newly affiliated organization. Steve previously served as interim CEO since November 2018, and as vice president and chief financial officer of UMRC since 2014. “With his solid healthcare and finance background, his exceptional capability as a leader, and his outstanding commitment to serving a growing population of older adults, we have every confidence that Steve is precisely the right person to guide our organizations – together – into the future,” said Mary Wagner, Porter Hills Board chair.



UMRC EARNS GREAT PLACE TO WORK® DESIGNATION FOR SECOND STRAIGHT YEAR

This nationally recognized honor is part of *Fortune* Magazine’s “Best Workplaces” list. “One of UMRC’s continuing goals is to be an employer of choice,” said Michelle Baldwin Henderson, UMRC & Porter Hills Chief Human Resources Officer. “We are delighted to receive this validation. Across our organization, our team members work tirelessly to support one another and are committed to providing the best possible care for our residents and participants. We could not be prouder of this accomplishment!”



GRANT SUPPORTS BEHAVIORAL HEALTH FOR PARTICIPANTS OF HURON VALLEY PACE

Huron Valley PACE received a two-year, \$200,000 award from the Ethel and James Flinn Foundation to support behavioral healthcare for its participants. Over 70% of Huron Valley PACE participants have at least one mental health diagnosis, according to Huron Valley PACE Executive Director, Sonja Felton. “Mental and physical health are closely intertwined, especially in older adults. We are delighted that the Flinn Foundation grant will support our efforts to integrate behavioral health within the PACE model of primary care.”

Huron Valley PACE Clinical Team Provides Innovative Care.





CHAD LOSEY AND JEFF HALL HOST TENTH ANNUAL GARDEN PARTY EVENT

A little rain couldn't stop the UMRC Foundation from celebrating its 10th annual Garden Party event at Chelsea Retirement Community on July 16, 2019, hosted by UMRC Foundation Board member Chad Losey and Jeff Hall. The Hawaiian-themed event centered around 'Mahalo' or thankfulness for our generous Board members, friends, donors, and Garden Party sponsors, including Diamond sponsors, Green Magic Growers, Chad Losey and Jeff Hall, and St. Joe's Chelsea Hospital. It also highlighted tours of the newly opened state-of-the-art McMullen Wellness Center on UMRC's Chelsea campus.



UMRC FOUNDATION ANNOUNCED JOHN THORHAUER LEGACY FUND TO HONOR HIS RETIREMENT

UMRC honored John Thorhauer's tenure as President and CEO of the organization at retirement festivities on September 16, 2019. These included a party for staff and residents, a VIP event, and the unveiling of the UMRC Heritage Hall Historic Timeline installation at Chelsea Retirement Community. The UMRC Foundation is also honoring John's achievements through the creation of the **John Thorhauer Legacy Fund**. "John's vision for serving the growing senior population, particularly those who are vulnerable in terms of health and income, is unmatched," says Wendy Brightman, President of the UMRC Foundation and Porter Hills Foundation. "We are thrilled to have the opportunity to reflect John's caring example to improve the lives of older adults through this Fund."

UMRC & Porter Hills Appreciates All of the Team Members Serving During the Pandemic.



Saluting 10 Years of Garden Party Hosts.



UMRC & PORTER HILLS EARNS HIGHEST QUALITY RATINGS FOR ALL CLINICAL CARE AND SERVICES

In August 2019, UMRC & Porter Hills announced that all four of UMRC & Porter Hills' Medicare-rated clinical communities and services earned 5-Star quality ratings by the Centers for Medicare and Medicaid Services (CMS). This includes the Kresge Healthcare and Rehabilitation Center at UMRC's Chelsea campus, as well as Porter Hills Village Health and Rehabilitation Center, Porter Hills Green House® Homes, and Home Care home health services, all in Grand Rapids, Michigan. This highest possible ranking puts UMRC and Porter Hills' facilities in the top ten percent of all providers in the U.S. "Having one 5-star rated community is extremely difficult to achieve, but to have every one of our Medicare-rated clinical areas rated as 5-star is just incredible," says Nicole Maag, Vice President of Operations for UMRC & Porter Hills. "We are tremendously proud of the amazing care being delivered each day in all of our clinical areas."

2019 Financial Report

INCOME STATEMENT

	UMRC Obligated Group		UMRC With All Affiliates	
	2019 (Year Ending Dec. 31)	2018	2019	2018
Operating Revenue	39,120,483	35,977,297	72,538,809	62,118,982
Operating Expenses	40,065,481	36,456,065	73,620,615	62,761,690
Operating Margin	(944,998)	(478,768)	(1,081,806)	(642,708)
Non-Operating Gain(Loss)	39,811,315	(742,354)	40,978,395	491,247
Total Margin	\$38,866,317	(\$1,221,122)	\$39,896,589	(\$151,461)

*UMRC Obligated Group includes Chelsea Retirement Community, UMRC Corporate, UMRC Foundation, and The Cedars of Dexter. UMRC with ALL Affiliates also includes UMRC's proportionate ownership of Silver Maples, The Pines, Thome Rivertown Neighborhood, and all three PACE centers.

2019 CAPITAL INVESTMENTS

Chelsea Campus Master Plan

■ Kresge Center/
Benson

\$6,343,975

■ McMullen
Wellness Center

\$2,785,026

■ Prairie Cottages

\$55,608

Chelsea Campus Infrastructure

\$363,073

Dancey House

\$660,767

Glazier Commons
and Towsley Village

\$123,248

The Cedars of Dexter

\$136,595

Huron Valley PACE

\$615,232

Thome PACE

\$101,938

Senior Community
Care of Michigan

\$87,000

As a nonprofit,
UMRC reinvests **ALL** margin
and philanthropic dollars into
new programs and facilities.

In 2019, UMRC made total
Capital Investments of **Over**
\$11.2 Million to improve the lives
of older adults in Michigan.

UMRC OLDER ADULTS SERVED

Chelsea Retirement Community **1,042**

The Cedars of Dexter **81**

Senior Community Care of Michigan
Serving Ingham, Clinton
and Eaton Counties **217**

Thome PACE
Serving Jackson, Hillsdale
and Lenawee Counties **194**



121 The Pines Senior Apartments

202 Silver Maples of Chelsea

221 Huron Valley PACE
Serving Washtenaw and Monroe
Counties, as well as parts of Oakland,
Wayne and Livingston Counties

135 The Thome Rivertown
Neighborhood, Detroit

UMRC Served
2,213 Older Adults

2019 UMRC Foundation - Stronger With YOU

MISSION STATEMENT

The UMRC Foundation's mission is to promote the wellness, dignity, and independence of seniors by supporting the residents, staff, and communities UMRC serves.

UMRC Foundation provided **Community Grants** to:

**CASS COMMUNITY SOCIAL SERVICES
IN DETROIT**

**CATHOLIC SOCIAL SERVICES
OF WASHTENAW COUNTY**



The UMRC Foundation Board also allocated a gift of \$26,000 to The Thome Rivertown Neighborhood Affordable Assisted Living in Detroit for hydration stations and security cameras.

26

The UMRC Foundation's **Emergency Aid** program helped ease a financial crisis for 26 UMRC team members.



50

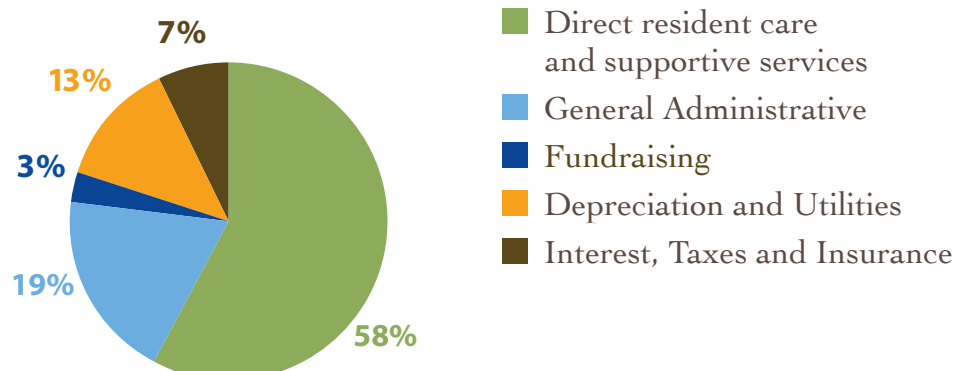
Fifty scholarships from UMRC Foundation's **Competitive Staff Scholarship** program allowed team members to advance their educational and career goals this year, thanks to a grant from Bob and Ellen Thompson. Over **\$340,000** in Staff Scholarships has been awarded since the program began in 2014, virtually unheard of in senior living! Our scholarships play a big part in improving employee retention. *We are excited that 77% of our scholarship recipients remain successfully employed with UMRC.*



COMBINED UMRC AND UMRC FOUNDATION EXPENSES

2019 Expenses by Type

Only **3%** in fundraising expenses! UMRC Foundation is committed to being a good steward of your gifts.



Keeping Connected

Staying Close While Staying Apart



Glazier Commons Resident Betty Eichinger (bottom right) Celebrates 100th Birthday with Family Over Zoom.

These days technology is keeping us more connected than ever! UMRC & Porter Hills is helping keep residents connected to loved ones during COVID-19 and to bring healthcare directly to PACE participants thanks to telehealth technology.

“Even before the ‘Stay Home, Stay Safe’ order was announced by the Governor, UMRC’s IT team members were busy purchasing iPads that our residents could use to keep in touch with their families during quarantine,” says Wendy Brightman, President of UMRC Foundation and Porter Hills Foundation.

A \$20,000 grant from the United Way for Southeastern Michigan has also provided funding for iPads and technology for our residents at The Thome Rivertown Neighborhood Affordable Assisted Living in Detroit as well as for other emergency needs.

In addition, the UMRC Foundation and Porter Hills Foundation received several gifts, including a \$50,000 grant from the Michigan Health Endowment Fund, to assist with launching telehealth at Huron Valley PACE in Ypsilanti, Thome PACE in Jackson, and LifeCircles PACE on the west side, with locations in Muskegon and Holland. Together, they serve older adults in 11 counties across Michigan.

“We are thrilled to receive this gift from the Michigan Health Endowment Fund to support the healthcare needs of the older adults we serve through PACE,” says Wendy. “Our PACE participants live with a variety of chronic health conditions and behavioral health challenges. It is vital that we keep this vulnerable population as safe as possible from exposure to COVID-19, while still addressing their physical and mental health needs.” ■

Words of Hope in a Virtual World

SPIRITUAL LIFE TEAM USES TECHNOLOGY TO OFFER COMFORT DURING COVID



Sunshine through Stained Glass Windows at CRC Chapel, Made by Resident Elmer Sanders.

Romans 8:31, 39

³¹What, then, shall we say in response to these things? If God is for us, who can be against us? ³⁹Neither height nor depth, nor anything else in all creation, will be able to separate us from the love of God that is in Christ Jesus our LORD.

During the COVID-19 pandemic, UMRC's Spiritual Life team has taken advantage of technology in a variety of ways to ensure that residents, team members, and families receive words of comfort and reassurance.

"The pandemic has shaped our lives in so many unexpected ways, including the ways we share our faith with each other," says Rev. Dr. Julie J. Kilmer, Director of Spiritual Life at UMRC's Chelsea campus. "More than ever, it is so important to find creative ways to be in fellowship with each other and to lift each other up."

The Spiritual Life team has provided words of hope via daily phone messages available to residents, families, and team members. Virtual worship services are offered for residents over their campus TV channel, while virtual support groups are available for team members who may be struggling during this time.

On May 14, the Spiritual Life team offered "A Time of Remembrance," a virtual memorial service to honor residents who have recently passed away, but whose families were unable to gather for funeral services because of COVID-19. Nearly 400 people watched the livestreamed service, including families and residents.

Kathy Gauger, volunteer chaplain and Prairie Cottages resident, says, "At such a difficult time for the world, the service was so beautifully done and spirit-filled. I reflected that it was, perhaps, because we are all grieving in so many ways and realize just how vulnerable those we love and we, ourselves, are. It is such a blessing to live and minister within a community that strives to be Christ-centered." ■

Caregiver Spotlight

Jennifer Shores

Supporting COVID Warriors

Jennifer Shores, RN had only been the Director of Nursing at UMRC's Kresge Healthcare and Rehabilitation Center (Kresge Center) for five months when the COVID-19 pandemic hit.

"I was blessed to join a wonderful team at Kresge," says Jennifer. "It's a whole team effort here, from the scheduler to nurse managers to the CNAs. Day in and day out, our caregivers are doing amazing work. They are so invested in caring for our residents, and they've been so supportive of each other. Our Life Enrichment, Spiritual Life, and Dining teams have also been right there with us, helping provide more interaction and socialization for the older adults we serve."

While visitors are not yet allowed to the Kresge Center, Jennifer says their team members and residents' families are getting creative, helping with visits at residents' windows, facetime and phone calls, and delivering items to loved ones. "It's been hard for our residents to not see their families face-to-face, but it's also hard for our team members," says Jennifer. "Families are an integral part of our care teams, and we can't do it without them."

Jennifer adds, "Our Kresge Center team has felt the support of the entire organization. It's been amazing to have someone to comb through all the state and federal guidelines, or to track down the PPE that our caregivers so desperately need. We feel so supported by the UMRC Corporate office, the Human Resources team, and the UMRC Foundation in all they are doing to assist our direct care team members with emergency needs. In the end, it's all about having caring, compassionate team members who feel supported in their caregiving roles." ■



Jennifer Shores

Mike Richards, Kresge Center Administrator, says, "Jennifer is one of the best. She is kind, caring, and has a great knowledge base in the long-term care field. We are so fortunate to have her on the Kresge team."

Celebrating COVID Warriors at Kresge Center.



Making a Lasting Difference

Charles and Arlyle Wilcox

A Legacy of Farming, Faith, and Family

Charles Wilcox knew the value of working hard, growing up on a farm in Dansville, Michigan where the days started at 5:00 a.m., milking cows. Soon after he and his wife, Arlyle, were married, Charles' father handed the farm over to him. Now, their son, Gary and his wife, Emily, manage the farm that is celebrating its centennial this year.

Just as the Wilcox's legacy of farming continues, so does their faith. Charles was an active, lifelong member of Millville United Methodist Church where his family still attends.



The Wilcox Family.
Front row: Arlyle and Charles Wilcox. Back row,
left to right: Linda, Gary, Peggy, and Beth.

The couple learned about UMRC when a former pastor came to live at Chelsea Retirement Community. They appreciated UMRC's faith-based mission and the opportunity to support the Benevolent Care fund, particularly for those who followed God's calling into the ministry.

Charles and Arlyle's legacy continues today through their estate plan. "They set aside a percent of their equity to go to the Lord's work upon their passing," says Gary. "UMRC is one of those places."

"God has blessed our family," Gary continues. "So, we are blessed to give back to His work, not because we can or think we have to, but because we want to." ■

Choose to support the UMRC Foundation's
Benevolent Care Fund through your estate plan.

To learn how you can join the Wilcox family in making
a lasting difference for tomorrow's older adults, contact
the UMRC Foundation at 734.433.1000 ext. 7502 or
visit UMRCFoundation.com.

UMRC FOUNDATION

UMRC LEGACY SOCIETY

We are honored to remember the following group of 236 treasured friends who have made – and continue to make – a difference in the lives of older adults by including UMRC Foundation in their estate plans. Their generous gifts, **totaling over \$17 million**, reflect their steadfast belief in UMRC and its faith-filled mission of service to older adults. Though they are gone, their legacy lives on.

\$1 MILLION +

Mrs. Edith K. Brinkman
Mrs. Elsie Flaishans
James and Anne Ford Trust

\$100,000 - 999,999

Mildred Asselstine
Eleanor and John A. Bott
Della Boyer
Mrs. Helen Carow
Marjorie and William James Connor
Mrs. Beatrice Edwards
Mr. Paul E. Egelkroud
Mr. Stanley A. Evans
Ruby I. and Harold W. Fassold
Julia Freer
Mary V. Good
Mildred A. Grams
Mary D. and Floyd L. Haight
Alta and Gerald Henry
Lemmie A. Jenkins
Mrs. Rose H. Kahn
Mrs. Maxine Lahti
Audrey Lang
Evelyn McSweeney
Hazel Mead
Elizabeth C. Nace
Rev. John Parrish
Mrs. Jean A. Parrott
Mr. Delbert Seybold
Alice D. Stuck
Alice C. Terry
Lois and William Triplett
Mrs. Bernita Vandervoort
Patricia A. Weimeister
Mrs. Ruth V. Williams

\$10,000 - 99,999

Anonymous (1)
Mrs. Mary Lou Adams
Catherine Anderson
Mr. Gordon Arthur
Deborah Bacon
Lillian A. and Richard C. Balmer
Reginald Bennett
Barbara and Donald Bock
Mary L. and Carroll E. Caldwell
Mrs. Alice Campbell
Miss Rosalynn L. Chapel
Mr. George Convis
Mayble and Wallace Cripps
Mary E. Curtis
Marion A. and C. Dale Curtiss, and
Jean S. Curtiss
Bishop Jesse and Mrs. Annamary
DeWitt
Mrs. Marjorie Dodson
Anna Dorney
Nora B. and William A. Dunning
Miss Martha Earles
Mr. Fred W. Ford
Genevieve and William Fraser
Miss Berniece Frederick
Miss Mildred Fritz
Florence Geiler
Arthur M. Grant
Mrs. Mildred Haas
Miss Doris Haynes
Mr. Gerald Hoddy
Helen L. and Fred D. Hoerger
Arlene B. Howe
Bettie J. Hunt
Richard Jones

Mary Lou Jury
Mr. and Mrs. Leland Kayner
Mrs. Mildred Kelly
Rev. Kearney and
Mrs. Esther Kirkby
Arley and Edward Lake
Lucy M. Lake
Howard Lausen
Patricia and James Lawson
Twyla A. and Earl E. Lehman
Mrs. Helen Leonard
Mrs. Elizabeth Loder
Mrs. Norma J. Lowes
Mrs. June L. Lynch
George W. Martin
Mrs. Mary W. McDonald
Henrietta and Leroy B. McNally
Marion D. Miller
Agatha S. and Grant Morgan
Mrs. Dolena Morrison
Mrs. Margaret Morrow
Virginia Moshier
Esther and Clarence Nicolai
Maxine M. Orr
Lucille and John Peacock
Helen and E. Read Peirce
Mrs. Martha M. Penrod
Richard G. and Janet T. Petershagen
Mildred Phillips
Mrs. Sara Pleuss
Jennie and Marion Prosser
Beatrice H. and
Norman J. Rada
Mr. John O. Ramsey
Marietta Richards

Dr. Thomas R. and
Mrs. Patricia Riggs
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May the seeds you plant today be the flowers that bloom tomorrow.



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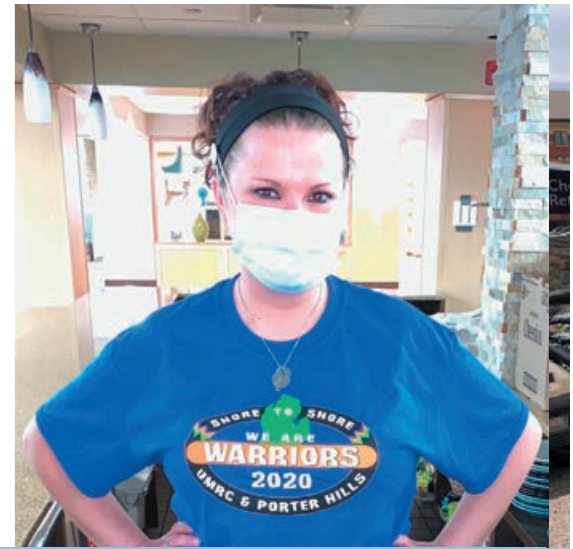
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UMRC Legacy Society Member Alberta Sabin and
Grandson Enjoy the 2019 Garden Party.



"I appreciate so much all the little extras that the staff and life enrichment teams provide for residents. My mom so loves all the special treats and activities. It makes it so much easier when I hear the laughter in her voice when she tells me about all you have done!"

- Karen Steinaway Bowen, daughter of Kathryn Steinaway,
Chelsea Retirement Community resident



Dietary Aide Autumn Ambs Delivers Meals and Smiles.

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Prairie Cottages Residents Burt and Sally Lamkin



Dear Chelsea Retirement Community (CRC) Staff,

"Life turns out the best when we make the best of how life turns out.

A big thank you to each of you for all you have done and are doing to make our lives easier through this difficult time. We are blessed to have you."

- Sally Lamkin, CRC Spiritual Life Committee



CRC Team Members Cheer Residents with Parade.



"Thank you for giving us an opportunity
to share in the needs of caregivers
in this difficult time.
They are truly our heroes."

– Carolyn Luciani,
Chelsea Retirement Community resident

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CRC Residents Bob and Stella Wolfe Celebrate their 67th Anniversary.



After 67 years, it's hard to keep Bob and Stella Wolfe apart. Formerly of Grass Lake, Stella needs more care and lives at UMRC's Kresge Healthcare and Rehabilitation Center. Bob moved to independent living to be near her. However, COVID-19 has required some creativity. To celebrate their 67th anniversary, the Life Enrichment team planned a date for Bob and Stella, complete with flowers and card. "Bob and Stella could see each other through her window and talk by phone. They were so happy to share their anniversary together."

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We are also grateful to our many
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Thank you!

Words of Gratitude

To All Staff at Thome PACE,

Thank you for all you did for Sally and our family. Everyone was so kind and professional. I will never forget your loving and caring manner with which she was treated during this past year. God bless you all!

– Ken Griffis, husband
of a Thome PACE participant



Prairie Cottages Resident Carol Edman
Participates in Outdoor Exercise Class.

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Kristy Collins*	Jennifer Gould	Alicia Kurowicki	Robert Ryan	Sara Wild
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Amanda Craig	Melissa Guernsey	Melissa Latter*	Sara Schaller	Shane Williamson
Amy Craig*	Moriah Gumbert	Yienessa Lewis	Frank Schultz	Laminka Wiltshire
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Kerry L. Crutchfield	Stephanie Hargenrater	Heather Lowder	Jasmyn Scrutchions	Heather Wolfe
Auria A. Cummings-Jones	Julie Harsh	Gregory Lowe	Angela Serpetti	Diana Worden
Serenity Curling	Sandra Hart	Nicole Maag	Melanie T. Sharp	Rev. Tina Zimmerman

To err is human; to forgive, divine.

Every effort has been made to ensure the information contained in the **2019 UMRC and UMRC Foundation Annual Report** is as accurate and complete as possible. In the event of an error or omission, please accept our apology and contact the UMRC Foundation office at 734.433.1000 ext. 7502 so that we may update our records. Thank you very much.



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