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UMRC & Porter Hills Launches Commitment Bonus Program

Plan Recognizes Service and Dedication of Team Members

Chelsea, MI/Grand Rapids, MI, Dec. 8, 2021 – Senior living organization United Methodist Retirement Communities (UMRC) & Porter Hills recently announced the launch of a commitment bonus program for its eligible team members. The UMRC & Porter Hills corporate board approved \$5.2 million to support retention efforts of the organization's workforce; in particular, caregivers and those who provide support services.

The board also recognizes all other team members have had an incredibly challenging year, and support of those efforts are included as well, according to UMRC & Porter Hills president and CEO Steve Fetyko.

"We've always known how terrific our team members are at UMRC & Porter Hills," said Fetyko. "The global pandemic has shown us just how extraordinary they truly are. For more than 18 months, our dedicated team members have gone above and beyond the call of duty, risking their own health and well-being to care for our residents, participants, and each other. Their sacrifices have been remarkable, and our entire community has benefited from the talents, commitment, and thoughtfulness of our team. Now it's our turn to show our support through our commitment bonus program."

Bonus totals of between \$400 and \$14,000 over two years will be offered to eligible team members, with amounts awarded based on employment status and years of service. Team members must be in good standing to qualify for bonus pay outs. The first bonus will be paid in March 2022 and every six months thereafter for a total of up to four bonus payments.

"We are delighted to launch this program and grateful to our board for recognizing the vital work of our team members," said Michelle Henderson, chief human resource officer for UMRC & Porter Hills. "This sends a huge message and is just one of the many ways we are working to thank and retain our dedicated team members, based on their feedback. Additional task forces are underway to work on efforts including recruiting and onboarding, department training, minimum wages, and career path opportunities. In an industry where the turnover rate among direct care workers is especially high, UMRC & Porter Hills is committed to the recruitment and retention of excellent team members who are passionate about caring for older adults. It is our top priority."

"There are no words to express our organization's gratitude for the work our team members do, and we thank God for them each and every day," Fetyko added. "Given the challenges associated with the COVID-19 pandemic, we hope this new bonus program helps our team members see the high value we place on their service and dedication."

To learn more about UMRC & Porter Hills, a Best and Brightest Company to Work For®, and opportunities for you to love your career at UMRC & Porter Hills, visit our website at umrcphcareers.com.

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Building on a foundation of 165 years of combined service to older adults, **United Methodist Retirement Communities (UMRC) & Porter Hills** is a faith-based, nonprofit organization whose mission is: Welcoming all, partnering together, enriching lives. Its vision is: A world in which all are empowered to age well. Together, UMRC & Porter Hills represents the second largest nonprofit senior living organization in Michigan. With a tradition of exceptional quality and a commitment to cutting-edge care, UMRC & Porter Hills and its affiliates combine to serve over 7,400 older adults each year, from 24 locations and service lines, across 22 counties in Michigan's lower peninsula. umrcph.com/734.433.1000 and 616.949.4975