



Mary Wagner

Mary has served on many boards for the organization. She is the past Board Chair for Brio Living Services Board of Trustees with her term ending in June 2022. She also served as Vice Chair for Brio Living Services and was Chair of the Porter Hills Board of Directors during the affiliation with United Methodist Retirement Communities (UMRC). Mary has also served as a member of the Porter Hills Foundation Board of Trustees.

Mary is a Registered Nurse, who focused in adult medical and surgical nursing and critical care with a Bachelor of Science from Western Michigan University. Mary is an experienced executive and consultant leader who provides leadership to healthcare providers in strategy and operations. As Executive Director, Mary led the development of managed care for Blue Cross Blue Shield of Michigan (Blue Care Network, Grand Rapids). She also served as Project Manager for Ernst & Young from 1998 to 2003, focusing on process improvement, care management, and healthcare technology. She later served as Senior Manager for Deloitte Consulting, focusing on technology implementation until 2012, when she joined Spectrum Health. At Spectrum, she led revenue cycle projects and was Project Manager for Meaningful Use, resulting in greater than \$50 million in Federal Incentives for implementation of advanced healthcare technology. Mary retired in 2015.

Why I serve as a Brio Living Services Board Member: "I serve on the Brio Board because I value the services that Brio provides for our residents. As our citizens age, they need physical, emotional, and spiritual support from their community. Becoming a resident in one of our many senior housing environments provides a continuum of services that support individuals through their entire aging process. Most importantly, our organization enables elders to be connected to others and to not feel alone or at-risk at a vulnerable time. I'm proud to serve in such a highly regarded organization where quality and commitment is our mission. The Board stands ready at all times to assure that we continue to deliver care based on our high ideals and our promise to be here for those who need us."