



Paul Babcock, Vice President of Information Technology, Brio Living Services

Paul has served as Vice President of Information Technology (IT) at Brio Living Services since 2019. In this role, Paul is responsible for the IT vision, strategic direction, and all operational aspects of IT, including vendor management. From 2015 to 2018, Paul served as Director of IT at Porter Hills (now Brio Living Services).

During his tenure with the organization, Paul developed a three-to-five year cloud-first strategy that provides improved team member experience, ease of use, and process improvements. Paul developed a best-in-class strategy around the organization's electronic health record system, executing projects to replace and enhance key clinical electronic health record systems. He also leveraged the overall technology to support business agility, decrease dependency on proprietary software and improve systems uptime and performance.

Paul's career in IT has spanned more than 35 years, including leadership roles in several organizations, the last seven years in the senior living industry. Prior to joining Porter Hills, Paul served as Associate IT Director at Bissell in Grand Rapids, supporting global IT infrastructure for business operations and led the effort to implement a new Oracle enterprise resource planning system. Paul has also held various technology positions at Herman Miller and has owned and operated a small software development company.

As an IT industry expert, Paul has participated in several events as a panelist where discussions focused on leveraging innovative technology from Microsoft and Cisco. Paul also serves on the West Michigan IT Manager Association's Board and on the Rehmann Technology Client Advisory Council since 2017.