

2023

SERVICE, DEDICATION, COMPASSION

A Celebration  
*of You*

Team Member  
Recognition



**Brio**  
LIVING SERVICES



# *Our Team Members:*

We recognize it takes compassionate, skilled team members and volunteers to deliver on the promise of our Mission every day. We value their contributions and fully support growth and continued service.





A Letter from  
Steve Fetyko, President and CEO



Several years ago, our HR team began compiling an annual Team Member Recognition booklet, including our dedicated team members who are celebrating a milestone anniversary at Brio Living Services and the UMRC-Porter Hills Foundation. Each year, I look forward to reading what your supervisors have to say about you. And, each year, I am humbled and inspired to learn more about the team members I have the honor to work with across our organization.

Caring for older adults takes many forms, such as preparing and serving delicious meals, fixing a leaky faucet in a resident's apartment, providing therapy for a PACE participant, or offering a friendly smile and making sure everything runs smoothly. Each of the 102 team members recognized in this booklet has a unique and diverse set of gifts, personalities, and skills. Whether direct care or behind the scenes, each one of you adds to the vibrancy of our organization and enhances our mission of *Welcoming all, partnering together, enriching lives.*

I am grateful for the joy you bring to the older adults you serve and to your team members. Thank you for your commitment to excellence and for the dedication and devotion you show to all those in our care.

With my deepest gratitude and respect for all that you do,

**Steve Fetyko**  
President and CEO  
Brio Living Services

# 35 Years

## Frederick Behm

BRIO LIVING SERVICES



Congratulations, Fred, on 35 years! Fred loves working at Porter Hills Village and is always proud to tell people where he works and his years of service. He is well known and loved by team members and residents who know him by name. He loyally performs his duties with a positive attitude and is a team player who loves to feel like he is making a difference. He will help wherever needed, whether it is delivering supplies, working in the laundry, or cleaning.

Fred is a valued member of the Supply Chain Management department and Brio Living Services.

# 30 Years

## Lori Heminger

PORTER HILLS  
HOME HEALTH CARE



Lori Heminger has been with Brio Living Services for 30 years in so many different capacities! The Home Health Care team and its clients have benefited immeasurably from her institutional knowledge, caring heart, and loyalty to the mission. From working on the floor as a graduate nurse/LPN at the Health Center, to Transitions Coordinator at Porter Hills Village, and now as Hospital Liaison for Porter Hills Home Health Care, she's really seen it all! We are so thankful for her thoughtful leadership and advocacy for patients and residents alike.

## Sally Jackson

CHELSEA RETIREMENT  
COMMUNITY



We are excited to celebrate Sally and her 30 years with Chelsea Retirement Community as a launderer. Her passion and dedication to her team and the residents does not go unnoticed. Sally is always willing to lend a helping hand or pick up extra shifts to ensure the community and the residents have clean linens. Sally is a long time Chelsea, MI resident, avid animal lover, enjoys spending time with her grandson, and dislikes the color green. We appreciate Sally's hard work, and she is a valuable part of the environmental services team. Thank you for your hard work, Sally!

# 25 Years

**Sarah Middlebrook**

THOME PACE



As receptionist, Sarah is the glue that holds things together at Thome PACE. She is the first person to greet participants, team members, and visitors when they walk through the door at Thome. She is the calm, reassuring voice on the phone when calls come in, and she maintains her cool even with frequent repeat callers, demanding salespeople, or customer questions.

In a job where chaos happens and multi-tasking is essential, Sarah is masterful. Call-lights are going off, a couple of phone calls are coming in, an exit alarm may be sounding, and participants are arriving all at the same time. Yet, Sarah is able to manage taking care of everything efficiently and without noticeable frustration. She knows the participants well and has passion for ensuring that they feel welcome when they come to Thome and when they depart for home.

Sarah goes above and beyond to assist Thome when there is a need. For example, when the Day Center was closed due to an emergency, she had the phones transferred to her personal phone so she could answer them from home.

This is dedication! Sarah's co-workers have great respect for her and, frankly, we don't know what we'd do without her!

**Darlene Scott**

PORTER HILLS VILLAGE



Darlene comes to work with a smile on her face. She is always willing to lend a helping hand. She frequently entertains the residents with her many stories. Darlene has served our elders, their families, and our team for 25 years, and we appreciate her dedication. When she is not at work, she is spending time with her family and going to school for nursing!

**Kari Wuelfing**

PORTER HILLS VILLAGE



Kari moves fast! She shows up to work and jumps right in. She knows exactly what needs to be done and where she is needed most. She is environmentally conscious, frequently making sure recyclables are taken care of. One resident will tell anyone that asks that Kari gives the best showers. She may work fast, but she knows how to balance her time management with the needs of our residents. She always ensures they get the care they want and deserve.



# 20 Years

## Autumn Ambs

CHELSEA RETIREMENT COMMUNITY



Autumn came to work for Chelsea Retirement Community in the Dining Services Department while still attending high school. Having worked with Autumn from the day she started, I am truly honored to be the one who recognizes her for her continued hard work and dedication to CRC but, mostly, to the residents that she has served throughout the years and continues to serve daily. Each resident holds a special place in her heart, and she considers them her second family. If you happen to stop in at the Fireside Grille, you will notice that her name badge is completely covered with POM (Promoting Our Mission) awards that she has received from residents and team members over the years. The residents enjoy her and look forward to seeing her every day, as she does for them. Congratulations, Autumn, on 20 years of service with the CRC family!

## Aster Ghebrezgy

GREEN HOUSE® HOMES



It is with pleasure that we celebrate 20 years! In those 20 years, I cannot imagine how many

people Aster has touched with her gentle and kind spirit. I am honored to have Aster as a Shahbaz at Green House Homes.

Time and time again, elders ask, "Is Aster working today?" They are asking in hopes that she is, as she is a favorite among the elders. She brings comfort to our elders who trust and feel secure with her positive and quiet ways.

I feel gratitude for having her as part of the team.  
Thank you, Aster!

## Jessica Scheuerman

BRIO LIVING SERVICES



Jessica has been a staple to this organization for TWENTY YEARS! Think about that, TWENTY YEARS. She is well liked, well known, and works hard every single day to ensure the image of the organization is consistently represented positively. I can truly say that the organization would not even remotely be the same without her, and I think I echo many others in saying, Jessica is GREAT!

## Michael Wetherbee

CHELSEA RETIREMENT COMMUNITY



Twenty years of incredible service—that is what Mike Wetherbee has given to CRC and the residents. Mike works facility support on the afternoon shift. Mike is always very helpful to all

who call on the walkie-talkie needing assistance after hours. Mike's willingness to help and his knowledge of the building and community makes management sleep easy knowing that he is on shift. Mike is always very thorough in all the work he does. Mike may be a straight-to-the-point kind of guy, but he is going to deliver great customer service and complete the task. Mike's attendance and punctuality is spot on, and it's exactly what you want from every team member. When Mike gets off work, he and his wife like to sit by the fire and enjoy the evening. They enjoy going to several restaurants in the area. Congratulations on 20 years, and we hope you have a few more in you.

## Sherrie Wetherbee

### CHELSEA RETIREMENT COMMUNITY



Sherrie has been with facility support for over 20 years. Sherrie walks around CRC with a smile and a can-do attitude. She is always going to greet you with a smile and friendly hello. Sherrie works the afternoon facility support shift. Sherrie is very compassionate and thorough in everything she does. Her attention to detail and completion of her work is always at the highest standard. Sherrie is always willing to help. Sherrie's attendance and punctuality is exactly what you want in every team member. Sherrie is very dedicated to the residents and their families. Sherrie likes to sit by the fire after a hard day's work and enjoy the evening. Congratulations on 20 years, and we hope you have a few more in you.

## Cheryl Van Bemden

### PORTER HILLS VILLAGE



Cheryl truly embodies dedication and commitment. For 20 years, she has been dedicated to the residents, families, and team members of the Green House Homes and Porter Hills Village. Her calm, caring, and realistic approach has been imperative in leading us through much change and growth over those 20 years. As the Executive Director of a large and complex community, she is skilled in balancing priorities with being available to many stakeholders. Her background in nursing, her time at the Green House Homes, and her experience as a nursing home administrator make her a knowledgeable and trusted resource for many. Cheryl is described as a humble, approachable, and realistic leader who has made a significant impact to the organization.

## Helen Zigmont

### GREEN HOUSE® HOMES



Helen serves the Green House Homes as a flex nurse and has been with the organization for 20 years! When she is at the Green House Homes, she brings such energy and desire to always share new information and ideas. Our elders and team are her top priority, and that is evident in her care and interactions. I can always count on a positive attitude and a can-do spirit from Helen. Thank you for being an important part of our team.

# 15 Years

## Jeffrey Alcala

PORTER HILLS VILLAGE



Jeff Alcala is our Lead Clinical Specialist at Porter Hills Village. Jeff has been a nurse on our campus for 15 years. Jeff has grown with the organization through many updates within Independent and Assisted Living. Jeff is known as the calm in the chaos. He is the best at calming down a situation and finding the light at the end of the tunnel. He has a way with residents and has built strong relationships with many. Families, residents, and team members seek his calm demeanor and historical knowledge. If you ever need to find Jeff, just look for the ponytail or listen for good music playing! He is always doing his best to create a fun and positive environment.

## Darlene Anthony

PORTER HILLS HOME HEALTH CARE



Darlene Anthony has been a valued member of the Porter Hills Home Health Care team for 15 years! She is caring, precise, and always professional. She is valued and respected by all team members for her attention to detail and her

work to keep our business line running smoothly. Darlene has shown incredible dedication to our team in frequently changing environments and workspaces. We are so thankful to have Darlene anchoring our team!

## David Behm

COOK VALLEY ESTATES



Dave has been with Cook Valley Estates for 15 years now. Dave is very passionate about his job and is always striving to make things better for the residents. He gets pulled in multiple directions throughout the day and is always willing to help others in need. Time and time again, residents comment on how much they appreciate everything Dave does and what an asset he is to our community. He is one of the most dependable and reliable team members I have ever worked with. On behalf of all the residents, families, and team members, thank you for all you do.

## Patrick Harker

LIFECIRCLES PACE



Patrick Harker serves as the Facilities Manager for LifeCircles PACE. He serves both the Holland and Muskegon locations and has been with the organization for the past 15 years. Patrick takes great pride in maintaining safe and aesthetically appealing centers for both participants and team members. He has been instrumental in



completing work assignments for participants in their homes to support safety, function, and their ability to remain at home. Patrick is resourceful and works hard to respond to varying needs of the centers and ensure everything is functioning properly. Patrick has a heart for service and is passionate about the mission of the organization. He will jump in whenever and however needed in his efforts to support our participants and to help make their day a little brighter! Thank you, Patrick, for your many contributions to all those we serve.

## Paige Hendrickson

AVENUES BY BRIO LIVING SERVICES



Paige Hendrickson has been an outstanding team member since joining Brio Living Services in 2008! As a registered nurse with experience in a variety of roles and settings, Paige has served as the Nurse Care Manager of Avenues since its launch in 2012. Throughout her time with Avenues, Paige has taken on additional responsibilities and now functions as the leader of Avenues. In this position, Paige excels at supporting older adults living in their own homes through a variety of clinical and administrative functions. Avenues members regularly comment on her exceptional care, great customer service, superb communication skills, and overall expertise in navigating our complex health systems. She is the consummate professional, well respected throughout the Grand Rapids area, and is highly ethical and compassionate. Paige has taught me a lot, and I am humbled to serve alongside her. We are so very fortunate to have Paige as part of our Brio Living Services team.

## Courtnee Knepley

CHELSEA RETIREMENT COMMUNITY



It is my honor to recognize Courtnee Knepley for her 15 years of service at Chelsea Retirement Community. Courtnee has worked in many departments here at CRC including dining, central supply/purchasing, administration, information technology, and environmental services. Courtnee is currently the Assisted Living Administrator, and she excels in this role. Courtnee brings a fresh perspective to the role and is not afraid to try something new. Courtnee advocates for her residents and team members alike. She is a great example of growing within an organization, and she encourages team members to do the same. Courtnee leads by example and has a servant's heart. Courtnee keeps busy outside of work caring for her 2 young sons, Karson and Haiden. Congratulations, Courtnee. Here's to another 15!

## Brooke Krutsch

CHELSEA RETIREMENT COMMUNITY



I'm thrilled to congratulate Brooke on 15 years with CRC! Brooke has spent her 15 years as a Resident Care Assistant in Assisted Living and is a valuable member of our team. She goes above and beyond on a consistent basis. Brooke excels at making connections with the residents and providing personalized care. Brooke is a true team player! She's flexible and can be

counted on to work wherever is needed without complaint. She is dependable to pick up and help when we need an extra hand. Brooke, it's a pleasure to have you on the team, and I look forward to continuing to work with you.

## Linda Madden

CHELSEA RETIREMENT COMMUNITY



I am incredibly proud to honor Linda Madden for her 15 years of dedicated service to our residents and families at Chelsea Retirement Community.

Linda is our Social Worker in Assisted Living and is one of the most kind, empathetic, and compassionate members on our team. Without a doubt, she remembers every resident and their family that she has encountered in her 15 years. She is a great resource within our internal community and the external community, as she leads a caregiver support group on a monthly basis. It is a privilege to work with Linda. The passion and energy she brings every day is admirable, and it shows through the work she does for our residents. Thank you for your dedication and service over the last 15 years, Linda!

## Jamie Sattler

THE CEDARS OF DEXTER



When I started working with Jamie in 2015, she had already been around for over 8 years with our organization. She had a calm demeanor and the willingness to do anything and everything to help support the team. Over the many years I have served alongside Jamie, she has maintained a steady calmness that provides stability and friendliness to our organization. What I really appreciate is that, while Jamie does present in a calm and humble manner, she also has a spark that lights up when she is serving others, learning something new, and when you ask her for feedback. She is honest, balanced, and always an advocate for doing what is right for our team members and residents. Jamie is transitioning her role from Human Resources to The Cedars of Dexter, where she will serve as the Community Manager. Having been a longstanding presence at The Cedars since it opened, I have no doubt Jamie's calm, kind, and caring approach will serve team members and residents at The Cedars for many years to come. I am extremely honored to have had the opportunity to serve our organization with Jamie. She is a true ally, and it has been to our every benefit to have had Jamie on our team for the last 15 years. Congratulations, Jamie, for your many years of service. We look forward to many more as you transition to your new role!



# 10 Years

## Anthony “Tony” Andersen

CHELSEA RETIREMENT COMMUNITY



Tony is an asset to his residents, their families, and his coworkers at Towsley Village Memory Care Center at Chelsea Retirement Community. His positive, go with the flow attitude has been, and continues to be, greatly appreciated during difficult times or during difficult situations. He is patient with his residents and has no qualms about taking the time out for his residents' family members either. He advocates for his residents when needed and won't stop until he feels supported and heard. He is quick to do anything that is asked of him and goes above and beyond in times of need. Congratulations to Tony on 10 years of service and dedication to Chelsea Retirement Community!

## James “Jim” Bielicki

THE CEDARS OF DEXTER



I am thrilled to congratulate Jim as we celebrate his 10 years of service and dedication. Jim began his tenure with Brio as a Maintenance Technician and is now the Maintenance and Renovation Manager for The Cedars of Dexter, and we are

so grateful to have him! Jim has a wealth of knowledge and talent. Not only does he know the history of the campus and each cottage, but he can also repair/rebuild about anything. Jim is excellent at developing relationships with our residents, outside contractors, and co-workers. He and his team have done an amazing job of keeping our little piece of the community well-kept! Thank you, Jim, for your leadership and commitment to those we serve.

## Amy Brissette

LIFECIRCLES PACE



We are happy to celebrate Amy and her 10 years with LifeCircles PACE. Amy started with us as a Home Care CNA and then transitioned into the Home Care Scheduler position. She recently accepted the position of the Home Care Specialist in both Muskegon and Holland. Amy is very dedicated, caring, and organized with a tremendous amount of knowledge in all things home care. She is always willing to step in wherever she is needed and is a great asset to the Home Care team. Thank you for 10 years of excellence and dedication!

## Alesia Condon

LIFECIRCLES PACE



I'm excited to celebrate Alesia's 10 years at LifeCircles PACE. Alesia's dedication and care for the participants shows every day. As the

Receptionist here at LifeCircles, Alesia is the first face the participants see in the morning and continues to do an amazing job at making our participants feel safe and welcomed. She's reliable, dependable, and has a great deal of knowledge that helps keep our days running smoothly. We have been fortunate to have Alesia on our team for the last 10 years and hope to have her around for many more years. Congratulations, Alesia!

## Julie Demarr

LIFECIRCLES PACE



Julie has been a Day Center CNA for 10 years. She is a dedicated and caring team member who takes great pride in caring for our participants. The dedication and compassion that she shows to our participants daily is amazing. She will jump in whenever there is a need with not only our participants but also her peers. Julie is kind and caring and a great asset to our Day Center team. Thank you for 10 years of caring for our participants! They truly adore you, and so do we!

## Jaclyn Dukes

BRIO LIVING SERVICES



Jaclyn Dukes is a top notch professional. Jaclyn is absolutely our PACE financial expert. We are so blessed to have Jaclyn leading our PACE finance team with grace, extremely strong

technical skills, and a focus on team relationships that goes above and beyond the work. Jaclyn started her career in public accounting and came to the Huron Valley PACE (HVP) family 10 years ago and has been devoted to our organization and the PACE industry since joining HVP. In 2020, Jaclyn was promoted and was instrumental in combining the PACE finance team with the Brio Living Services finance team.

I want to thank Jaclyn for her continued dedication to our organization and her professional, yet graceful, approach to all things PACE finance. We are a better organization because you choose to spend your days with us. Thank you!

## Frances "Frannie" Franklin

CHELSEA RETIREMENT COMMUNITY



Frannie, congratulations on 10 years with CRC! Frannie has been with us for 10 years as an RCA but has over 20 years of caregiving experience.

Her experience is evident in the care she provides for our residents in Assisted Living. Frannie is dependable and can be counted on to provide personalized care for the residents in her charge. She particularly excels at hospice care and goes above and beyond to ensure that those residents have what they need, even when they aren't her residents. Frannie also supports her team as our Union Steward. Thank you for your years of service, Frannie! I look forward to many to come.



## Lisa French

UMRC - PORTER HILLS FOUNDATION



Lisa French has made an incredible impact on the Brio Living Services and UMRC-Porter Hills Foundation missions. In her role as Senior Director of Communications, she makes sure all our communications are well written and easy to understand. She also spends a great deal of time sharing our story outside our organization in a way that truly connects people to our mission. Her work also includes directing our grant writing activities and, through her expert guidance, research, and writing, our organization has benefitted through millions of dollars of grants that help us advance our mission across all our communities and services. Her service doesn't stop at what is in her job description. You can often hear her wonderful piano skills at resident events. Lisa is a great example of our mission in action as she humbly goes about her work, and it is my absolute privilege to work alongside her.

## Christine Junglas

LIFECIRCLES PACE



Christine Junglas has over 30 years of professional experience as a Licensed Physical Therapist and has been with LifeCircles PACE for the past 10 years. She is wound care and lymphedema certified. Christy is honest and genuine in her approach to work. She is positive,

encouraging, and collaborative in her work with others. Christy demonstrates excellent technical skills, loves a good challenge in managing complex situations, and has wonderful critical thinking and problem-solving skills. Christy is a supportive team player, willing to jump in where needed, and is well respected by her peers for her knowledge and expertise. Thank you, Christy, for your many contributions to all those we serve.

## Valerie Mackinder

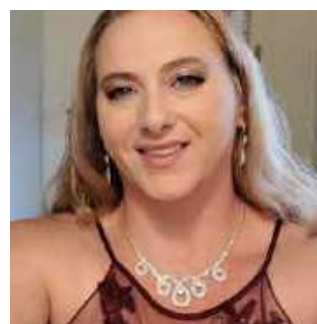
CHELSEA RETIREMENT COMMUNITY



Valerie has been with Chelsea Retirement Community for 10 years in our housekeeping department. It's an honor to recognize Valerie for her commitment to her residents and the CRC community. Valerie is a hard worker who will help where needed and goes above and beyond. She's reliable, dependable, detail oriented, and takes pride in her work. Valerie currently works in Glazier Commons at CRC, and her residents love how friendly and personable she is. We are honored she is a part of the EVS team. Congratulations on 10 years!

## Jennifer Mangold

CHELSEA RETIREMENT COMMUNITY



Jenn is celebrating 10 years with Chelsea Retirement Community. She is an essential member of the Assisted Living team working with our memory care residents. Jenn shows

compassion and dedication to our residents and is a wonderful advocate for them. Jenn is a great problem solver and shares ideas and suggestions on how we can improve. We are very grateful to have you in Assisted Living and hope for many more years to come. Thank you for all that you do.

## Kelly Mockerman

COOK VALLEY ESTATES



I am deeply honored to recognize Kelly Mockerman for an incredible 10 years of serving Cook Valley Estates. As the Community Manager of West Michigan's premiere Independent Living community, Kelly has established a team that focuses on the resident and team member experience. Nationally recognized in 2021 by Holleran as a Choice Community award recipient, her focus is constantly on improving the family atmosphere of all who live or work here.

Kelly has been instrumental in creating and implementing new programs at Cook Valley Estates, which have elevated the resident experience. Key additions such as fitness instruction, restaurant dining, and housekeeping services have created a resort like atmosphere on our campus. Kelly shares her experience and expertise freely, handles even the most challenging situations with grace and compassion, and focuses on making all feel included and valued. I can't wait to see what Kelly and her team can accomplish in the next 10 years.



## Christine Murawa

PORTER HILLS HOME HEALTH CARE



The Home Health Care team has benefitted from the steady, consistent, and precise work from Christie Murawa for 10 years. During this time, Christie has been an invaluable resource for ensuring the quality and accuracy of the documentation in Home Health Care. Like so many, the pandemic caused Christie to adapt to new expectations and job duties, which she executed with the utmost care, attention, and flexibility. I am so grateful to have her support and expertise on the Home Health Care team.

## Telieshea Murray

GREEN HOUSE® HOMES



Where do I begin? Telieshea has been with Porter Hills for 10 years and is currently a shahbaz at Green House Homes. When I think of what she brings to our community, the first thing I think of is scheduling. If there was a title for bargaining and scheduling guru, it would be hers!

At times I can hear joking and laughter coming from elders' rooms and, sure enough, one of the voices is Telieshea's. She has a way of connecting with many elders and knowing them deeply, which is a gift. I appreciate Telieshea's commitment to our team and our elders. I also appreciate her ability to have

tough conversations, even when it may mean sharing what I can do better or differently.

Thank you, Telieshea, for 10 years and 30 more!

## Taylor Parkhurst

CHELSEA RETIREMENT COMMUNITY



Taylor is celebrating 10 years with Chelsea Retirement Community. She is a caring, compassionate, and giving person. Taylor's passion for working with memory care residents can be seen in how she interacts with residents daily. Often, when time allows, you can find Taylor having a one-on-one conversation or just painting a resident's fingernails. Residents really enjoy this quality time, and Taylor makes everyone feel special. Thank you for being such an important part of our team and making such a difference in our residents' lives.

## Mary Robertson

CHELSEA RETIREMENT COMMUNITY



Mary Robertson has been with Chelsea Retirement Community (CRC) for an amazing 10 years. In her first 5 years of service, Mary worked as a dedicated and loving CNA in Kresge. For the next 4 years, she was the glue that held the departments together in her roles of Receptionist and Unit Clerk. Mary's current role is that of our invaluable Volunteer and IL Services Coordinator.

To each of these roles, Mary has brought love, compassion, and proficiency. She makes lasting connections with team members, residents, and their families and is seen as a go-to person! Mary is dependable and flexible and never hesitates to jump in and help where needed. She has played a critical role in the success of multiple teams and, for that, the residents, their families, and CRC are incredibly grateful. Congratulations, Mary, and cheers to another 10 years!

## Jane Sky

GREEN HOUSE® HOMES



It is with a smile I recognize Jane for 10 years of service to the team, elders, and the Green House Homes. When I think of Jane, I think of someone who sees each person's potential and as a whole being. These attributes flow into the care she provides as a nurse. When watching Jane care for elders, she does so softly and kindly, creating a sense of trust and warmth. This same manner is noted in her interactions with the team and promotes relationships with one another.

Thank you, Jane, for being an integral part of the Green House Homes team.



## Niki Smitter

PORTER HILLS VILLAGE



I am excited to honor Niki Smitter for her 10 years at Porter Hills Village. Niki currently is the Quality Business Partner for Assisted Living. She provides quality education to team members from all areas of the west including skills, med pass, Heimlich, and CPR training. Niki is a great resource to team members and will jump in and help with whatever is needed. Thank you, Niki, for being an important part of our team, and I look forward to seeing what the next 10 years bring.

## Cheryl Winkle

CHELSEA RETIREMENT COMMUNITY



I am honored to congratulate Cheryl on 10 years with CRC! Cheryl has worked in both our memory care side of Assisted Living and our traditional Assisted Living, where she has been a valuable and dependable team member. Cheryl has a passion for dementia care and uses that passion to provide creative and compassionate care. You can see in her interactions with residents that Cheryl truly cares and takes pride in her work. Congratulations on 10 years, Cheryl! It's a pleasure to work with you.

## Sarah Yost

PORTER HILLS HOME HEALTH CARE



Sarah is the epitome of dependability. If a task requires her skills, you can guarantee it will be done well and on time. She has mastered the ability to turn complex health record tasks into efficient, easy to understand processes, and will make sure there's a cheat sheet to go along with it! On top of all that, her calm demeanor is a welcome relief from the often hectic nature of our work. She has weathered the storms of change throughout the years with grace and professionalism, and we are incredibly grateful for her.





# 5 Years

## Nchimunya “CHICHI” Adeniran

PORTER HILLS VILLAGE



CHICHI is a per diem LPN in the Health Center. She has been with us for 5 years in various capacities on the night shift. She has come to our aid in the hour of need for coverage. Her calm demeanor and soft approach

offer reassurance to our residents. No matter what life gives her, she continues to show care and compassion to everyone she comes across.

## Yazmin Arellano

LIFECIRCLES PACE



Yazmin is a person of integrity who is caring, giving, friendly, dependable, and approachable. She is an exceptional employee and an amazing individual. She is a true advocate for our participants. During her 5

years here, she has gained knowledge in the recreation department that many don't have, and she is willing to share that knowledge with newer staff. Her fellow team members see her as a mentor and one that exemplifies our mission and guiding beliefs. She has skills in communication and organization, and she is compassionate and helpful. Yazmin leads by example, with a true servant heart. Thank you for your time, talent, and commitment to LifeCircles-Holland.

## Elizabeth “Libby” Bell

BRIO LIVING SERVICES



I had the pleasure of getting to know Libby early on when she was a student in college. She actually helped the HR team get organized back in 2015. Since then, Libby has grown to be a solid HR professional. More than

anything else, however, Libby is kind, intelligent, and compassionate. I so appreciate Libby's graceful and calm presence on our team, where she finds joy in the smallest of things and helps us all remember that the quiet voice can often be the most impactful. I see on a day-to-day basis her true passion for service to those we serve as well as team members who serve them. Libby, I could not be more honored to serve alongside you as a member of the Brio HR team. Thank you for all you do for our communities and PACE centers across the state. We are lucky to have you!

## Kasandra Bell

PORTER HILLS VILLAGE



Kasandra is a per diem RA at Porter Hills Village, and we are so grateful to have had her on our team for the past 5 years. Kasandra has worked in all of our households and has built a great relationship with the residents and her

co-workers. She is dependable and committed to serving our residents, and always has their best interest in mind. We commend Kasandra for her dedication to Porter Hills Village and look forward to what her future holds!

## Brittany Brassfield

### HURON VALLEY PACE



Brittany is a quiet presence who serves as a strong advocate for her participants. Brittany transitioned to the home care field during the Covid pandemic and continues to provide quality care to our participants in the

home. Brittany will always bring issues regarding her participants' needs to our attention and will follow through to ensure the people she cares for are satisfied. Brittany is quiet in words but loud in her actions. All of the participants she touches are grateful to have her as a part of their care team. We love having Brittany as part of the Huron Valley PACE team.

## Angela Brinks

### GREEN HOUSE® HOMES



I am excited to celebrate Angie for five years as a Shahbaz at Green House Homes. It seems like yesterday she had her interview and shared with me how she cared for her grandparents. I knew from her voice and emotions in those

stories that she had what it takes to be a caregiver. Angie knows the elders she cares for on many fronts. She knows what they like to eat, how they like it, who would like a joke, who would like to watch a crime show or an animated movie, or who shows pain in unconventional ways. She embraces what it means to be a Shahbaz.

Thank you, Angie, for your humor, and thank you for five years!

## Lori Burns

### THOME PACE



Lori had been working as a Physical Therapist Assistant for many years in upper Michigan prior to joining our team at Thome PACE and brought with her a wealth of knowledge and skills. She is very hard-working and

conscientious. Lori cares deeply about the participants and provides compassionate care to improve the lives of older adults. She is a great asset to our team, and we feel lucky to have her as part of our organization.

## Trisha Cesaretti

### LIFECIRCLES PACE



Trisha Cesaretti has over 15 years of professional experience as a Licensed Occupational Therapist and has been with LifeCircles PACE for the past 5 years. Trisha demonstrates excellent assessment and critical

thinking skills; she is practical in her approach to interventions when supporting participants' health and function in the home. Trish has developed several interventions for her "toolbox" and collaborates whenever possible. Her care and compassion for serving older adults is evident in her interactions and everyday work. Trish is a supportive member of the team. She is positive, always has a smile on her face, and has a wonderful relationship with her peers. Thank you, Trish, for your many contributions to all those we serve.

## Sonya Chavez-Velez

### PORTER HILLS VILLAGE



Sonya has been promoted through roles throughout her time at Porter Hills Village and is now thriving as a Direct Care Supervisor. She is extremely passionate and

caring and does an excellent job of providing quality care to the residents. Our residents look forward to when Sonya is scheduled, as they find comfort in knowing when she will be there to assist them. She is often working the floor or visiting with residents and giving them her undivided attention. Sonya is loved by all, and this shows as she holds the highest number of POM awards in our department. We are so blessed to have Sonya on our team! Congratulations on 5 years at Porter Hills Village!

## Lacey Cole

### LIFECIRCLES PACE



Lacey Cole has been a Licensed Physical Therapy Assistant for the past 5 years and has worked with LifeCircles PACE as an Activity Coordinator for the past 5 years as well. Lacey is uniquely positioned to

facilitate active movement programming in efforts to support participants' health and function. Lacey is a positive light in the day center. She is always encouraging and supporting our participants to get involved. Her passion for serving older adults can be seen in her interactions. Lacey loves to collaborate with others and is engaged in organizational process improvement initiatives. She is a leader within the organization and is always looking for opportunities to grow. Lacey is an engaged team member and is well respected by others. Thank you, Lacey, for your many contributions to all those we serve.

## Shanquilla Cole

### PORTER HILLS VILLAGE



Shanquilla has done a good job as a Med Tech. She is helpful to residents and will stop what she's doing to ensure their questions are answered. She is a team player, and the residents enjoy having her on our team.

## Heather Copple

### PORTER HILLS VILLAGE



It is a true privilege having Heather as a part of our Dining Services team. She has worked with us for over 5 years and has always proven her dependability. Whenever she graciously picks up a shift or 3, there is no doubt that

the work will be done to the highest standards, and her teammates will feel supported. She is constantly smiling while treating our residents with kindness and compassion. We are truly grateful for all she does and who she is. Heather truly embodies our Mission Statement: Welcoming all, partnering together, enriching lives. Thank you for believing in dining services, and thank you for your dedication! I am looking forward to working alongside Heather for many more years!

## Daniel Cundiff

### BRIO LIVING SERVICES



Dan came to us from an independent general contractor five years ago. Prior to that, he had worked with us as that organization's team lead for nine years. In that time, Dan proved to be an advocate for our residents

and participants in his daily work. He embraced our mission and worked diligently every day to provide an end product in which we could all take pride. Dan has always understood the big picture, but his care about the small details is where the magic happens. In any given day, he has cheerfully greeted a resident, covered for somebody's break, made sure we are safe, checked in on a teammate, pitched in on something that was not his to do, and always left things a bit better than he found them. Dan is a quiet, unassuming guy who works behind the scenes in his own special way to keep projects going, make people feel valued, and guide our quality outcomes. This often requires some big steps out of his comfort zone. He does this with



such grace. Better yet, he has a delightful sense of humor that he uses to keep us all going and laughing even during tough times. But the most amazing things about Dan have little to do with work. He is an amazing father, engaged, caring, funny, and steadfast. He is truly one of the nicest and most thoughtful men that you will ever meet. We are so lucky to have Dan as a teammate. Thank you, Dan, for the multitude of talents you bring to our organization. You make our world a better place.

## Bonnie Dickinson

### THOME PACE



Bonnie Dickinson started out at Huron Valley PACE as a social work intern, hired on with them after completion of her internship, and then moved over to Thome PACE in our social work

department. Her teammates so admire her dependability and strong work ethic. The participants and families she cares for appreciate her deep level of compassion and dedication to removing barriers to a higher quality of life, as well as her resourcefulness in making changes needed to improve their wellbeing. Bonnie always gets the job done and does the job well!

## Charesse Doxie

### PORTER HILLS VILLAGE



Charesse has been with Porter Hills Village for 5 years and currently serves as the Retention Specialist for the Health Center. She has worked in the field of long-term care for many years. Charesse has stepped

up and taken on a new role over the past year and has supported and led our team through many changes. She continues to learn and grow and is eager to help others do the same. She is flexible with her schedule and does whatever is needed to ensure our team and residents feel

supported and cared for. Charesse participates with the Diversity, Equity, and Inclusion Committee and serves as a mentor for our Brio Buddy Mentor program. It is very common during state surveys for the survey team to recognize Charesse and mention how great she is from past employment together or just knowing her from other surveys. I am excited to see Charesse's continued growth and leadership at Porter Hills Village.

## Jackie Druchniak

### CHELSEA RETIREMENT COMMUNITY



Jackie is celebrating 5 amazing years at Chelsea Retirement community as a CNA in Kresge. Jackie is one of the most thoughtful, caring, and resident centered CNAs we have. Jackie is a true caregiver at heart and a

blessing to the workplace. She is full of compassion for the residents and her team. We can always count on Jackie to have a smile on her face during the day. She is a dedicated team member who provides quality care to our residents, and she is always willing to help where needed. We are very thankful to have Jackie on Team Kresge and appreciate all she does. She is an exceptional team member and an amazing individual!

## Angela Edward

### THOME PACE



Angela Edward is first and foremost an amazing social worker. Thome PACE has been blessed to have her on our team for the past five years, and she continues to raise our standard of ethics, maintain our focus of being

participant-centered, and advocate for the autonomy of each participant. She is also very active and involved in Diversity, Equity, and Inclusion events and activities, and her passion for this is contagious. The participants assigned



to her care deeply appreciate her calm and understanding presence in their lives, and her teammates do, too!

## Breana Erickson

### PORTER HILLS VILLAGE



Bre is in nursing school and picks up for us regularly when not in school. She has been a per diem CNA with us for five years. Bre has a strong work ethic and always gets the job done. She lends a helping hand without being asked.

Our team knows they can depend on Bre.

## Deborah Erke

### CHELSEA RETIREMENT COMMUNITY



Deb Erke has been a valuable team member of CRC over the last 5 years. Serving as Clerk and then as Administrative Assistant of Environmental Services, Deb organizes and distributes over 3,000 work orders a

month and keeps EVS an organized and effective team. Deb is an active team member and volunteers her organizational abilities and creative thinking to many resident events as well as team member appreciation events. Thank you for working to make CRC a great place to work and live!

## Sarah Fleming

### THOME PACE



Sarah has worked for Thome PACE for five years as the recreational therapy assistant. She provides our participants with fun activities throughout the day that focus on their physical, social, mental, and emotional wellbeing. Sarah

goes above and beyond by advocating for them, being a great listener when they need someone to talk to, and constantly making them laugh.

She lights up a room and continuously puts a smile on our participants' faces. The participants absolutely adore her, and I have no idea where the department would be without her! Thank you for your dedication and hard work these last five years. We appreciate you more than you know.

## Berenice Folkert

### AFFORDABLE HOUSING



Berenice Folkert has been employed as the Community Manager of Walker Meadow, Station Creek, and Bailey's Grove Affordable Housing for the past five years. With 25+ years of experience with Affordable Housing, Berenice's

strengths include compliance, property management, and fair housing. In May 2023, Berenice was promoted to the position of Property Manager. For the past two years, Berenice has been an active member of the Brio Living Services DEI committee. In her free time, Berenice enjoys gardening, cooking, and spending time with her husband, Jeff, and dog, Precious.

## Nattacha Frierson

### HURON VALLEY PACE



We always know when Nattacha has come into the Day Center. Her smile and infectious laugh permeate throughout when she sees her favorite participants. Nattacha is a very experienced CNA who can walk into any

situation, assess, and provide the care needed by the participant. Along with that, Nattacha loves to do the little "extras" for participants. Nattacha is also a natural leader and supports her teammates to ensure everyone is successful and our participants are happy. We love having Nattacha as a part of the Huron Valley PACE team.

## Elise Fullmer

### LIFECIRCLES PACE



Elise Fullmer has been with LifeCircles PACE for 5 years as a Licensed Physical Therapy Assistant. Elise is driven toward continual learning to best serve the LifeCircles participants with a holistic approach. She

demonstrates a dedication to her daily work in direct therapy intervention and uses creativity to enhance day center programming with movement challenges and events. Elise radiates a positive energy that builds connection with participants and team members. She is known to wear many "hats" and to be a helpful hand to others without hesitation. Thank you, Elise, for your commitment to the LifeCircles mission and for your many contributions to those we serve.

## BethAnn Gagnon

### CHELSEA RETIREMENT COMMUNITY



BethAnn is currently a Dietary Aide in Assisted Living (AL). BethAnn is someone you can go to with questions. She has been a part of the Dining team in AL and is very seasoned. BethAnn ensures her peers are comfortable and

ready to hit the ground running after training. She makes sure the residents, as well as guests, feel welcome whenever they come to dine with us in AL. Thank you for your 5 years of service.

## Amanda Gould

### CHELSEA RETIREMENT COMMUNITY



Amanda is celebrating 5 years at Chelsea Retirement Community as our Executive Assistant. Amanda is so very helpful to residents and team members alike and receives many POM awards for her kindness, flexibility, and

willingness to assist anyone who approaches her.

Amanda always gives service with a smile! One of Amanda's roles is to assist with planning and organizing team member events. If you have tie dyed a T-shirt at CRC, Amanda has planned the activity, ordered the shirts and supplies, and scheduled leaders to work it! Amanda says that she loves her job at CRC, and the residents and team members are wonderful and make CRC an enjoyable place to work. Amanda is instrumental to operations at CRC. We would not survive without her! When she's not at work, Amanda likes spending time with family, including her husband, Jacob, and Great Dane, Sadie. Thank you, Amanda!

## Moriah Gumbert

### THOME PACE



Moriah has been with Thome PACE for 5 wonderful years! We have been truly blessed with Moriah's talents and skill set. She is the backbone of the Interdisciplinary Team at Thome. She anticipates the needs of the team by

supporting them with technical support, but also with a quality integrated approach. Regulatory wise, she is our glue, our greatest team member, she is our heart! Thank you, Moriah, for your passion and dedication to Thome PACE the past 5 years. We can't live without you!

## Gregory Gunia

### CHELSEA RETIREMENT COMMUNITY



Greg is a Lead Cook in Chelsea. With Greg's previous managing experience, it goes a long way. I can always count on Greg to ensure a smooth workday. He understands how the kitchen runs and

makes sure things are completed correctly. He takes a lot of pride in the food he prepares for our residents. They always know when Greg is cooking, even his SOUPS! Greg is a great asset to my culinary team. Keep up the good work, Greg. Congratulations on your 5 years of service.

## Barbara Harnish

### PORTER HILLS VILLAGE



While we celebrate Barb's 5th anniversary this year, she has been with the Porter Hills Village family for many more. She left for a while, having moved to Florida, but Michigan called her back.

Barb is always calm. She has excellent clinical skills with the knowledge and experience she has had over the years. Barb always makes good use of her time; when she is not being a nurse and caregiver, she organizes the meds room or office spaces, audits charts, and, in general, ensures things are tidy.

## Carlos Hernandez

### PORTER HILLS VILLAGE



Carlos has been with Porter Hills Village for 5 years now. He was the first person I hired after I started with the company. He started off working as a custodian, helping keep all the hallways, common spaces, and

restrooms clean. He transferred to housekeeping in the Health Center for a period of time before moving into the laundry department last fall. Carlos is very dependable and communicates well with management. He has a very calm demeanor about him and never appears to get frustrated. I just want to say thank you for all you do, day in and day out.

## Julianne Hilbrand

### LIFECIRCLES PACE



Julianne Hilbrand has been a Registered Dietitian for just over 8 years. She has been with LifeCircles PACE formally for the past 5 years; however, she worked with LifeCircles as a Registered Dietitian through

a contract agreement for about 3 years prior to that time. Julianne was promoted to the IDT Manager position almost a year ago. Julianne has demonstrated wonderful formal and informal leadership qualities. She has a strong foundation of the PACE model of care and is committed to supporting the team in growth as we serve our participants. Julianne is committed and engaged in process improvement activities. She is a trusted and supportive team member; she is sought out by many for guidance and support in team processes. She has also played a significant role in supporting team members through role transitions. Thank you, Julianne, for your many contributions to all those we serve.

## Rachel Hildebrand

### CHELSEA RETIREMENT COMMUNITY

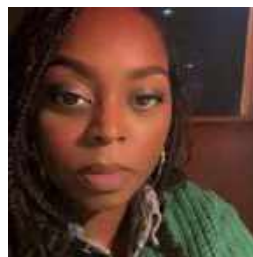


Rachel is celebrating 5 years with Chelsea Retirement Community. Rachel's infectious personality can be heard in the whole neighborhood in Assisted Living. She brings fun to residents and team members

every day. Rachel is hard-working and compassionate and really enjoys her time with her residents. Thank you for having your residents' best interests at heart. Thank you for your commitment to those that you serve.

## Karimah Johnson

### LIFECIRCLES PACE



Karimah has been with LifeCircles PACE in Muskegon for 5 years. It is a privilege having Karimah as part of the Home Care team. Karimah has had many roles from Day Center CNA to Appointment Aide, and she

currently serves as a Home Care Coordinator. Karimah is always willing to step in and give support to her participants and teammates. Karimah found an opportunity to lift her peers, so she helped to create the "Fun Squad". She is always looking for an opportunity to make either



our participants' or other teammates' days a little brighter. She is a great addition to the Home Care team. Thank you for everything you do; we all appreciate you!

## Brenda Jordan-Carrasquillo

### LIFECIRCLES PACE



Brenda Jordan-Carrasquillo has been a Certified Nurse Aide for 13 years and has worked with LifeCircles PACE for the past 5. Brenda is a kind, caring, and respectful caregiver. She is an engaged and supportive team

member, and she is willing to jump in where needed. Brenda is passionate about the PACE model of care and often describes LifeCircles as her second family. Brenda has a heart for service; this is apparent in her interactions with others. Brenda is active in the life of the organization and participates in various activities and organizational sponsored community events. Brenda always has a smile on her face and provides a warm welcome that makes everyone feel loved and valued. Thank you, Brenda, for your many contributions to all those we serve.

## Avianna Kelly

### PORTER HILLS VILLAGE



Avianna started out as an RA at Porter Hills Village and recently was promoted to a Med Tech position, where she has excelled. When she's not administering medications, she is engaging with residents and usually

doing their hair and make-up, which completely makes their day! She's built such a great relationship with the residents in memory care, and they love having her presence in their household. Thank you for your dedication and commitment to Porter Hills Village, Avi! We are so blessed to have you on our team and know you will continue to make an impact on the residents' lives. Congratulations on 5 years at Porter Hills Village!

## Rev. Dr. Julie Kilmer

### CHELSEA RETIREMENT COMMUNITY



Rev. Dr. Julie Kilmer is celebrating five years of service at Chelsea Retirement Community! Julie is the Director of Spiritual Life and a valued member of the CRC leadership team. Julie provides support to residents

and team members in need, leads Sunday services, holds memorial services, and helps wherever needed without complaint. Julie is a true servant leader, and her kind and caring spirit shines every day and reaches those she serves.

Outside of work, Julie enjoys being a mom to 5 children ages 41, 15, 14, 13, and 8. She also enjoys reading and bike riding in her spare time.

Congratulations, Julie! Thanks for all you do to support our residents and team members!

## Jessica Kobish

### CHELSEA RETIREMENT COMMUNITY



Jessica (Jess) is celebrating 5 wonderful years at Chelsea Retirement Community in Kresge. Jess started her journey in Kresge on the night shift and has since transitioned to day shift. She has a great rapport with all

the team members she interacts with and is very personable. She treats all the residents as her extended family and advocates for them whenever there is a need. Her dedication for the last 5 years has not gone unnoticed, and Chelsea Retirement Community is fortunate to have such a compassionate person as Jess on our team. Congratulations to you on your 5-year commitment and, on behalf of the residents, their families, and team members, thank you for all that you do, day in and day out. You are greatly appreciated!



## Dr. Aram Koltookian

### THOME PACE



Dr. Koltookian has been a provider at Thome PACE for 5 years. He is a very intelligent and caring physician. He effectively communicates with participants and their families or caregivers. His bedside

manner is great. Participants love him and have nothing but good things to say about him. Additionally, Dr. K is a great team player, working collaboratively with nursing and clinical team members. He is very approachable and respects and appreciates nursing staff opinions. His calm demeanor on call is appreciated by the nurses who are comfortable calling him at any time during the night. Finally, he is always willing to think outside of the box for more cost efficiency and use of resources to their greatest potential. Thank you, Dr. Koltookian, for your first 5 years of service at Thome PACE.

## Susana Kramer

### PORTER HILLS VILLAGE



Susana started off as an RA and was promoted to Med Tech. She's very kind to the residents. Since starting in Memory Care, she's always gone above and beyond for the residents by doing activities like coloring, playing

music and games, and painting their nails. She recently transferred to a position in Assisted Living and continues to do a great job for our residents.

## Stacy Kudlak

### CHELSEA RETIREMENT COMMUNITY



Stacy is celebrating her 5-year anniversary as Director of Independent Living at Chelsea Retirement Community. Stacy has been truly committed to assisting

the residents with living their best life. Stacy focuses on getting to know the residents, and this adds a personal touch to her interactions. Stacy is a true resident advocate and is passionate about her role. She often brings her 2-year-old Pomeranian, Sophie, to spend time visiting with residents, and this really makes the residents smile! In her free time, Stacy enjoys spending time with family, photography (especially flowers), hiking, traveling, and being outdoors.

Congratulations, Stacy! Your dedication and commitment to the residents at CRC is so appreciated!

## Patricia Lantz

### LIFECIRCLES PACE



Patty is a great Home Care Aide. She is always looking for opportunities to make her participants' days brighter and happier. She will see an unmet need and is always willing to jump in to provide more support, whether it be

just sitting with her folks and holding their hand at the end of life, or being that listening ear when our participants are having a rough day. Patty goes above and beyond for our participants, and they are always praising her care. Thank you, Patty, for always going above and beyond for our participants. They are lucky to have you, and so are we!

## Cristina Manly

### CHELSEA RETIREMENT COMMUNITY



Cristina has been an agent of change for the CRC sales team for the last five years! During this time, CRC's census has been exponentially better with Cristina at the helm of the sales team. Cristina is loved by all and pushes her

sales team to be creative and successful every day. Her drive for the betterment of CRC is evident, and we thank her for being the leader of the census battle she fights daily!

## Carmen Manning

### PORTER HILLS HOME HEALTH CARE



Carmen Manning joined our team 5 years ago as a part-time Physical Therapist in Home Health Care. Carmen travels the greater Grand Rapids and lake shore area, serving our elders and providing top notch care. Her

compassion for others is quickly noticed, not only by her patients, but family and team members. When Carmen walks into a patient's home, it is like she has been there before. Her smile, her energy, her love for people allows quick bonds to be made and relationships to be established. Carmen is a highly trained and skilled therapist and knows just how to connect with her patients to help them achieve their highest potential and goals. Carmen is always offering help to her teammates and often works extra when needed to ensure all patients receive the care they need. We love having Carmen on our team in Home Health Care. Happy 5-year anniversary!

## Dora Martin

### CHELSEA RETIREMENT COMMUNITY



Congratulations on 5 years with CRC, Dora! Dora started with us as a Resident Care Assistant in Assisted Living, and then spent some time in Kresge Skilled Nursing while she completed the CNA Pathways program. Recently,

she returned to us in Assisted Living, where she's a valuable member of the team. Dora always brings positivity and a smile with her to work. She's excellent at making connections with the residents and advocating for their care. She brings great ideas to the table and can be counted on to communicate with the team. It's a delight to have you on the team, Dora!

## Marcy McCourt

### CHELSEA RETIREMENT COMMUNITY



Marcy has been with us for 5 years at Brio Living Services. I have had the pleasure of working with her for the last 3 ½ years. She is such a blessing to work with. The knowledge she brings to the table about nutrition is

amazing. She puts her heart and soul into what is best for the residents. During COVID, she came up with COVID-19 nutritional considerations. It was a list of fluids and hydration recommendations based on ASPEN (American Society for Parenteral and Enteral Nutrition). It helped keep the COVID-positive residents hydrated and made sure they received adequate nutrition to help them recover. That is just one example of her going above and beyond her daily tasks. She loves learning about health and wellness. She takes an interest in learning new ways to nourish the mind, body, and spirit. For example, she will take a class over the weekend about a holistic approach to nutrition. Marcy has been a huge asset to not only the Dining Department, but to Chelsea Retirement Community. We are very lucky to have her on our team. Another wonderful thing about Marcy is that she is a HUGE fan, and I mean HUGE fan, of Harry Potter. Just watch her face light up when you talk about Harry Potter to her.

## Stefany McGraw

### LIFECIRCLES PACE



Stefany has been a Certified Nursing Assistant with LifeCircles PACE in Holland for 5 years. She is amazing at what she does and is valued by her participants that she cares for and her teammates that she works beside. She

knows the participants' likes and dislikes, allowing her to anticipate needs and provide exceptional care. She is a mentor to others, providing training to our new team members in these areas. Although she specializes in this area,

she is willing to help wherever needed as evidenced by her great contributions during the pandemic. Participants adore her for her caring and compassion that she delivers each day. Her dependability and teamwork set her apart from those around her, and we are so lucky to have her on our team.

## Elizabeth "Lisa" Morrow

### COOK VALLEY ESTATES



It has been a true privilege to have Lisa as part of our team. As our Community Coordinator, she truly is the hub of our community. Her knowledge and expertise on everything Cook Valley is a great resource for the entire

organization. Whenever Lisa is not working, all anyone on our team hears is, "Where is Lisa? Is Lisa here?" Residents continually comment on how secure they feel, knowing when they call the front desk with any issue or question, Lisa is the one on the other end of the line helping them. Thank you, Lisa, for keeping us all in line, keeping our community organized, and ensuring our residents have everything they need. We are blessed to have you on our team.

## Dawn Mulder

### GREEN HOUSE® HOMES



Dawn is highly regarded, or should I say highly, highly regarded, by team members, elders, families, and the list goes on. She has certainly made an impact in the past five years here at Green House Homes.

As a nurse, Dawn is an integral part of our team and brings wisdom, peace, and caring to our homes. Her follow through, communication, and excellence are revealed often, and we can always count on her to move coffee cups from house to house.

Thank you, Dawn, and congratulations on five years!

## Kim Parkanzky

### THOME PACE



Kim Parkanzky is currently our per diem RN at Thome PACE. Before she was our per diem nurse, she worked full time. Kim has demonstrated clinical expertise during her time here. She initiated new developments for workflows,

policies, and processes as PACE was growing. She also mentored and precepted the new onboarding nurses. Kim is flexible and is willing to assist in whatever way PACE needed her, whether this meant in the clinic, as a triage nurse, assisting with intakes, or in participants' homes. Now that Kim is retired, she still continues to dedicate her time to us as a per diem nurse. She assisted us with the kick-off of our new Personal Care Assistant program and dedicated extra time to teaching the classes. Kim, thank you for all you have done and continue to do for PACE participants and your PACE family.

## Sara Pitts

### CHELSEA RETIREMENT COMMUNITY



Sara is celebrating 5 years with Chelsea Retirement Community. Sara is compassionate and dedicated and goes above and beyond to see that her residents' needs are seen to.

She communicates well with family members and team members alike and is willing to help others when needed. Thank you for the good energy you bring to work every day.



## Andrew Ramirez

### BRIO LIVING SERVICES



It is a genuine joy to work with Andrew. He brings the fun, humor, and reminds us of the importance of human connection to our team. Andrew is one of the most thoughtful people that I have ever worked with! Always

willing to support the team, always willing to jump in and help wherever is needed, with a genuine desire to uplift others and provide heartfelt praise for one another; we appreciate all he does to support Human Resources at Brio. Andrew, thank you for the last 5 years. Getting to know you and watch you grow has been a fun journey! We look forward to many more years of hard work, fun, and social time together! Thank you for helping us become a great team that serves Brio in the best way possible!

## Kathy Russell

### CHELSEA RETIREMENT COMMUNITY THE CEDARS OF DEXTER, THE PINES



It truly feels like Kathy has been with the organization much longer than 5 years. In this short period of time, she has moved from Skilled Nursing to the Executive Director of Chelsea

Retirement Community, and just recently expanded her role to include The Cedars of Dexter and The Pines. Kathy has been successful through a consistent approach of curiosity, grace, and authenticity. Her leadership is genuine and collaborative, while continuing to bring forward strategic opportunities. She has built a team which models her leadership and together they have consistently moved CRC in a positive direction, despite the challenges of the last three years. Kathy's leadership and approach is mission based; she is a constant reminder of why what we do matters!

## Darryl Seldon

### HURON VALLEY PACE



Darryl is a Speech Language Pathologist who has been an awesome team member of the Rehab Dept for the past 5 years. He is positive, hard-working, and committed to providing excellent speech and customer services to the

participants, caregivers, and team members alike. He is known for his calm and encouraging personality, which makes it easy to communicate with him. Over the years, he has developed meaningful relationships with team members, participants, and caregivers because he genuinely cares about others. Darryl is always motivating others to do their best. He is willing to go above and beyond the scope of his duties to help when needed. This was evident during the pandemic when he was instrumental in coordinating meal deliveries to participants' homes. He continues to participate in many community activities that are hosted by the organization, and his dedication to advancing the mission of Huron Valley PACE is greatly appreciated. Congratulations on your anniversary! You have brought great value and experience to the PACE family.

## Cynthia Shedd

### LIFECIRCLES PACE



Cindy Shedd has 12 years of professional experience as a Licensed Physical Therapy Assistant and has been with LifeCircles PACE for the past 5 years. She serves participants in the home, placements, and the day center. Supporting

participant health and function are a top priority for Cindy in her daily work. She understands the influence of movement to supporting participant health and function. Cindy is always intentional about her approach with others. She is genuine, encouraging, and respectful. She can gain a quick rapport with participants and families. Cindy seeks



to understand processes and expectations to ensure she is serving with excellence. Thank you, Cindy, for your many contributions to all those we serve.

## Dorothy Steffens

### MEADOWLARK RETIREMENT VILLAGE



Dory is celebrating five years with Meadowlark Retirement Village. She works as a full-time Care Partner, providing Meadowlark with a positive attitude and compassion for our elders.

Dory is known for going to extraordinary lengths to ensure that our elders are provided the care and respect that they deserve, day in and day out. Dory's positivity is infectious and makes it easy for her to build relationships with the residents, their families, and her teammates. Dory is dedicated to our elders and will pick up additional shifts when it fits into her life.

## Sylvia Stein

### GREEN HOUSE® HOMES



I am excited to recognize Sylvia for five years as a nurse at Green House Homes. There is not an opportunity that goes unrecognized by her. Sylvia's dedication to our team and elders is steadfast and honorable. Time and

time again, she has stepped up to serve, even during challenging times and situations. She truly is worthy of the finest cape.

The team here shares frequently Sylvia's willingness to step in to help with team and elder needs. She is a wealth of knowledge when needing information, supplies, and more.

Finally, I think she needs a Golden Globe for how often she has had to perform when surveyors are at our community.

Thank you, Sylvia, for being an example to us all.

## Jodi Taylor

### CHELSEA RETIREMENT COMMUNITY



Jodi Taylor is a Dietary Aide here at Chelsea Retirement Community. Jodi is what I call a workaholic. She is never afraid to work! Often, I must encourage her to take a day off. She does everything in the kitchen. She is always

willing to step in when needed. The residents enjoy Jodi very much. Jodi, congratulations on your 5 years. Thank you for your service.

## Towana Trimm

### HURON VALLEY PACE



It is an honor to celebrate Towana's five years with our team. When I think of team members who are warm and welcoming with a sunny personality, I think of Towana. She has engaged with team members, participants,

caregivers, and visitors with the same unwavering spirit of cheer for the last five years. Whether it has been advocating at the Capitol, pursuing a notary license, chaperoning PACE field trips, or helping an overwhelmed team member, Towana is happy to step up and offer support and a kind word. She rules over medical records and isn't afraid to step out of her comfort zone to grow with our organization. Congratulations on five years, and thank you for all that you do!

## Christine Trine

### THOME PACE



It is my pleasure to recognize Christine for 5 years of service at Thome PACE.

Christine started as a CNA in our day center and has been working as an Occupational Therapy Aide for approximately 4 years.

Christine is the glue that holds our department

together and truly goes above and beyond for our participants and her coworkers across all departments daily. She excels at building relationships with our participants, identifying unmet needs, advocating, motivating them to reach their goals, and bringing joy to their lives each and every day. She is always willing to go the extra mile, whether that is helping out on the floor, training new CNA's, or completing a last-minute home visit. Thank you, Christine, for your professionalism, teamwork, compassion, positivity, and dedication to our mission. We are so grateful to have you on our team!

## Vicky Vandenberg

### PORTER HILLS VILLAGE



Vicky joined our team at Porter Hills Village over 5 years ago. She originally started out in housekeeping before moving into her current role as head housekeeper. While in the D-wing, she did a great job

keeping her spaces clean and was very organized in her daily routines. She built some great relationships with the residents, and they were very sad to see her leave when she transferred to laundry. Vicky is willing to help out in other areas whenever asked and communicates well with the team. Thank you for your dedication and commitment to all the residents you have served over the last 5 years.

## Hannah Zomermaand

### HURON VALLEY PACE



It is an honor to celebrate Hannah for reaching the 5-year mark at Huron Valley PACE. It has been a pleasure to watch her grow as a Social Worker and take on the day-to-day challenges that arise, while caring for our

participants. Hannah is a team player and was recently recognized for achieving Silver Status of the POM Awards. She is a fast learner and is tech

savvy, which is a huge help to her fellow co-workers. Hannah is involved in several committees at PACE and was a social work intern field instructor this past Fall and Spring semester. In her spare time, she enjoys listening to Taylor Swift, attending church, spending time with her family, especially her 3 adorable nieces, running in marathons, and playing jokes on her teammates.



Because of our dedicated and skilled team members,  
Brio Living Services has consistently  
been recognized for excellence.

This includes honors such as:



West Michigan's  
**Best and Brightest  
Companies to Work  
For®**—21 years running!  
**Best and Brightest  
Companies to Work  
For® in the Nation**  
Winner in 2023



**Certified Age Friendly  
Employer (CAFE)** by the  
Age-Friendly Institute



Brio Living Services is  
also **EAGLE accredited**  
by the United Methodist  
Association, the only  
faith-based accrediting  
body in the world.





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