



Marcus Bryan, Chief Information Officer, Brio Living Services

Marcus Bryan joined Brio Living Services in 2024 as its Chief Information Officer (CIO). Marcus oversees all aspects of information technology (IT), including strategic planning, operational execution, vendor management, and improving customer experience and satisfaction within the organization. As a member of the Brio leadership team, he partners to solve complex clinical, financial, and business issues with cost-effective technologies to improve the lives of older adults and team members. His goal is to achieve 100% IT satisfaction with a focus on improving elder care, residential life, and costs.

With over 27 years of dedicated experience in IT, and over 15 years in IT leadership, Marcus has amassed a wealth of expertise, with a notable 10-year focus in nonprofit CCRC senior living and 13 years in hospice and palliative care. His extensive background includes navigating complex mergers and acquisitions, optimization engagements, establishing industry-leading standards, and proficiently managing IT operations to drive organizational success.

Marcus holds a Bachelor of Science degree in computer engineering, complemented by a diverse array of IT certifications and continuing education development.