



**For Immediate Release**  
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## **Brio Living Services Welcomes New Members to its Board of Trustees**

*Six New Members Statewide Offer  
Wealth of Expertise in Service to Older Adults*

**Chelsea/Grand Rapids, MI, Aug. 8, 2024** – Brio Living Services, formerly United Methodist Retirement Communities & Porter Hills, recently welcomed six new members to serve on its governing Board of Trustees. These individuals from across the state represent a variety of backgrounds and expertise. New to the Brio Living Services Board are: Louis M. Berra (Grand Rapids), Natalie M. Brown, SPHR, SHRM-SCP (Ypsilanti), Ben Miles (Saline), Jacqueline D. Taylor, Ph.D. (Grand Rapids), Greg Tewksbury (Dexter), and Jennifer Tyler (Ada).



**Louis M. Berra** has over 30 years in federal government, both civilian and military. Berra is a retired field office director for the U.S. Department of Housing and Urban Development (HUD), a position he began in 2002. In this role, he was responsible for the coordination of all HUD programs on the western side and Upper Peninsula of the State of Michigan. He served as the principal point of contact for state and local officials, ensuring effective service to all HUD clients. Berra also served in the United States Air Force as a Civil Engineering Officer and retired at the rank of Colonel.

**Natalie R. Brown, SPHR, SHRM-SCP** has nearly twenty years of experience as a leader in human resources management. Brown is vice president of human resources for Emergent Health Partners, a provider of ambulance and emergent/urgent healthcare based in Ann Arbor, Michigan. Previously, Brown worked as human resources director for the University of Michigan School of Dentistry and PMA Consultants, LLC.





**Ben Miles** has more than 25 years of healthcare industry experience, currently serving as president of Chelsea Hospital. Since his arrival, the hospital has received numerous accolades for patient experience, safety and quality, and overall performance, including 5-Star Quality (CMS) and 100 Top Hospital (Fortune/PINC). Miles is a member of the American College of Healthcare Executives and serves with numerous community groups to help improve health care and support diversity and inclusion efforts.

**Jacqueline D. Taylor, Ph.D.** served as a college and university senior administrator for over 30 years, most recently as vice president/provost of Davenport University. In 2023, Taylor received Davenport University's Peter C. Cook Excellence in Business Award. She continues to provide her expertise as a consultant and executive coach for Pondera Advisors, a leadership consulting practice. Taylor is past president of the Rotary Club of Grand Rapids and the World Affairs Council of West Michigan.



**Greg Tewksbury** retired in 2022, after more than 45 years of financial experience over the span of his career at the University of Michigan. His roles included treasurer, interim associate vice president for finance, vice chancellor for business and finance at UM-Flint, and managing director for the Institute for Social Research. As part of his role as treasurer at the University of Michigan, Tewksbury worked with the Board of Regents, Provost, and Deans to prioritize projects and determine potential funding sources. He is a member of the Association of Finance Professionals.

**Jennifer Tyler** is an operations leader in West Michigan, with 25 years employed at Steelcase, Inc., most recently as director for sales and operations planning. She recently retired from Dematic in Grand Rapids where she was the director for integrated business planning. Tyler was instrumental in bringing Inforum to West Michigan in 2005 and served on the board from 2009 to 2013. She has also served on the boards of World Affairs Council of West Michigan and St. Cecilia Music Center.



“We are delighted to welcome these new members to our Board!” said Brio Living Services Board Chair, Russ Ives. “We know that their experience, knowledge, capabilities, and commitment will better enable Brio to achieve its vision of a world in which all are empowered to age well.”

Brio Living Services President & CEO, Steve Fetyko agreed. “Brio has been blessed with over a century of outstanding board members who have guided the organization and set on us a path that led us from serving twelve older adults when we started in 1906, to 8,000 older adults annually. I am thrilled these six outstanding individuals will continue that long history of stellar board service and help guide the organization as we continue to grow our mission.”

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*Building on a foundation of serving older adults since 1906, **Brio Living Services**, formerly UMRC & Porter Hills, is a faith-based, nonprofit organization whose mission is: Welcoming all, partnering together, enriching lives. Its vision is: A world in which all are empowered to age well. Brio Living Services represents the second largest nonprofit senior living organization in Michigan and serves the most economically diverse population of older adults. With a tradition of exceptional quality and a commitment to cutting-edge care, Brio Living Services and its affiliates serve approximately 8,000 older adults each year, from 22 locations and service lines, across 20 counties in Michigan's lower peninsula. 734.433.1000 | 616.949.4975 | MyBrio.org*