

2024

SERVICE, DEDICATION, COMPASSION

A Celebration
of You

Team Member
Recognition





Brio
LIVING SERVICES



Our Team Members:

We recognize it takes compassionate, skilled team members and volunteers to deliver on the promise of our Mission every day. We value their contributions and fully support growth and continued service.





A Letter from
Steve Fetyko, President and CEO



Congratulations and Happy Anniversary to the 121 Brio Living Services and UMRC-Porter Hills Foundation team members we are honoring this year in our 2024 Seniority Recognition booklet!

Each year, I look forward to reading what your supervisors have to say about you. And, each year, I am so proud of the many ways you provide outstanding care for the older adults we serve. I am inspired by the ways you uplift your fellow team members and by the compassion and personal touch you show each day to older adults and their families — across each of Brio’s communities, PACE centers, and service lines. Your unique and inspirational stories reflect the mission of Brio: Welcoming all, partnering together, enriching lives.

Whether you’re celebrating your fifth year or your fortieth year at Brio Living Services, your milestone achievement at our organization is extraordinary. Thank you for your dedication and for all you do to support and promote vibrant living for those we serve. I am grateful to honor you, to work with you, and to celebrate with you this year.

In Service,

Steve Fetyko
President and CEO
Brio Living Services

40 Years

Marlene Kline

PORTER HILLS VILLAGE



For four incredible decades, Marlene has been the heart and soul of our kitchen, nourishing our community with delicious meals and endless dedication. Marlene is well known among our residents, team members, and family members for her home-made, delicious desserts of baklava, homemade cookies, cakes, and so many more!! Her passion for food and our residents is undeniable. Her attention to detail and quality is appreciated and can be tasted in every dish created. She infuses each bite with love and care. Additionally, during Marlene's time shared in Dining Services, both of her children and her mom have worked with her in the department! We are incredibly grateful for her contributions and feel truly fortunate to have her on our team. Thank you for your many wonderful years of service and staying with us through our many culinary adventures through the years!

35 Years

Tamera "Tammy" Reynolds

CHELSEA RETIREMENT COMMUNITY



Congratulations, Tammy, on 35 years! How amazing! Tammy works in Kresge Center with our long-term residents, and she enjoys what she does. She has a huge heart and treats everyone with respect and kindness. She says the residents are the reason she comes to work every day. She enjoys being there for them when they just need someone to talk to. When she is not working, she enjoys camping and spending time with her family, two dogs, and two cats.



35 Years

Colleen Wilcox

PORTER HILLS VILLAGE



Colleen has been a dependable and caring CNA for 35 years with Porter Hills Village Health Center! Talk about an amazing career. She has touched the lives of many elders. She works night shift and has worked alongside Tina (Miller) for 30 years.

Resident Deb Cornett says, "You shouldn't work with someone that long... you start acting like an old married couple. I call them Yogi and Boo-Boo Bear. But really, they are both good eggs. Very hard workers." Colleen has an excellent sense of humor and loves to laugh and joke with her residents while she provides excellent care. No matter the challenges that happen, Colleen rises to them.

30 Years

Chantion "Tina" Miller

PORTER HILLS VILLAGE



Chantion, known to her team and residents as Tina, has spent an incredible 30 years providing excellent care as a CNA on the Porter Hills Village Health Center night shift team. She always has a calm and collected demeanor, no matter what is going on around her. Resident Carlyn Casas says, "I am always happy when I know Tina is working because I know she will come right in when she gets here, say hi to me, and ask how I am doing. And she checks in on me a lot throughout the night, even though I can do more on my own than most of the people here. I know she cares. She and Colleen (Wilcox) make a great team."

30 Years

Brian Ross

CHELSEA RETIREMENT COMMUNITY



It is my honor to recognize Brian Ross.

Brian's knowledge and experience is invaluable in his role as Lead Maintenance Technician. Brian started as a young maintenance team member and worked his way up to lead while working at CRC the whole time. Brian takes great pride in his work. Brian has the knowledge to take on any piece of equipment on campus. As the lead, he has been making complicated repairs which helps keep costs down for our department. Brian likes to tackle any project or work order that comes his way. Brian's attendance is excellent, only taking time off to go hunting and biking. When other team members need help Brian is happy to assist. Brian cares for the residents and does his best job while working in their space. Brian likes to spend his time off work in the outdoors and putting on fireworks displays for friends and family. Congratulations on 30 years.

25 Years

Robin Bergmans

BRIO LIVING SERVICES



With 25 years of dedicated service at Brio, Robin stands as a pillar of our team, known for her calm demeanor and exceptional reliability. Her impressive tenure is marked by her commitment to excellence, characterized by her laser focus and remarkable efficiency in every task she undertakes. Robin's dependability and trustworthiness have made her an invaluable asset to the Brio team as well as our residents. Her dedication and ability to remain composed under pressure are commendable, and we are deeply grateful for her contributions at Brio.

Charlene Brown

CHELSEA RETIREMENT COMMUNITY



Congratulations, Char, on 25 years! Char has held a few different positions here at CRC throughout her time here, but she loves being a housekeeper. Char cleans for our Independent Living residents in the Garden Homes and Cottages. She enjoys being able to connect with the residents and likes having interesting conversations with them while cleaning. Char's

dedication to the residents and her team is remarkable. She is always willing to pick up open shifts and helps in other areas when asked. When

Char is not working, she loves spending time with her grandson and her family or just playing around in her garden.

Nicole Tone

CHELSEA RETIREMENT COMMUNITY



Congratulations, Nikki, on 25 years! What an accomplishment! We are excited to celebrate with you on your commitment to Chelsea Retirement Community as an LPN. Your compassion and dedication to the residents, families, and Kresge team members does not go unnoticed. You have built many lasting relationships; you are always willing to go the extra mile to make sure our residents have a positive atmosphere and experience. You are one of the most dependable and reliable nurses I have worked with. On behalf of all the residents, their families, and team members, thank you for all that you do and congratulations!

Chris Weller

COOK VALLEY ESTATES



We are excited to celebrate Chris and his 25 years with Brio Living Services. Chris started as the Maintenance Technician for the Affordable Housing communities in June 1994. He

then became a Maintenance Technician for Cook Valley Estates when the campus was under construction. He was promoted to the Renovations and Maintenance Manager in July 2021. His passion and dedication to his team and the residents does not go unnoticed. Chris is always willing to help in any department and in any capacity for our residents and our team members. Chris's favorite beverage is Dr. Pepper. He enjoys going to his father-in-law's ranch up in the U.P. to "play" and values family above all else. Chris is an asset to our team at Cook Valley Estates. Thank you for your hard work, Chris!

Aneatra Williams

THE GREEN HOUSE® HOMES



We are excited to celebrate Aneatra and her 25th work anniversary with us! Aneatra started as a CNA at Porter Hills Village Health Center, and then moved to the Green House Homes as a Shahbazim. Aneatra has adopted and upheld the Green House Homes model of real home, ensuring the elders are living according to their preferences. She embraces her responsibilities and is a helpful educator to her teammates. Her compassionate commitment to our elders is evident in the kind and loving care she provides and in the admiration she receives from the elders. Her teammates describe her as caring, kind, friendly, funny, sweet, a beautiful soul, fun to talk with, an excellent worker, and my day runs smoothly when my shift is after hers. During her off time, Aneatra enjoys coloring, puzzles, and traveling. Aneatra has been married for 13 years, has four children (three girls and one boy), and two grandchildren! Thank you, Aneatra, for all you do for our elders, our team, and our organization. Congratulations on your 25th anniversary!

20 Years

Alfiya Arab

PORTER HILLS VILLAGE



Alfiya has been a housekeeper at Porter Hills Village for our Catered Living and Skilled Nursing areas. Dedicated to our residents, she will report any environmental items she sees while cleaning each day. She ensures any needs she is able to address are taken care of. Currently in our Skilled Nursing area, Alfiya is very dependable, and we're glad to have her on our team!

Bonnie Dayton

MEADOWLARK RETIREMENT VILLAGE



Congratulations, Bonnie, on 20 years! It has been an honor to work with you over the years. You have an incredible heart and go above and beyond when it comes to caring for our elders in assisted living. Not only does Bonnie go above and beyond at work, but she is an advocate for those in her life. Bonnie has a HUGE heart, and it shows with her great attitude, bright smile, and dedication. Bonnie, you have been a true inspiration to all of us at MRV. Thank you for everything that you have done and continue to do every single day.

Laura Delnay

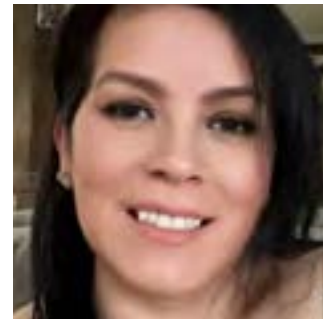
THE GREEN HOUSE® HOMES



It is a pleasure to share Laura's 20 years of caregiving! Laura currently is in the role of per diem nurse at Green House Homes. When Laura comes on duty, she brings skill, dedication, commitment, and excellence to all that she does. These attributes have significantly contributed to her success, the success of our community, and to the outstanding quality care our elders receive. I wish you continued success in all that you do, and thank you for 20 years of service!

Claudia Risner

CHELSEA RETIREMENT COMMUNITY



Congratulations, Claudia, on 20 years at Chelsea Retirement Community as a CNA in the Kresge Center. I have had the privilege of working alongside Claudia. She is very resident centered and focused, full of lighthearted humor, and has a contagious laugh to go along with it. Claudia has worked all shifts in Kresge and has currently found her favorite position on day shift. It takes a special person with a heart of gold to have as much compassion as she does for our long-term residents. She has built lasting relationships with residents, their families, and team members, and she will always lend a helping hand. Thank you for all that you do to make our residents feel at home in Kresge. We are truly blessed to have you. Congratulations.

15 Years

Stephanie Bell

CHELSEA RETIREMENT COMMUNITY



Stephanie Bell has been with Chelsea Retirement Community for 15 years! Her compassion for her residents is unmatched. She always has a smile on her face, ready to face the tasks in front of her. Stephanie is a great advocate for her residents here in Glazier Commons. Stephanie takes time out of her busy day to truly get to know her residents and connect with them on a personal level. We are truly blessed to have someone like Stephanie as part of the Glazier Commons team!

Ullonda Beltran

CHELSEA RETIREMENT COMMUNITY



Ullonda Beltran is a model example of a loving, caring caregiver. Ullonda's work speaks for itself. If you know her, you know that she is simply amazing.

Ullonda has dedicated 15 years to CRC as a resident care aid/med tech. Ullonda is a wonderful team player, always going above and beyond to help others. I am honored to work beside such a wonderful, caring person. Congratulations, Ullonda, on 15 years of exceptional service.

Janette Brown

PORTER HILLS VILLAGE



Janette has been a dedicated and reliable CNA with Porter Hills Village Health Center for 15 years! One of her residents, Suzanne LaChance, said, "Janette is the best. I look forward to seeing her. She always gets the job done efficiently. She makes sure she gets me washed up before *Let's Make A Deal* because she knows that is my favorite show. She asks me how I am doing, and we have good talks. She also is the one that braids my hair, and everyone admires it. She really is the gold standard of what a CNA should be." We are lucky to have her on our team. Also, she has the neatest handwriting on this planet!

Daniel Caldwell

LIFECIRCLES PACE HOLLAND



Daniel is a physician assistant who has served in a variety of roles at LifeCircles PACE throughout his 15 years with the organization. After years of being known and recognized by LifeCircles team members as our informal PACE model of care expert, Daniel recently transitioned to the role of Clinical PACE Model Specialist. In this position, Daniel provides support and mentorship to our team members by teaching and demonstrating our unique model of care. Daniel is always willing to jump in to support participants and care partners throughout their health journeys. He is

particularly skillful at providing compassionate palliative and end-of-life care that puts the participant's goals and wishes first. Daniel is a pillar within the LifeCircles community, and we are endlessly grateful for the enthusiasm and wisdom he shares with us on a daily basis. Thank you, Daniel, for your many contributions to the LifeCircles team members, participants, and care partners!

Amy Craig

BRIO LIVING SERVICES



Every day, Amy does an amazing job living out our mission. She somehow manages to always have a smile and kind word as she juggles supporting leaders across the organization, as well as our boards and committees. She never misses a beat, despite requests for help and support coming from all directions. She is constantly seeking ways to enhance our board member experience and far exceeds the expectations of those of us she works with. She is always the first one to ask where else can she help, and she proactively makes work easier for those who serve with her. Thank you for 15 years of excellence, kindness, and caring as you live out our mission every day.

Jasna Delalic

PORTER HILLS VILLAGE



Jasna has been key to our department as we transitioned to self-op services in Dining as well as in our day-to-day service and care to our residents, knowing what our residents want and need before they do. Jasna is one of the most dedicated, hard-working individuals that I have had the pleasure to work with. Jasna ensures that details are not forgotten or dropped. I always appreciate a tip from Jasna, when something might have been missed, changed, or forgotten! Jasna always has the residents first in mind in all that she does. Her work ethic, integrity, and passion for excellence reflect the mission and vision and guiding beliefs of Brio Living Services. Thank you for your service, passion, and love for the residents, sacrifices of your son's basketball games, and long days you have shared with us! We are blessed to have you on our team!

Cherie Follett

PORTER HILLS VILLAGE



Cherie has been an LPN with Porter Hills Village Health Center for 15 great years! For years, she was a nurse in our Sub-Acute Rehabilitation Unit. She loved the fast pace of rehab and constant admissions and discharges. When Porter Hills Village closed its rehab unit, Cherie went off to seek new adventures in travel nursing, but always



stayed on the team at Porter Hills Village as a Per Diem Nurse. We were more than happy to welcome her back full-time when she decided she missed us. She is known for being organized, efficient, and never running out of energy. Most of us wish we could keep up with Cherie.

Elmira Hamilton

BRIO LIVING SERVICES



For the past 15 years, Elmira has been a cornerstone of Brio's Revenue Cycle Team, serving with dedication and skill as the team lead. Her expertise and commitment have not only driven the success of our revenue operations, but have also made her an invaluable resource to our residents. Whether addressing a question on an invoice or simply sharing a story during a casual visit, Elmira's friendly demeanor, attentive listening, and genuine care have consistently shone through. Elmira's tenure is a testament to her excellence and devotion, and we are proud to celebrate her many contributions to our company.

Tina Mead

THOME PACE



Tina Mead started out at CRC back in 2009 and, 15 years later, is still providing exceptional care within the Brio family at Thome PACE. She is a dedicated CENA who finds joy and pride in the

job she does. Tina has given hours of hard work and devoted labor to our team. She truly enjoys supporting our participants with their needs and making a difference in their days.

In her off-time, Tina enjoys spending time with her husband, kids, grandkids, great grandson, and pets. Tina looks forward to lounging in her pool during the warmer months and, one day, going somewhere warm during the colder months.

We are so thankful for Tina's immense dedication and the outstanding care she has provided for our participants over all these years! We are so lucky to have Tina as a part of our PACE team and are excited to congratulate her on 15 years of service!!!

Jacqueline "Jackie" Montgomery

LIFECIRCLES PACE MUSKEGON



Let's celebrate Jacqueline Montgomery! She is an exceptional certified nurse aide who has dedicated 15 years to LifeCircles Muskegon. This remarkable individual embodies compassion, resilience, and unwavering commitment to participants' care. Her days are filled with care for our participants, while supporting her peers, often behind the scenes. Whether assisting with daily activities, monitoring vital signs, or providing emotional support, she plays a vital role in the LifeCircles team. Jackie's longevity speaks volumes about her dedication and the positive impact she has made on countless lives. Thank you for everything you do, for not only the participants, but also for your peers. You are truly a gem.

Ann Murar

BRIO LIVING SERVICES



Ann exemplifies what Brio is and stands for. I have had the privilege of working with Ann in the PACE world long before we officially worked together. Her knowledge of PACE is vast, and she is always willing to share that knowledge with fellow team members, newcomers to the PACE world, or anyone curious about PACE. She never hesitates to jump in and help or learn new things. To say she is invaluable is an understatement, and I couldn't be more proud to know her as a person and have her on the team.

Radmila "Rada" Stevanovic

THE GREEN HOUSE® HOMES



Rada has served as a nurse here at Green House Homes in the role of per diem nurse and, most recently, full-time nurse.

Rada has a quiet and caring spirit when supporting the elders, team, and families. The team often shares gratitude for her support. Rada is dependable and strives to ensure elders are top priority.

I am so grateful Rada is a full-time team member and has shared her talents for 15 years. Congratulations, Rada!

Bridgette Wagner

LIFECIRCLES PACE MUSKEGON



Bridgette Wagner, a dedicated Day Center Coordinator certified nurse aide, has been an invaluable part of the LifeCircles team for 15 years. She has worn many hats, consistently stepping up to care for both our elderly participants and fellow staff members. Bridgette's reliability and commitment make her a true asset, ensuring that everyone receives compassionate support. Thank you, Bridgette, for always being willing to jump into a task and for making sure not only our participants, but also our team members, are well supported...You rock!!!



10 Years

Linda Boone

HURON VALLEY PACE



Linda is no stranger to the community. Many of the participants and their families have known her for years. When they come into our day center, they take one look at her and say “you must be a Boone.” Linda’s friendly smile lights up the center, and she makes everyone feel welcome.

Since PACE opened, Linda has held multiple positions, which shows her flexibility to handle various roles. Linda currently works as our Participant Navigator. She schedules assessments with initial enrollees, completes monthly wellness checks, assists with reception desk coverage, and much more.

Linda has many talents. She is an entrepreneur, a wife, mother of 6, and has one grandchild. She is active in her church and is always spreading the word about PACE. Congratulations, Linda, and cheers to many more years at Huron Valley PACE. You ROCK!



Jewell Bremiller

CHELSEA RETIREMENT COMMUNITY



Jewell Bremiller has been a part of the Chelsea Retirement Community for the past 10 years. Jewell goes above and beyond for her residents, and her compassion towards our residents is unmatched. Jewell has been a staple in many of our residents’ lives here at CRC, and they are always so happy to see her in the morning. Jewell is always willing to help her fellow team members with anything that might arise throughout the day. Jewell is also a staple for our new team members. As a Brio Buddy, Jewell has taken on that role with grace and helped many of our new team members feel welcomed and supported. Thank you, Jewell, for all of your hard work!

Jason Ensink

BRIO LIVING SERVICES



Jason is Brio’s Director of Finance and is key to the success of the department. Over the past decade, Jason’s dedication, expertise, and unwavering commitment have been inspirational. Jason’s history with the organization and knowledge of finance have been fundamental in navigating change. Not only does Jason do excellent work, but he is well-liked by team members. Jason is smart, efficient, and is a pleasure to know. Jason is

credited with successful audits, understanding and complying with regulatory matters, excellent customer service, as well as items that are key in daily operations. Jason, thank you for your years of service and for the care you have taken of this organization. You are important to the finance team and colleagues throughout Brio Living Services!

Sonja Felton

HURON VALLEY PACE



Originally joining Huron Valley PACE as a social worker, Sonja Love Felton quickly advanced in leadership positions and has served as Executive Director since 2018. With her leadership, Huron Valley PACE has grown considerably and is now planning to open a second center in Monroe. One of Sonja's many gifts is the ability to build strong human connections and help people feel appreciated, heard, and understood. She has a unique ability to fully embrace the notion of community and has developed countless strong relationships, both locally and at the state and national level. She brings a positive energy and enthusiastic spirit wherever she goes, consistently being open to new ideas and strategic opportunities. And, most importantly, she fully embraces the guiding belief that all people have intrinsic value. I am honored to serve alongside her and the rest of the Huron Valley PACE team!

Steve Fetyko

BRIO LIVING SERVICES



Steve has been serving the Brio mission for ten years and, while that may not seem like a long time relative to the over one hundred year history of Chelsea Retirement Community, the changes he has been part of have been more revolutionary than evolutionary. The shore-to-shore span of the Brio mission was never envisioned by the original CRC leaders. Steve has led the Brio team through an extraordinary affiliation with Porter Hills, helped shepherd us through a pandemic, overseen the renovation of our campus locations, and extended our services into home- and community-based delivery of care. More importantly, he did so while demonstrating his commitment to servant leadership. While every team member contributes to our mission, Steve has set an outstanding example that serving our residents and participants is not just the work of front line team members. He has taken his turn on many occasions to fill in and support those who deliver the hands-on work that is the core of who we are. He has defined the role of CEO as "Chief Engagement Officer," and his reach beyond the executive suite is apparent to all who work with him.



Jamie Flack

CHELSEA RETIREMENT COMMUNITY



We are happy to celebrate Jamie and her 10 years with Brio Living Services. She started with the company as an RCA. She has recently become the Dining Manager for Kresge. Jamie is dedicated, caring, and well-organized, and very talented with her decorating and hosting great events. We are looking forward to all the fun we will have with the residents in Kresge. Thank you for choosing Dining and giving us your all.

Sandra "Sandy" Hart

CHELSEA RETIREMENT COMMUNITY



Kresge is so blessed to have Sandy as a hospitality aide! Our residents love her, our families love her, the team loves her. Sandy is celebrating 10 wonderful years at Chelsea Retirement Community. She started out in the dining department and later moved into a Hospitality Aide role in Kresge. She has built wonderful and caring relationships with our residents, she goes above and beyond to ensure that all their needs are met, she advocates for our residents, she takes the time to get to know them on a personal level, and goes out of her way to make them feel at home in Kresge. These relationships speak volumes to the dedication Sandy has for the residents we call family, so much so that, if Sandy has a day off, they are

asking where she is and when she is coming back. Sandy always communicates well with team members and ensures that all the tasks of the day are completed. Thank you so much, Sandy, for all that you do and congratulations on 10 wonderful years!

Gregory "Greg" Lowe

HURON VALLEY PACE



Greg Lowe has been a CENA for 10 years at Huron Valley PACE. Greg brings humor to his work everyday and often jokes about being a participant himself. Greg has been here almost from the beginning when the center first opened its doors 10 years ago. At that time, we only had a few participants, but have now grown to have over 75 people per day in the center. Greg is versatile with both day center and home care services. The participants love to joke with Greg, and he is always a good sport. Greg has recently semi-retired, but still spends two days per week with us at PACE. We are grateful for his dedication and for always making us laugh.

Carolyn Lukasik

HURON VALLEY PACE



The word most frequently used to describe Carolyn is quiet, but anyone observing or interacting with her knows she is so much more. She is a talented artist who participated in the

annual craft show, an adopter of a participant's cat in need, and a dependable team member with an eye for detail. This eye for detail has been an asset to the organization during her time in medical records and now as quality coordinator. Carolyn is always willing to step in and assist with extra tasks or celebrate the team during a potluck. She is a valued resource for the quality department and organization.

It is an honor to celebrate your ten years with Huron Valley PACE. Thank you for your time, commitment, and presence in our organization. Congratulations!

Bruce Lyon

COOK VALLEY ESTATES



Bruce's dedication to Brio over the past ten years is evident in all that he does. He is known for stepping in when needed and working to find solutions. His leadership is universal and has been applied throughout the organization. This, paired with his can-do attitude, has made him instrumental in countless initiatives, cultural development, and team member growth. Bruce has served at Meadowlark, Cook Valley Estates, Affordable Housing, and EVS/Renovations during the past 10 years, and he is known as a willing partner, a problem solver, and a champion of future leaders. His background in hospitality is felt in interactions, and his entrepreneurial spirit lends itself to create solutions. These past 10 years have been filled with many changes, which Bruce has navigated and supported his team and residents through with humor, care, and fortitude!

Sarah Milanowski

LIFECIRCLES PACE MUSKEGON



Sarah serves as the Marketing and Enrollment Manager for LifeCircles. In everything she does, Sarah demonstrates a passion for helping people. This passion is extended to the participants we serve and the team members she works with. Sarah is a skilled leader. She thoughtfully challenges the status quo and always pushes others to do their best. Over the past decade, she has inspired and guided her team through challenges and successes. She is seen as an expert in her field, she continues to learn, and to push those around her to greatness. Sarah is a valued member of the PACE team, and we congratulate her on reaching her 10-year anniversary!

Julia Szuper-Eastridge

THOME RIVERTOWN ASSISTED LIVING



Julia has championed the mission of Brio since starting 10 years ago. First leading Rivertown, and now as the Executive Director of all affordable housing communities, she works diligently to provide safe, secure, and consistent housing for vulnerable older adults across Michigan. Julia is described as caring, calm, and willing to help anyone find a solution. She has a collaborative spirit and works hard to understand the needs of others. She is the first to ask how

you are doing or provide you with an unexpected gift. Julia's dedication and approach is a constant reminder of why what we do matters!

Brenna Trout

CHELSEA RETIREMENT COMMUNITY



Brenna Trout is celebrating 10 years with Chelsea Retirement Community. She is an essential member of our assisted living team working with memory care residents. Brenna is dedicated to our residents, and we are very grateful to have her. Congratulations on 10 years.

Cassandra "Casi" VanWye

CHELSEA RETIREMENT COMMUNITY



It is my honor and privilege to recognize Cassandra VanWye's 10 years of service at Chelsea Retirement Community. Casi has held a variety of positions throughout her time with CRC and is currently a Senior Scheduling Coordinator. The Senior Scheduling Coordinator role demands a high level of attention to detail, self-direction and discipline, multi-tasking, and communication. While this role is extremely challenging given all its moving pieces, you would never know it. She approaches her job responsibilities with grace and a steady hand.

In addition, she is the ultimate team player. Casi will assist and flex her schedule to care for

the residents' needs as well as her fellow team members. You will also see her at the many community functions volunteering her time. When Casi is not at work, she spends time with family and friends. Thank you, Casi, for all that you do!

Catherine "Cathy" Weidman

CHELSEA RETIREMENT COMMUNITY



As a dedicated Life Enrichment Assistant, Cathy has consistently gone above and beyond in enhancing the lives of our residents, team members, families, and volunteers. Cathy brightens everyone's day with her ability to connect with individuals on a personal level, her infectious enthusiasm, and her unwavering dedication to promoting joy with a smile, song, hug, kind words, or silly costume. Thank you, Cathy, for making our days brighter and for sharing your joy.

Kellie Yates

HURON VALLEY PACE



Kellie Yates has been a CENA for 10 years at Huron Valley PACE. Kellie is so dynamic and flexible. She has stepped into many roles at the day center, including dining services, laundry, and home care. Kellie needs very little direction and always performs at top level. She has strong

ties to many of our long-term participants and provides extra TLC to everyone she cares for. All the participants who know Kellie, love her and her compassionate style. We are so lucky to have Kellie as part of the Huron Valley PACE team.

Louise-Bennette Zainea

PORTER HILLS VILLAGE



Louise is an exceptional housekeeper. She can always be found patiently and cheerfully engaging with our residents, family members, and fellow team members. As a housekeeper for Rehab during Covid, she has "donned and doffed" more times than could be counted. Brio Living Services is fortunate to have such a compassionate, hard working, and dedicated team member serving our residents.

5 Years

Samantha "Sam" Atwood

LIFECIRCLES PACE HOLLAND



Sam has been a LifeCircles CNA at the day center since 9/16/2019. Sam has an easy-going spirit and is a very observant caregiver who makes sure each participant has whatever they need. Her gentle and calm demeanor is a huge asset during times of crisis as well as setting the tempo for each day. Sam is always willing to help wherever needed and is a true team player. Sam has spent the last 5 years as a CNA at LifeCircles, building strong friendships and relationships with team members, participants, and their families. Sam is very organized and knows each participant well. Thank you, Sam, for 5 years of service with LifeCircles.

Teresa Border

MEADOWLARK RETIREMENT VILLAGE



Teresa has been with Meadowlark Retirement Village for 5 years! Teresa works full-time in our memory care unit. Teresa is an exceptional trainer and is knowledgeable of our elders. She is a great patient advocate and ensures that our elders are well cared for. Teresa is friendly and can gain a friend in anyone, whether that is a coworker, resident, or a resident's family member. Not only is Teresa dedicated to Meadowlark, but she is also an active church member and a baseball enthusiast. You can find Teresa at our yearly baseball games or helping someone with caring for their animals. Teresa has a giant heart for every person she crosses paths with.



Christopher Bourgeois

LIFECIRCLES PACE MUSKEGON



Chris is celebrating 5 years of service with LifeCircles. In that time, he has served as a recreational therapist and, within the last year, has taken on the Life Enrichment Manager role, guiding and supporting team members in both our

Holland and Muskegon centers. Chris is passionate about the PACE model of care and has a huge heart for serving our participants. He has been instrumental in supporting his team as they elevate program offerings. Chris is a champion for LifeCircles and actively engages in process improvement initiatives as well as community events. Chris is collaborative in his work, is eager to learn, and is a supportive advocate for participants and team members. Thank you, Chris, for 5 years of service with LifeCircles.

Andrew Bray

PORTER HILLS VILLAGE



Congratulations, Andrew, on 5 years as a member of the Renovations team. Andrew started as a painter and has since taken a position as a Lead Renovations Tech. Andrew is a steady presence on the team.

He works hard to help meet deadlines, and we can always count on him to do quality work. Andrew is always willing to learn new skills and is very versatile. He's become a "go to" guy when team members need assistance. Andrew has a good eye for detail. He shows up everyday and is a valued member of the Renovations team. He's been a pleasure to work with and is great with team members and residents. Thank you for your hard work, Andrew. Here's to 5 more years!

Connie Brown

CHELSEA RETIREMENT COMMUNITY



Connie is celebrating 5 years as an LPN in Kresge. She has spent all of her time on our skilled nursing unit supporting the night-shift team. Connie has built lasting relationships with team members, our residents,

and their families. So much compassion and caring goes into her day. She is very organized, manages her time very well, and she goes out of her way to make sure that our residents have a positive experience in Kresge before they discharge home. We are so pleased to celebrate Connie's 5-year anniversary and hope there are many more to come. Congratulations, Connie, on your milestone!

Denese Brown

HURON VALLEY PACE



Denese Brown has been Huron Valley PACE's prayer warrior for the past five years. Her arrival at Huron Valley PACE just before the pandemic was truly serendipitous. Denese brings a calm, positive, and hopeful spirit to our organization. Her

compassion and commitment to people are evident daily, whether she is interacting with team members, participants, or caregivers. As a leader, she is a strong advocate for her team, consistently demonstrating thoughtfulness, collaboration, empathy, and compassion. Undoubtedly, she is a true asset to our organization and brings immense value.

Taylor Bruinsma

LIFECIRCLES PACE HOLLAND



Taylor is a registered nurse who joined the LifeCircles team in 2019 as an RN Clinical Care Coordinator. Taylor was quickly recognized as being 'wise beyond her years' in her ability to provide top-notch, participant-centered nursing

care to our older adults. During her time with LifeCircles, she has embraced the PACE model of care and become a trusted resource and leader to other team members. Taylor became the Holland Clinic Supervisor in 2023. Since that time, she has been providing valuable leadership to our clinical team while continuing her direct care duties as an RN Clinical Care Coordinator. LifeCircles team members, participants, and care partners benefit from Taylor's dedication, knowledge, and compassion daily. Thank you, Taylor, for all you do to support our participants and our team!

Nicole Byrnes

LIFECIRCLES PACE MUSKEGON



Nicole serves as the Health Plan Manager at LifeCircles. Nicole is a kind and approachable leader. She is always thoughtful of other team members and focuses on relationships and inclusion. She is seen as a resource amongst her peers.

She is also an excellent systems thinker and is able to quickly break down problems into digestible pieces to help teams come to a solution. She has a steady presence that helps lead teams through challenges. Her positive attitude is contagious and adds positively to the culture at LifeCircles. We are so thankful that Nicole is part of the team and are excited for her continued growth with the organization. Congratulations!

Cathy Campbell

CHELSEA RETIREMENT COMMUNITY



Please join us in celebrating Cathy Campbell's fifth anniversary as our Director of Dining Services at Chelsea Retirement Community! Within Cathy's first six months of joining our CRC Team and family, she was confronted

with navigating through COVID-19 while still learning her position and community. We are greatly appreciative of her leadership during COVID and out of COVID; successfully returning all services and dining venues for our residents and team members. Cathy additionally has a passion for throwing a great party, whether it's a Hawaiian Luau, Game Night, or a Murder Mystery Dinner Event. For the past five years, Cathy has brought exceptional leadership and expertise to CRC. Under her direction, our dining services have flourished, consistently exceeding expectations, and enriching the lives of our residents. Cathy's dedication, passion, and commitment to excellence have made a significant difference in our CRC community. The longevity of her management team is a reflection of her strong leadership style. We are incredibly grateful for her leadership and look forward to many more years of delicious dining experiences under her direction. Thank you for sharing your expertise and passion for Dining Services with us!

Melissa Carter

MEADOWLARK RETIREMENT VILLAGE

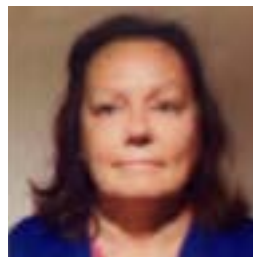


Melissa is a Lead Cook at Meadowlark, focused on the breakfast experience. While we celebrate Melissa's 5th anniversary this year, she has been with the Meadowlark family for many more. In her first stint, she served and assisted as

a prep cook before leaving to explore other opportunities. Melissa rejoined our team to lead our breakfast operations. Meadowlark operates with the Household Model, which has Melissa making breakfast to order for our community in an open view/access kitchen. She takes a lot of pride in the food she prepares for our residents and is known for her keen memory of each of their preferences. Melissa enjoys hobby farming, attending concerts, and is very proud of her family.

Jennifer Clay

PORTER HILLS VILLAGE



Jen is a great housekeeper. She truly cares about the quality of her work, as well as the quality of care for our residents. She will often advocate for them and always follows up to ensure their needs are cared for. Jen is great at communicating the

needs of our residents, as well as the building itself, and is very responsive. Our residents are fortunate to have someone like Jen in their corner.

Charles Coleman

HURON VALLEY PACE



It gives me great pleasure to congratulate Charles Coleman as he embarks upon the 5-year anniversary with Brio Living Services. Charles lights up Huron Valley PACE with his smile and friendly demeanor. He is a true definition of a team player and is

adored by our participants. Before Charles was hired at Huron Valley PACE, he was a social work intern. His skill set is impeccable, and he excels in handling complex cases. Charles serves on the Diversity, Equity,

and Inclusion committee, facilitates Alcoholics Anonymous meetings with the participants, and was a presenter at the National PACE Conference in 2023. Charles' favorite quote is, "When you know better, you do better" by Maya Angelou. Congratulations, Charles, on a job well done.

Laura Covey

THOME PACE



Laura joined our Thome PACE team 5 years ago when our awareness in the community was really taking off. She immediately understood the value of our program and successfully reached out to health care providers,

participants, and their families. She is always finding ways to make our outreach much more effective. Laura also exhibits the personal compassion and caring for potential participants that defines who we are. She sincerely appreciates the desires of our participants to remain in their homes, while allowing them to receive the help they need. She assists them in moving through the enrollment process in a way that makes them feel important and welcome as part of the Thome PACE family. She engages with her team members in the same way and is always first in line to help and participate in team building activities and community events that increase awareness of the services we provide. Many of the activities that promote our program occur after hours, but you can count on Laura to be there for the Alzheimer's Walk, and, of course, the annual Trunk or Treat. She is all in for whatever we decide to do to put on a show! She has been a great addition to our team and truly demonstrates every day the qualities we look for in a team member, and we are lucky to have her!

Dawn Desy

BRIO LIVING SERVICES



Dawn Desy has been a great team member in our Accounts Payable department over the last 3 and a half years after previously supporting the Thome PACE administration team. Through all of the departmental and software

changes experienced over the past several years, she has maintained a willingness to learn new things and help in any way needed. Dawn is a dependable

worker. She always has a smile and positive attitude when assisting other team members or responding to vendors. I am very thankful to have Dawn as a team member in our department. Personally, Dawn is proud to have recently celebrated 25 years of marriage with her husband. Congratulations, Dawn, and thank you for all your hard work!

Clarissa Dickerson

CHELSEA RETIREMENT COMMUNITY



Clarissa joined the Kresge team 5 years ago as a full-time LPN on night shift. Clarissa has a strong bond with our long-term residents in our community and their families. She has gone above and beyond to make them feel at home and provide

great care. Team members have strong relationships with Clarissa, and she is often the go-to person when team members need a listening ear. In the past few months, Clarissa has moved into the Clinical Shift Supervisor role in Kresge. We are so proud she wanted to grow in our community, and we have great expectations. She is kind, compassionate, caring, thoughtful, and has the true heart of a nurse. Congratulations on 5 years.

Amanda Doorenbos

LIFECIRCLES PACE MUSKEGON



Amanda Doorenbos is a dedicated Day Center Certified Nurse Aide. She has been an integral part of the LifeCircles team for 5 years. Her reliability shines through as she steps in to train new team members and provides unwavering care, not

only for our elderly participants, but also as a support to her peers. Amanda's commitment makes her a true asset, ensuring compassionate support for everyone. Thank you for always being willing to go above and beyond, not only for our participants, but also for other team members. ONE WORD...Amazing!



Amber Drooger

LIFECIRCLES PACE HOLLAND



Amber has supported LifeCircles across both sites and spanning multiple roles within our social services team. She has provided mentoring and tact through difficult situations that empowers those around her. Amber is dedicated to participants and

their families' care by walking with them through difficult decisions. We are so grateful to have Amber, whose smile and laughter is experienced throughout our Holland site. We look forward to seeing Amber's bright personality and skills for many years to come.

Bradley Dubey

PORTER HILLS HOME HEALTH CARE



Brad is a full-time Physical Therapy Assistant for Porter Hills Home Health Care. He has traveled thousands of miles all over West Michigan, providing physical therapy services to our clients in their homes. He is always willing to help the team

and see extra patients when needed. He is an excellent communicator with the team to coordinate care to ensure the patient is getting the highest quality care possible. Brad has a passion for exercise and fitness in his personal and work life and this reflects in the progress and outcomes of his patients. We are grateful you are on our team. Thank you, Brad, for your service, and congratulations on 5 years with Porter Hills Home Health Care!

Hilary Edwards

THOME PACE



Hilary started with Huron Valley PACE where she spent several years. She has helped provide coverage and contingent hours for Thome PACE more in recent years. At each location, Hilary brings a great depth of knowledge of the dietetics field.

She is an expert in many different areas of dietetics and uses that experience to make impactful changes for our participants. She is a strong participant advocate and really strives to meet them where they

are. Hilary is a pleasure to work with and always has a smile on her face. Her presence is always enjoyed by the participants and her fellow co-workers.

Florence "Flo" Ellsworth

THOME PACE



Flo has worked for Thome PACE for 5 years. She works very hard in her role and often goes above and beyond her role to meet the needs of our participants. Flo anticipates the needs of the team or participants and is always willing to help someone.

Flo works tirelessly to search many different sites and stores to get the best price on food or supplements to best use our company resources, while also meeting the needs of our participants. When she is not here, she is greatly missed. Thome PACE wouldn't be the same without Flo. Thank you, Flo, for being such an integral part of our team at Thome PACE.

James "Jim" Ezinga

LIFECIRCLES PACE MUSKEGON



Celebrating Jim's milestone of five years with LifeCircles is an honor. When we think of team members who embody warmth and vitality, Jim immediately springs to mind. Jim carries years of experience and maintains a consistently positive

outlook. Having started as a Maintenance Technician, his wealth of knowledge and expertise ensures that our two campuses remain in pristine condition. His genuine care for the older adults adds a unique dimension to his work. Not to mention, his passion for fishing makes him the resident expert in any discussion about fish. From installing grab bars to fixing walkers, Jim approaches every task with professionalism and heartfelt compassion. His patience and uplifting demeanor foster easy communication, forging meaningful connections with team members, contractors, and participants alike. As an indispensable member of our maintenance team, Jim also brings wisdom, serenity, and empathy to the forefront. We joyously congratulate Jim on his five years of devoted service to LifeCircles. Jim, we extend our deepest gratitude for your outstanding care and unwavering dedication to our mission. Your presence enriches our team, and we count ourselves truly fortunate to have you among us.

Christi Feenstra

PORTER HILLS VILLAGE



Christi has been with Porter Hills Village for over 5 years now. She first joined the Porter Hills Village team working in the Health Center as the scheduler. She then transferred to EVS as the Administrative Assistant, entering in work orders,

providing customer service, processing billing, and assisting housekeeping/laundry, just to name a few things. She genuinely cares about the residents and the team members she works with. She was instrumental in keeping EVS running smoothly after our housekeeping manager retired. She now splits her time evenly between EVS and the renovation department. When Christi is not at work, she loves collecting rocks and spending time with her family including her two dogs and cat. Christi....just wanted to say THANK YOU for everything you do. We all appreciate it more than you know.

Jocelyn Fisk

MEADOWLARK RETIREMENT VILLAGE



Congratulations on five years, Josie. Josie is all about person-centered care and goes above and beyond caring for the elders in our memory care unit. Each day that Josie works, she makes sure that our residents are feeling their best

by styling their hair. Josie is a burst of energy, though she comes off as cool, calm, and collected. Few things phase her, and she's able to handle any situation that is thrown her way. She is full of knowledge and a delight to work with. Josie has the heart of a true caregiver and always provides quality care, no matter what. Meadowlark is lucky to have such a top-notch employee.

Cheryl Fowler

LIFECIRCLES PACE MUSKEGON



Cheryl joined the LifeCircles team as a primary care provider in 2019. She is a compassionate and skillful nurse practitioner with a natural ability to develop treatment plans for participants

that align with what matters most to them. In 2023, Cheryl became our Muskegon Clinic Supervisor. In this role, Cheryl provides valuable guidance and support to our nurses and medical assistants while continuing her primary care provider responsibilities. Our Interdisciplinary Team benefits daily from Cheryl's ability to 'see the big picture,' and she is a wonderful resource for our team members as they navigate challenging situations. LifeCircles is thankful for Cheryl's endless dedication to our participants and our team members! Thank you, Cheryl!

Justin Fuquay

LIFECIRCLES PACE MUSKEGON



Please help me by thanking Justin Fuquay, a Home Care Certified Nurse Aide who has dedicated 5 years to LifeCircles Muskegon. His passion and commitment to participants' care has left a lasting impact on the lives of those he serves.

Justin is amazing with the participants and is always willing to step in when he sees a need. Whether assisting with daily activities, home making, or providing emotional support, this dedicated professional embodies compassion and resilience. LifeCircles is fortunate to have such a caring and experienced team member. Thank you, Justin, for making our participants feel supported and special. You truly are amazing.

Kristi Gentry

PORTER HILLS HOME HEALTH CARE



Kristi Gentry has been with Brio Living Services for 5 years. Kristi is a Registered Nurse Case Manager for the Porter Hills Home Health Care Team. Kristi is always willing to help and goes above and beyond to ensure that patients get

excellent care. Kristi is an amazing educator, not only to our patients and their families, but also to our new team members. Kristi is very caring and compassionate. She takes extra time and care with every patient she meets. We appreciate her dedication to our team and patients. Congratulations on your years of service, and thank you for all you do!

Amanda “Mandy” Goodband

CHELSEA RETIREMENT COMMUNITY



It is a privilege to honor and recognize Amanda Goodband for her 5 years at Chelsea Retirement Community. She has held a variety of roles starting with Assisted Living Coordinator and then acting as Interim Assisting Living Administrator.

Currently, Amanda is the Assisted Living Assistant Administrator and is considered the “PCC Guru.” She is a dedicated advocate for the residents and team members. She leads by example and is respected by her peers. When visiting the community, you will see her visiting with the residents and their loved ones, assisting team members with day-to-day resident engagement, and helping where needed. Outside of work, Amanda is active with her family, husband, Matt, and children, Jensen and Brynlee. If she’s not out and about with her family, you can catch her on the lake enjoying time on the boat! Thank you, Mandy, for all you do!

Thomas “Tom” Groot

BRIO LIVING SERVICES



Tom has been an important part of the IT team for five years now. He has consistently been able to provide the rest of the team with knowledge and support of systems, both past and present, while demonstrating great customer

service to Porter Hills Village and all of Brio. Tom’s support doesn’t just stop at team members—he has helped countless residents moving in with Comcast, phones, and other technology questions and will always go out of his way to make sure they are happy and comfortable in their new home. Tom does all this while also making personal connections with those he works with and supports and can talk with you about guitars, jewelry making, and rock hunting, all while helping fix the issue.

It is my pleasure to congratulate Tom on his five years of service and to thank him for all he does, not just for IT, but for Brio.

Sara Hardtke-Sayers

BRIO LIVING SERVICES



It is an honor to celebrate Sara’s five years in the PACE Finance Department. Her consistent hard work and dedication have been instrumental in her personal growth as a team member and have added to her valuable contributions to our team. Sara is

always willing to go the extra mile to help fellow team members and outside providers. Her amazing sense of humor makes working with her enjoyable and makes transitions easier. Congratulations on 5 years, and thank you for all you do!

John “Jack” Hart

PORTER HILLS HOME HEALTH CARE



Jack is a Physical Therapist with Porter Hills Home Health Care. Currently, Jack works on a per diem basis providing physical therapy services to our patients in the community. Jack has served in many roles in the last 5 years, including being the

Quality Manager, providing education to the team, and overseeing training of our new employees. Jack has a true gift for teaching and has received many compliments from our team members for his ability to provide education that is easy to understand. Jack also brings a high skill level of physical therapy and expertise in clinical care to the team. We are so lucky to have you on our team. Congratulations on 5 years with Porter Hills Home Health Care, Jack!

Jill Heim-Murphy

CHELSEA RETIREMENT COMMUNITY



Congratulations, Jill, on 5 years! Jill works at CRC in our Kresge Rehab Center. Her passion for making sure our rehab residents have a clean and inviting place to stay to get their treatment does not go unnoticed. She is a very compassionate and hard

worker. When asking Jill what keeps her coming to work every day, she will tell you it’s because of the residents. Jill has been a part of the Chelsea community her whole life. When she is not at work,

she enjoys being with her family and friends and her husky, Luna. Jill enjoys cooking, and her favorite beverage is Diet Coke.

David “Dave” Hendrickson

PORTER HILLS VILLAGE



It has been a true privilege to have Dave as part of our sales team! As a Sales Counselor for Porter Hills Village and Cook Valley Estates, Dave has helped us achieve and exceed our census goals. His passion, commitment, and dedication is

evident every day as he seeks to guide older adults and their families through discernment and decision-making. Dave brings a warm and positive spirit to our team and to the people he serves, both within and outside of our organization. It has been my pleasure to work alongside Dave, and I am truly blessed to have him!

Kodi Hudson

LIFECIRCLES PACE HOLLAND



Kodi Hudson has been an asset to LifeCircles since day one. As an MSW on our care team, she has advocated, educated, and supported PACE members and their care partners through some of life’s most challenging times. Her smile, compassion,

and attention to detail have helped members feel seen and valued. As an Enrollment Coordinator with LifeCircles, Kodi has embodied the innovative thinking that PACE is known for. She believes in the life-changing work of PACE and is one of our best champions. Kodi goes out of her way to mentor others and encourage people to think about things from multiple perspectives. She puts people at ease and invites them to share their stories. She challenges her teammates to rise to the occasion and to take time to smile about some of the things we’ve seen. Thank you for 5 years of embodying #TheLifeCirclesDifference with your teammates and those we serve. Your skill, passion, and humor are deeply appreciated. Thank you.

Allison “Alli” Hunt

CHELSEA RETIREMENT COMMUNITY &
THE CEDARS OF DEXTER



Alli has been with Brio Living Services now five years. She started out in a hybrid role, serving as a Sales Assistant at Chelsea Retirement Community (CRC) and Marketing Coordinator at United Methodist Retirement Communities and Porter Hills,

now known as Brio Living Services. As a Sales Assistant, she supported the department in the many initial process enhancement efforts. Finding her niche, she remained in the Sales department as our Sales Assistant, and Marketing hired a fulltime Corporate Coordinator. After a couple years as our Department Assistant “glue,” she then accepted a Sales Advisor role in Assisted Living and Memory Care at Chelsea Retirement Community. After a wedding and a beautiful daughter later, she is now once again in a hybrid role, serving those looking for Independent Living options at both Chelsea Retirement Community and The Cedars of Dexter. I look forward to seeing Alli continue to grow within the Brio Living Services family.

Honey John

PORTER HILLS VILLAGE



John is celebrating 5 years with Porter Hills Village. John joined our team as the Lead Technician in Environmental Services. He has incredible knowledge in all areas of maintenance and is our go-to whenever we need help. John is

very detail-oriented and makes sure the job is done perfectly. He communicates with the residents and ensures they are happy before finishing any project. When John is not at work, he spends quality time with his wife and two sons. He also likes to spend time remodeling his home and fixing anything that is not working. Thank you, John, for being the great person you are, and we are so lucky to have you as part of our team.

Deborah “Debbie” Johnson

THOME PACE

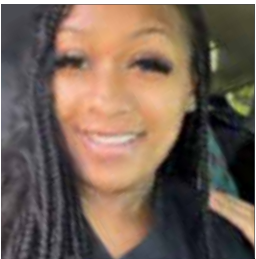


Over the past five years, Debbie has proven to be an invaluable member of the Occupational Therapy Department at Thome PACE. Her exceptional skills as an OT, along with her dedication to the PACE mission, have significantly contributed to

enabling our participants to thrive in their own homes. Debbie’s ability to swiftly establish a connection and earn the trust of her participants is a testament to her compassion, commitment, meticulous follow-through, and sense of humor. She stands as a fierce advocate for both her participants and the OT department and consistently goes above and beyond to meet their needs. We consider ourselves fortunate to have Debbie as part of our team.

Ajaylah Jones

CHELSEA RETIREMENT COMMUNITY



Ajaylah (AJ) is celebrating 5 years at Chelsea Retirement Community as a CNA in Kresge. Congratulations, AJ, on this accomplishment. AJ started with us working full-time for Kresge on night shift. She has since had two healthy babies

and returned to school full-time to obtain her certificate in Practical Nursing in hopes to become an LPN in the near future. AJ is determined, has great time management, compassion for our residents, and has built lasting relationships with team members. We hope to transition her into a nursing role soon. The Kresge team is proud of you for taking the steps to further your education. Thank you for providing great care to our older adult population and making Kresge feel like a home away from home.

Janeyah Kearney-Page

HURON VALLEY PACE



Janeyah has been with Huron Valley PACE for 5 years, and she is a valued member of the Huron Valley PACE clinical team. She is professional, a team player, and her caring and compassionate manner has

allowed her to build positive relationships with the participants. The participants look forward to seeing her, and they enjoy being around her. Her calm and caring nature is a true asset in her role as a medical assistant. Our participants trust her and feel at ease around her, allowing her to have great success obtaining blood draws, even with the more difficult ones. In her time away from Huron Valley PACE, Janeyah enjoys spending time with her dogs and her family. In the future, Janeyah plans to continue her education in the medical field.

Joshua “Josh” Kephart

CHELSEA RETIREMENT COMMUNITY



Josh Kephart has been a valuable team member of CRC over the last 5 years. Serving as the Maintenance Manager, Josh and his team work hard to keep CRC cool in the summer and warm in the winter. Josh can be seen directing traffic for our

many wonderful events or coordinating the repair and replacement of broken things around campus. Josh is an avid hunter and enjoys spending time with family. Thank you for keeping CRC running smoothly and striving to make CRC a great place to work and live!

Manda Koch-Riley

CHELSEA RETIREMENT COMMUNITY



Manda joined the Kresge team 5 years ago as an LPN on night shift. Since that time, she has grown significantly. Manda moved into a manager role with the clinical team and later into the Assistant Director of Nursing role where she remains today.

During this time, she got married, her family grew by two, she returned to school full-time while working full-time, and has recently graduated as a Registered Nurse. Manda has great communication skills, she is compassionate and caring, and she is usually the first one to step up and offer to help out the team. Building relationships with residents, families, and team members is a priority that comes naturally. It has been a joy to see so much growth, dedication, and perseverance from Manda. Congratulations on 5 years!

Mia Larson

THE GREEN HOUSE® HOMES



Congratulations to Mia Larson on her 5-year anniversary! She has been an imperative team member at the Green House Homes as a Shahbazim. Mia is dedicated to providing person-centered care and ensuring our elders' needs are

met. Mia has a natural way of building relationships with the elders she serves and often has suggestions on ways we can improve. She is intentional in her efforts to uphold the Green House Homes model. Mia is well-loved by the elders at the Green House Homes. Her teammates describe her as a lovely person to be around and someone they really enjoy working with. She is a great teammate, kind, thoughtful, positive, respectful, trustworthy, and a good listener. When she isn't at work, Mia loves to spend time with her family and her boyfriend and is a busy student working towards her RN! Thank you, Mia, for all you do for our elders, our team, and our organization. Congratulations on your 5th anniversary!

Troy Lebiecki

THOME PACE



For the past five years, we have been privileged to have Troy serving as a skilled and compassionate Physical Therapist on our Thome PACE team. His proficiency in establishing a strong rapport with his participants is

commendable. Troy consistently dedicates additional time to fostering meaningful connections, ensuring that each participant's needs are thoroughly addressed. His commitment to patient care is a testament to his professional excellence, and he plays an integral role within our team. Thank you, Troy!

Jeffrey "Jeff" Leonard

CHELSEA RETIREMENT COMMUNITY



Jeff Leonard has been with Brio Living Services for 5 years now. He previously worked in the restaurant industry, and this is his first time ever working in a Senior Living Community. Jeff is more the quiet type, but is constantly moving and helping

his team. He brings his many talents of the restaurant industry to help raise the standards at Kresge.

David Lovejoy

CHELSEA RETIREMENT COMMUNITY



David started at Chelsea Retirement Community in a facility support position. We knew that was just a stepping stone in David's career. David very quickly became part of our maintenance department by showing his mechanical skills and was willing

to jump in with the maintenance team and lend a hand to our HVAC specialist when needed. David was a great addition to the maintenance team. When the HVAC specialist position opened, we knew that David would be a great fit. David is currently going to school to become certified in the HVAC field. David's work ethic and dedication to the residents and facility is where he shines. David works hard every day to make team members and residents feel comfortable in their home and workplace. David has a big undertaking keeping all the equipment running and maintained. Congratulations on five years.

Amber Lynch

PORTER HILLS VILLAGE



Amber Lynch is our Assisted Living Manager and has spent the last 5 years working within our Assisted Living and Memory Care. Amber is defined as the glue within our team, always bringing people together. She creates a positive, creative, and collaborative

environment for everyone she works with. She will be the first to find a way to celebrate or recognize someone for personal achievements and growth. She empowers all of those who work alongside her to be their best self and find the joy in life. She truly is a great leader!



Carma Lynch

HURON VALLEY PACE



It is with great pleasure that I recognize Carma. She is not only an exceptional Executive Assistant, but also a valued team member. Witnessing her growth over the past five years has been a delight, and we are honored to have her at Huron

Valley PACE. No matter the task, she approaches it with seriousness and a commitment to perfection. Additionally, I deeply appreciate her willingness to assist other team members. She meets no strangers; everyone she encounters becomes a friend. Everyone knows that Carma is Sonja's backbone. She ensures that she stays organized and on top of things. She is not just an employee at Huron Valley PACE; she embodies the spirit of the organization. Her dedication to our mission is evident in everything she does. Regardless of the situation, Carma is always ready to assist team members, caregivers, participants, vendors, and more. She has a big heart and genuinely cares about people. Without a doubt, Huron Valley PACE is incredibly blessed to have Carma.

Linda Mammel

CHELSEA RETIREMENT COMMUNITY



Linda has been an amazing asset to the Brio organization. CRC Assisted Living is honored to have her as part of the team. Linda has taken on her role as Memory Care Program Manager with such energy, passion, commitment, and

determination. She continues to provide education throughout the entire community including our residents, families, and team members. Linda strives to make a positive impact on our aging population in everything she does. It is an honor and a privilege to work alongside her. Thank you for everything you do, Linda! We appreciate you!

Lindsay Mann-Shanahan

HURON VALLEY PACE



Lindsay Mann-Shanahan can be described as the 'Rosie the Riveter' of PACE when it comes to marketing and outreach. She embodies a "We CAN Do It" attitude, consistently demonstrating her ability to swiftly respond to changing

dynamics, pivot when necessary, and embrace opportunities and challenges. This was especially evident during the pandemic when our organization struggled to obtain PPE. Lindsay was instrumental in securing many donated supplies for us. She is always willing to push the envelope to ensure that every older adult has access to PACE services. Lindsay brings an unquestionable level of creativity to her role, which has been immensely beneficial to our organization.

Catherine "Katie" Maske

THOME PACE



We are delighted to recognize and celebrate the 5-year service milestone of Katie Maske, LPN Homecare Coordinator. Over the past five years, Katie has exemplified great versatility, compassion, and professionalism in providing

exceptional care to our participants. Her expertise in assessing needs and meticulous coordination have been pivotal in ensuring that our homecare services are provided efficiently. Katie's commitment to being flexible, open-minded, and enhancing the quality of life for those we serve is truly commendable, and her contributions have made a lasting impact on both our team and our participants. Thank you, Katie, for your invaluable service and for being an integral part of our mission to deliver outstanding care.

Paula Matthews

PORTER HILLS VILLAGE



Paula started in our department as a Med Tech 5 years ago and later went on to become a Direct Care Supervisor. She consistently offers a listening ear to our team members and

goes above and beyond to help anyone in need. Paula's unwavering faithfulness to her religion is inspiring, and it reflects in how she goes about her day-to-day life. She continues to spread positivity and love and remains a positive role model for our team members. Her genuine care and empathy have not only enriched the lives of those she serves, but have also fostered a culture of compassion and dignity within our community. Happy Anniversary, Paula—keep up the great work!

Jodie May

CHELSEA RETIREMENT COMMUNITY



Jodie May always comes to work very positive and ready to take on the day. Jodie has a big heart and is very caring. Her work speaks volumes. Jodie is a wonderful team player and is always advocating for what is right for her residents and

putting them first. I am very grateful to work beside Jodie, and we are happy to have her on our Assisted Living team. Congratulations, Jodie, and looking forward to many, many more years of having you.

Passionelle McBride

PORTER HILLS VILLAGE



Passionelle has worked in all of our households throughout the years, but primarily in memory care, where she flourishes. Her patience, kindness, and compassion are just a few of her notable qualities. We are grateful that she partakes in our

Brio Buddy program as a mentor for newly hired team members because she sets such a great example of what a quality team member should embody. We are so grateful to have Passionelle on our team and can't wait to see what her future holds! Congratulations on 5 years at the Village!

Mette McGoffin

PORTER HILLS VILLAGE



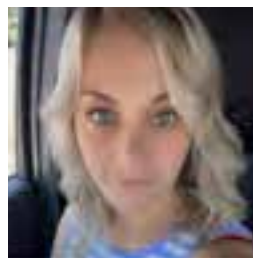
As Porter Hills Village Lead Receptionist, Mette is the first person to greet residents, families, friends, visitors, and other team members when they walk through the door at Porter Hills Village. She always greets them with a smile or even a joke

and a laugh. Mette is our go-to for all of the tricky questions, as Mette knows the building, residents, and team members better than most! Mette goes above and beyond to assist those she serves, each and every day. From delivering packages to residents, sorting piles of mail daily, and always having the right answer, Mette is a huge asset here at Porter Hills Village.

Starting around the time of the 2020 Pandemic and now in the midst of a large construction project here at Porter Hills Village, Mette is constantly helping navigate obstacles that arise during somewhat chaotic situations, and always handles it with a smile! You will often hear residents bragging about how wonderful Mette is "up at the front desk" as she is always so helpful! Mette, congratulations on 5 years at Porter Hills Village! We are all so grateful for you!

Lora Meeuwsen

PORTER HILLS VILLAGE



This year marks a significant milestone as we celebrate five years of dedication and compassion from our cherished Med Tech, Lora, in her service to the elderly community. Lora's journey has been a testament to unwavering commitment

and genuine care, touching countless lives with her expertise and warm demeanor. Her presence has not only uplifted spirits but also provided comfort and reassurance to our elderly residents and their families. Through her skilled hands and compassionate heart, she has embodied the essence of healthcare, ensuring each individual receives the utmost attention and respect they deserve. Here's to Lora, as she continues to make a profound difference in the lives of those she serves.



Megan Messer

MEADOWLARK RETIREMENT VILLAGE



Megan is celebrating five years with Meadowlark. Megan has held many roles within her five years and has been our rock on third shift. It has been incredible to see Megan grow as not only a Care Partner, but as a person, too. When Megan first started

with us, she was quiet as a mouse, but has broken out of her shell little by little over the years. It has been a great journey to watch Megan grow within her role of Care Partner and as a person.

Jenny Moore

MEADOWLARK RETIREMENT VILLAGE



Jenny Moore is the Chef Manager at Meadowlark Retirement Village. While we celebrate Chef Jen for 5 years of service with Brio, she has been with the Meadowlark family for many more. Chef Jen spent 15 years previously at

Meadowlark starting as a server and graduating to a prep cook. During that time, we watched her graduate from Secchia Culinary Institute, start a family, and, eventually, explore other options with her degree. Chef Jen rejoined Meadowlark and has been instrumental in our culinary team's success. Her team is known for executing perfect events and adding fifteen pounds to new residents and team members. In Chef Jen's spare time, she enjoys gardening and travelling with her family. Chef Jen is very proud of her sons, Ethan and Owen.

Nichole Ober

PORTER HILLS VILLAGE



Nichole Ober has been with Porter Hills Village Health Center for 5 years. She started with us as a CNA, working while putting herself through nursing school to become an LPN and then RN. She did this all while being the proud mother of two

little ones! It has been wonderful to watch her grow her skills and knowledge over the years. She is

dependable, a skilled nurse, and intelligent. I can always count on her paying attention to the details. She also supports and encourages her team members to do the same. We look forward to seeing how Nichole will continue to grow as a nurse.

Patrick Okpala

HURON VALLEY PACE



Patrick Okpala has been a CENA for 5 years at Huron Valley PACE. Patrick brings both humor and passion to the team. Patrick is always flexible and works great in both the day center and the home care field. When in the day center,

Patrick spends time caring for and engaging with our participants that are diagnosed with dementia. He is kind and always concerned that quality care is our top priority. Patrick brings great ideas to the team for making improvements for both team members and participants. Patrick participates in our DEI committee and often volunteers for PACE events, both in the center and out in the community. Patrick's smile is always a welcome sight every day at Huron Valley PACE.

Rati Patni

HURON VALLEY PACE



Rati has been a remarkable team member of Huron Valley PACE for the last 5 years. Rati is dedicated, pleasant, and always brings a lot of energy to the team, as well as discussions related to participants' plans of care. She consistently brings her

upbeat personality, wealth of knowledge, and professionalism to work. She genuinely cares about the participants she serves and has developed great relationships with her teammates who respect and trust her. Rati volunteers frequently and participates in many Huron Valley PACE/Brio Living Services events. She serves as a student mentor, facilitates the Falls Committee for the past 5 years, and she is a dedicated member of the DEI Committee. Through the years, Rati has developed a passion for advocating for our participants.

Beverly Pittman

CHELSEA RETIREMENT COMMUNITY



Beverly (Bev) is celebrating 5 wonderful years in Kresge as an RN! Bev is a very caring, compassionate, and resilient person. She has built many lasting relationships with our Kresge residents and their families, and she makes

everyone feel at home with her welcoming smile and kind words of wisdom. When Bev is not caring for our residents, she is cleaning and disinfecting the work areas to keep the team free of germs and bacteria. Often Bev is the first nurse our new residents meet when they come in. She spends a lot of time working with new admissions to make them feel welcome while they are here. She goes above and beyond in her role, and we are so proud to have her as a team member. Congratulations on your 5-year anniversary, Beverly!

Edatt Reina

PORTER HILLS VILLAGE



Edatt has grown within our company in the last 5 years and is now in a Direct Care Supervisor role. She is an extremely hard worker, dedicated to both our team members and residents. Her leadership has been a beacon

of inspiration, guiding our caregiving team with wisdom, compassion, and a deep understanding of the unique needs of our elderly community. Edatt is a ray of light and happiness in our department. She always wants the best for everyone and provides a listening ear whenever needed. Edatt continues to be a positive role model in our department, and we can't thank her enough for her continued dedication to PHV.

Abigail Ring

MEADOWLARK RETIREMENT VILLAGE



I am proud to honor Abigail Ring for her 5 years of dedicated service to our residents and families at Meadowlark Retirement Village. Abigail started at Meadowlark in the Dining Services Department

while attending high school. I am honored to recognize Abigail for her continued hard work and dedication to Meadowlark as I have worked beside her for a total of 7 years. Abigail started with us as a dining room server where she quickly advanced to a prep cook position. She continues to be incredibly dependable while attending college to receive her degree in sonography. Abigail is a great resource to team members and will jump in and help with whatever is needed. In her free time, she enjoys doing crafts and growing flowers and plants. She also enjoys spending time with her family, her dog, Pablo, and her boyfriend, Alec. I look forward to watching Abigail succeed and all her dreams come true. Thank you, Abigail, for being an incredible asset to our team.

Ezequiel "Zeke" Rodriguez

LIFECIRCLES PACE HOLLAND



Zeke has been a LifeCircles CNA in our day center since 10/21/2019. His many years working as a CNA in multiple settings, including inpatient Psych, have made him a key team member when facing complex participants with acute

and chronic mental health and medical concerns. Zeke is able to observe the entire day center with his well-trained eyes, so he is often able to anticipate needs before they occur. Zeke has been willing to step outside of his comfort zone to support participants and the team. Zeke is nice and kind to his co-workers, and his knowledge and experience is greatly appreciated by the team. Thank you, Zeke, for 5 years of service with LifeCircles.

Rene Rubio

CHELSEA RETIREMENT COMMUNITY



Rene is celebrating his 5-year anniversary in Kresge as a Per Diem LPN on our night shift. I am not sure we have ever seen Rene during the day light in 5 years. Rene is very personable, task orientated, great with time management, and has a

wonderful working relationship with the Kresge team members. When Rene is not working full-time at his primary job or picking up shifts in Kresge, he is spending time with his family. Thank you for your dedication and service to our residents and being a

great team member. Congratulations on 5 wonderful years!

Sandriana Rueda

PORTER HILLS VILLAGE



Sandriana has worked in our department for 5 years where she has taken on several roles. She has made a significant impact on our residents' lives through her expertise and care, and her hard work has truly been invaluable. Sandriana's

journey has been multifaceted and inspiring, seamlessly transitioning through various roles with unwavering dedication and proficiency. As a caregiver and Med Tech, she has provided compassionate support and companionship, fostering deep connections with our residents and their families. In her role as a healthcare advocate, Sandriana has been a staunch advocate for the elderly, ensuring their needs are met with sensitivity and respect. Here's to Sandriana, as she continues to illuminate the lives of our elderly population with her exceptional service.

Rosemary "Rosa" Salas

LIFECIRCLES PACE HOLLAND

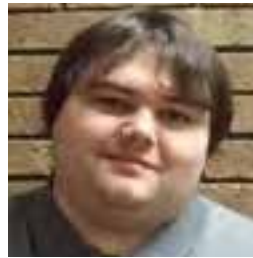


Rosa is an amazing caregiver with a very strong faith who gives with her whole heart. She has been a day center CNA at LifeCircles in Holland since March 6, 2019. She is dedicated to providing excellent care and to making our participants' days

better. Her co-workers appreciate her hard work and her many years of experience in caring for the elderly. Rosa always stays busy and is always willing to help when and where needed. Rosa is very family-oriented and sees the value in forming strong bonds with others. Thank you, Rosa, for 5 years of service with LifeCircles.

David Sans

PORTER HILLS VILLAGE



David joined the EVS team at Porter Hills Village over 5 years ago. David takes great pride in maintaining a clean and safe environment for the residents he serves. He is a team player who is always willing to help out on projects or if another team

member needs assistance. He is flexible and able to jump to other priorities throughout the day. He communicates very well with leadership and lets us know whenever he comes across a maintenance or security concern. He excels at planning, coordination, and teamwork. Thank you for your dedication and service over the last 5 years.

Jennifer Shores

CHELSEA RETIREMENT COMMUNITY



Jennifer is celebrating 5 years at Chelsea Retirement Community working in Kresge. Jennifer was hired as the Director of Nursing at Kresge and then transitioned to the Nursing Home Administrator position when a team member retired. Since

then, Jennifer has led the Kresge team with grace and expertise. Jennifer has a wonderful attitude and leads by example. She can be counted on to do the right thing, at the right time, and for the right reason. She supports our mission and values and is an asset to Chelsea Retirement Community!

Donald Starks

HURON VALLEY PACE



Congratulations, Don, on your 5-year anniversary at Huron Valley PACE. Don is the backbone to our facility, and he assists with keeping the building running smoothly. Don has an infectious personality that brings smiles to the participants' and

team members' faces. On occasions, Don's assistance is needed to help our participants with deliveries or repairs of items such as wheelchairs. He is appreciated for his willingness to help wherever needed. Huron

Valley PACE hosted a team member barbecue, and Don agreed to grill the hotdogs, even when it started raining. Don, we can't thank you enough for all your hard work. It doesn't go unnoticed. On behalf of the Huron Valley PACE Team, we appreciate you for your dedication and service.

Kristine Stone

CHELSEA RETIREMENT COMMUNITY



Kristine Stone has been a part of Glazier Commons now for 5 years! Kristine works as a caregiver in many diverse situations, whether it be different assignments or different shifts. We appreciate how Kristine takes care of our residents; she truly treats them like one of her family. She is always taking time out of her busy life outside of work to pick up shifts and help us in times of need. Glazier Commons is lucky to have a caregiver like Kristine!

Leah Tremaine

UMRC-PORTER HILLS FOUNDATION



Leah Tremaine is a true beacon of light on the Foundation team! Celebrating her 5 years of dedicated service with Brio and the Foundation, we recognize her exceptional contributions. Leah's positive attitude and warm smile make every workday brighter. As the Foundation's West Side Office Manager, she handles many tasks to keep the Foundation moving smoothly and efficiently! Over the years, Leah has built strong relationships with residents and team members. Her genuine care and dedication have been instrumental in creating a strong sense of community. On a personal note, Leah's love for chickens is well-known. She enjoys raising them at home, adding a unique and charming touch to her vibrant personality. Working with Leah has been a pleasure! Thank you, Leah, for everything you do—here's to celebrating this milestone and many more to come!

Stephanie Troeger

PORTER HILLS VILLAGE



Stephanie Troeger started at Porter Hills Village in Catered Living as a med tech and has grown in her service with us. She became a Retention Care Specialist, working with team members to ensure they have the tools they need to do their jobs successfully. In that role, Stephanie completed training to become a Certified Independent Positive Approach to Care® Coach and was hired as the new Dementia Care Specialist. Her positive attitude, creative spirit, and welcoming approach help her build relationships with team members and residents. We are thankful to have Stephanie on our team.

Amy Vanderploeg

PORTER HILLS VILLAGE



Amy has been with the organization for FIVE years now and the impact she has made over those years is immense. Amy is a leader in every sense of the word. She leads her team in sales to be the best and most proficient sales team in Grand Rapids. Amy also helps to lead prospective residents, ensuring they receive the best experience possible that will allow them to decide whether to choose a Brio community. Amy is also a leader as a Director, helping to make decisions that impact the communities to better serve the residents and to make the communities more desirable to continue to bring in new residents. Most of all, Amy is a leader by her actions. Every day, Amy tries to always do "the right thing" and strives to maintain a level of excellence. Thank you, Amy, for everything you do and for the time, effort, and energy you put into our organization.

Crystal "Bree" Wells

LIFECIRCLES PACE HOLLAND



Bree has been a day center CNA at LifeCircles in Holland since 10/21/2019. Bree is a ray of sunshine that brings joy and light to everyone she meets. Her strong faith is evident in the care she provides and the

compassion and empathy she extends to our participants and their families. Bree is always willing to help when needed and often goes above and beyond to support her co-workers, always striving to ensure participants receive excellent care. Bree is organized and is often able to troubleshoot concerns quickly with her critical thinking skills. She has been with LifeCircles Holland for 5 years and is an integral part of the team. Thank you, Bree, for 5 years of service with LifeCircles.

Natasha Whitworth

THOME PACE



Natasha has been an amazing Clinic RN to the Thome PACE team for 5 years. Natasha comes with years of knowledge and experience in the nursing field and immediately jumped in and encompassed the PACE philosophy. She is a great team

player, always asks the hard questions, and never misses a deadline. She sees a need in our clinic and will take on new challenges, which has kept us compliant with regulations. Her ability to critically think is truly valued within the clinic. She is an amazing nurse and not only troubleshoots participant issues, but operational things that occur in the clinic and Interdisciplinary Team as well. Natasha is always making the participants feel at ease and that they are heard, valued, and cared for. She forms deep bonds and relationships with participants, families, and caregivers. Natasha is a great educator and has assisted with team member orientations, trainings, and our PCA program. She is also really great at giving you a good laugh! Thank you, Natasha, for the last 5 years of excellent care!

Ketina Winston

HURON VALLEY PACE



Ketina runs the Weinberg kitchen at Huron Valley PACE with incredible detail and precision. I have the pleasure to work with Ketina at lunchtime in the kitchen regularly, and she amazes me with her expertise, beautiful plating, and high

standards for quality. Outside of her work here, Ketina has an incredible passion for cooking and personal flair that she brings to her own dishes and inspiring recipes. Count your lucky stars if you ever get the chance to enjoy Ketina's cuisine! PACE is absolutely honored and privileged to have 5 years of Ketina's contribution and dedication to our mission serving the community. Thank you, Ketina, for sharing your talents with us for the past five years!

Pamela Woodruff

PORTER HILLS HOME HEALTH CARE



Pam currently works per diem after working full-time for 4 years for Porter Hills Home Health Care as an Occupational Therapist. Pam has been an Occupational Therapist for over 40 YEARS!!!! She brings to our team a wealth of knowledge

and expertise to help our elders age well in their home, providing tools for adaptation, exercises, and education. Pam is compassionate in her care and consistently advocates for her clients to receive the best care and services possible. Pam is always willing to help out our team, and we appreciate her support when times get busy! We are grateful to have you on our team. Congratulations, Pam, on 5 years with Porter Hills Home Health Care.



Happy Anniversary!

Because of our dedicated and skilled team members,
Brio Living Services has consistently
been recognized for excellence.

This includes honors such as:

**BEST AND
BRIGHTEST**
COMPANIES
TO WORK FOR
IN THE NATION
WINNER 2024

West Michigan's
**Best and Brightest
Companies to Work
For**®—22 years running!
**Best and Brightest
Companies to Work
For**® in the Nation
Winner in 2024



**Certified Age Friendly
Employer (CAFE)** by the
Age-Friendly Institute



Brio Living Services is
also **EAGLE accredited**
by the Methodist
Ministries Network,
the only faith-based
accrediting body in
the world.



Brio
LIVING SERVICES